



GIZMO

POS / PC MANAGEMENT SUITE



INSTALLATION & USER MANUAL

Version 2.0.651

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Introduction

Welcome to Gizmo! Gizmo is a unique combination of POS / Internet Cafe timekeeping / PC management software that will help you manage your business in ways you have only dreamed of until now. With Gizmo Suite you will be able to provide your customers with the best user experience, manage and organize your game library, deploy software to client computers, distribute and keep track of your software licenses and much, much more. The purpose of this manual is to detail all Gizmo features and explain how to use them in full.

Gizmo Suite comprises 3 separate applications:

- Server Module
- Manager Module
- Client Module

Server

Server Module is the brain of the system. It communicates with all the Clients and Managers, stores and retrieves data, deploys profiles, tracks charges etc. In order for Gizmo Suite to work, the server must be running at all times. The Server Module does not have a user interface. You will use the installation wizard to configure basic settings such as Database type and license info. After the initial setup, configuration is performed using the Manager Module.

Manager

Manager Module is the control of the system. It is used to configure all settings and products, as a POS as well as computer maintenance interface. Via the Manager module you add/edit Applications, create users, view reports etc. Multiple Manager Modules may be running at any given time, although each operator may have an active [shift](#) on only one.

Client

Client Module is installed on every client computer and provides an enhanced interface for the customer. It handles login, the application interface, and sales module. Client module works in conjunction with the windows interface.

Gizmo Features

Owner

- Application Deployment and Maintenance
- System Management and Automation
- In House Accounts License Management
- Time-Based Billing Profiles
- Financial Reports
- Application Statistics
- Inventory tracking
- Skinning Support
- House Accounts and Invoicing
- Loyalty Points Tracking & Integration
- Physical Inventory Collection System for Inventory and Sales
- Server/Client software architecture

Employee

- Intuitive POS
- Open Orders/Deposit Tracking
- Split payment media
- Waiting line
- Granular Security Levels
- Clerk Login and Transaction Tracking

Customer

- User Profile Personalization (Saves / Settings / Preferences)
- Gamer Oriented Interface (Gizmo Shell)
- Ordering system
- Full Customer Detail Tracking
- Customer Photo / ID
- Age Verification
- Store Credit
- Reward system

System Requirements

Hardware Requirements

CPU	Quad-core from Intel or AMD at 2.6 GHz
Graphics Card	Any
Memory	4 GB
Hard Disk Space	8 GB
Internet Connection	Any. Required for license validation during service startup

* System requirements are minimum recommended and should be used as a guide only.

Software Requirements

	Service	Manager	Client
OS	Server 2012 64bit or later or Windows 8 64bit or later	Windows 8 or later	
Resolution		1280x1024	
Redistributables	.NET Framework 4.7.2 Download Link		

Note: Gizmo client requires debugging permissions. Certain software such as [Deep Freeze](#) can disable such permissions, causing Gizmo not to work properly. You need to disable these restrictions in any and all software. To Disable this in Deep Freeze Enterprise, uncheck "Enable Deep Freeze Local Policies" under Configuration - Miscellaneous when creating a Workstation Installation program.

Installing Gizmo Suite

1. Choose and install a database

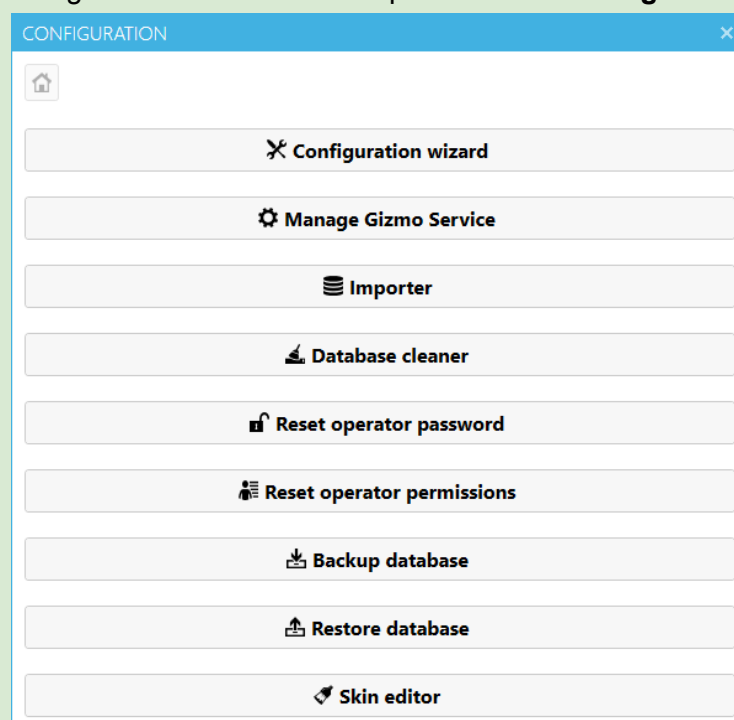
Gizmo Suite supports the following SQL databases:

Database Type	Download Link	Installation tutorial
Microsoft SQL Express (SQLEXPRESS) 2014 or newer	https://www.gizmopowered.net/support/downloads	MS SQL 2014 Express MS SQL 2017 Express
Microsoft SQL 2014 or newer	http://www.microsoft.com/en-us/server-cloud/products/sql-server/	

- ★ Gizmo **recommends** using Microsoft SQL Express.
- **Do not manually create a Database** after installing SQL Server
- If you are moving from Gizmo v1 and/or Smartlaunch, use the [Importer tool](#) before launching Configuration tool.

2. Install Gizmo Service

- [Download](#) latest Gizmo Service installer from downloads section
- Run setup and follow the onscreen prompts to complete install.
 - Launch Configuration tool from desktop and select “**Configuration wizard**”



Configuration wizard

- Step 1: Select a name for your Gizmo DB. All other settings should be already pre-filled. If you have imported data using Gizmo v2 importer, enter the same DB name you used during import.

GIZMO SERVICE CONFIGURATION WIZARD

DATABASE SETTINGS

Database Type: MSSQL EXPRESS

Database Hostname: localhost\SQLEXPRESS

Database Name: GIZMO

Authentication Type: Integrated

PREVIOUS NEXT CANCEL

- Step 2: Enter your Gizmo account credentials. Visit <http://www.gizmopowered.net/> to create an account.

GIZMO SERVICE CONFIGURATION WIZARD

SUBSCRIPTION SETTINGS

Username: John

Password: *****

PREVIOUS NEXT CANCEL

- Step 3: Commit settings and proceed to Service installation by clicking “**next**”.

GIZMO SERVICE CONFIGURATION WIZARD

All done. Press next to accept current configuration and proceed with Gizmo Service installation configuration.

PREVIOUS NEXT CANCEL

- Step 4 : Service installation
Gizmo Server can run as a Windows Service (recommended) or as a desktop application. As service, gizmo server will start automatically with windows, no user intervention required.
 - **Easy mode** - Gizmo automatically creates a windows account and installs as a service under this account.
 - **Advanced mode** - select the user to install the service under.
 - As an application, you will have to manually launch Gizmo Server using the "Console Mode" desktop shortcut.

CONFIGURATION

Service Name: GizmoService

Display Name: Gizmo Service

Description: Gizmo Server service

Path to executable: C:\Program Files (x86)\NETProjects\Gizmo Service\GizmoService.exe

Startup type: Automatic

Service Status: Stopped

Simple mode Advanced mode

INSTALL UNINSTALL START STOP

PREVIOUS NEXT FINISH CANCEL

To install Gizmo as Service, click "**INSTALL**", then "**START**" to start the service, and finally **finish**.

To launch Gizmo manually as an Application, simply click **finish**. Next, launch Gizmo Service from the "Console Mode" desktop shortcut.

3. Install Gizmo Manager

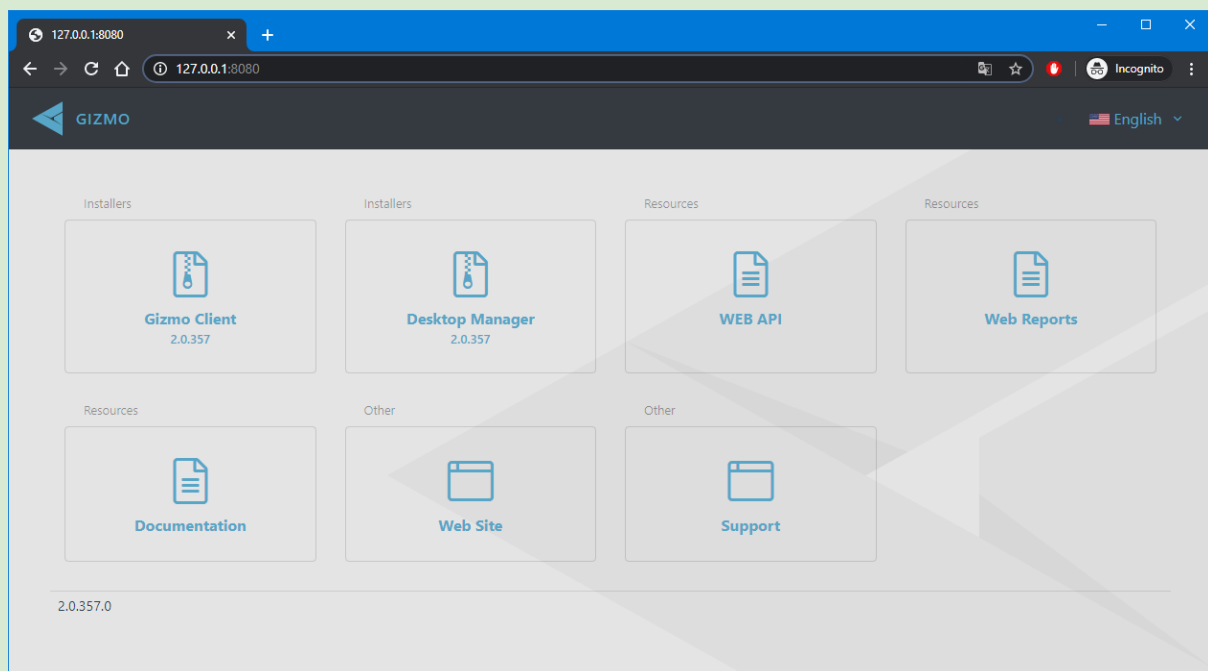
- Install [Point of Service for .NET](#)
- *[Download](#) latest Gizmo Manager installer from downloads section
- Run setup on Server PC and follow onscreen prompts

4. Install Gizmo Client

- *[Download](#) latest Gizmo Client installer from the downloads section
- Run setup on each client PC and follow the onscreen prompts
- Restart client to finish installation

*Gizmo Manager & Client Installers can also be found:

- Inside Gizmo server (c:\Program Files\NETProjects\Gizmo Service\Installers\)
- Through Gizmo Service web portal. While Gizmo server is running, open a Web browser and navigate to your gizmo server IP address or hostname (e.g. <http://192.168.0.100>)



Gizmo Manager

Login screen

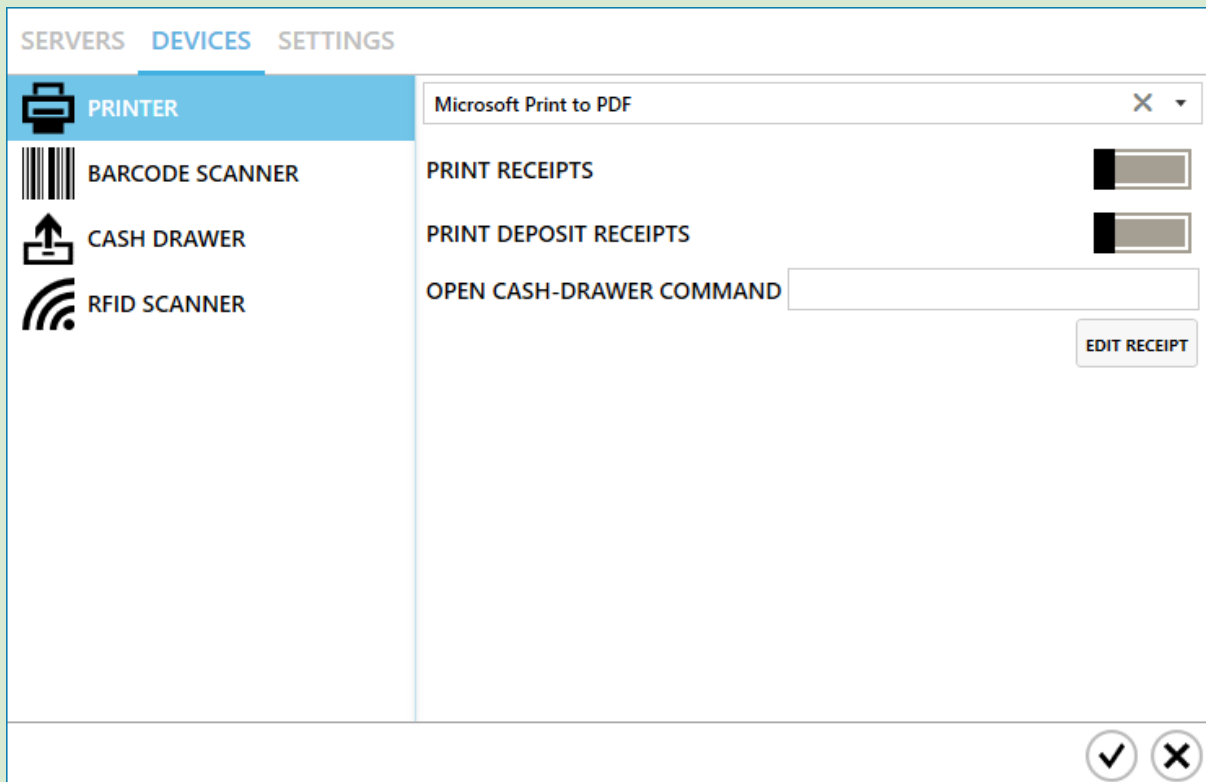
Configure a new connection

- Click “**Configure**” to add a Gizmo Service to the connection list. Enter a friendly name and the **Gizmo Service IP address or hostname**. If Gizmo Service is installed on the same computer, use “**127.0.0.1**”. The default Gizmo Service port is 44967.

- Login using default Operator Credentials (**admin / admin**)

Tip: Add or edit operators from the [Operators](#) section

Devices



To use POS devices, you need to install [Point of Service for .NET](#) on each Gizmo Manager installation

Printer

Select your receipt printer from the list. If you have a cash drawer attached to the printer, optionally enter the command to eject the cash drawer after each sale. Print receipt option allows you to select if a receipt is printed after each sale. This option can be overridden temporarily in the [Sales window](#).

Barcode Scanner

Select your barcode scanner from the list. Gizmo supports Scanners that use the **OPOS** protocol. Be sure to install the correct OPOS drivers for your device [More info](#)

Cash Drawer

Select your standalone cash drawer device from the list. [Commands](#)

Rfid Scanner

Select your RFID device from the list. Rfid device driver must be already installed

Settings

SERVERS DEVICES **SETTINGS**

LOCALIZATION

Language English

NOTIFICATIONS

Play new client order sound Default sound

Play client disconnect sound Default sound

Play guest logout sound All Default sound

Play member logout sound All Default sound

DEFAULT USER OPTIONS

Advanced login user type Guest Request user info input by default

New user action Open user info window

USER SEARCH FIELDS

Phone Mobile First Name Last Name Email

FINANCIAL

Always use deposits for payments

Localization

Select Gizmo manager language and localisation settings (currency symbol, format etc).
 Select **[System]** to use windows regional settings.

Notifications

Enable notification sounds for incoming orders, customer logouts and client pc disconnects

Default user options

Select member search or guest login as default state for the “advanced” host window
 Select if “request user info” is checked by default when creating a new user account
 Select default action after creating a new user

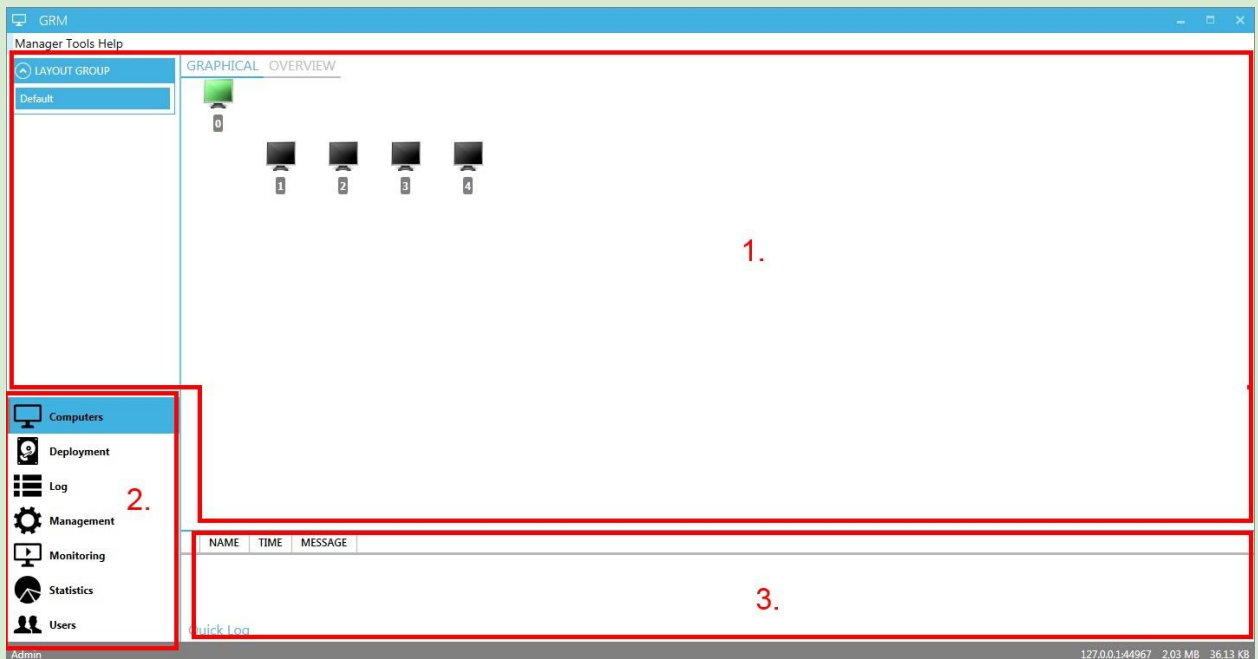
User search fields

Select the user searchable fields when searching for a user

Financial

Always use deposits for payments: When paying/closing balance, manager will select custom payment method and autofill with deposits & first available payment method (Cash-Credit-Custom payment)

Main Menu













The Manager's main screen has 3 partitions:

1. Display of various information depending on the currently selected module.
2. List of available modules for use.
3. Customer Orders/Logouts/Quick log. Displays latest customers orders, user logouts & notifications

Modules

Some modules are automatically hidden depending on the operator's permissions

	Computers	Host Management main window (Turn on/off, login user, security etc)
	Sales	Product sales
	Users	User accounts management
	Reservations	Host reservations
	Waiting Lines	Customer queuing system

	Manage	Client Computer system monitoring/maintenance
	Deployment	Manual file deployment & sync to clients
	Monitoring	Client screen monitoring
	Reports	Financial / user / application usage statistics
	Log	System warning/error messages

Customer orders

The screenshot shows the 'Orders Pane' in the NETPROJECTS Manager. The interface is divided into a sidebar on the left and a main content area. The sidebar contains navigation icons for LAYOUT GROUP, HOST STATUS, COMPUTERS, SALES, USERS, WAITING LINES, MANAGE, DEPLOYMENT, MONITORING, REPORTS, and LOG. The main content area is titled 'Orders Logouts Quick Log' and contains a table of customer orders. The table has the following columns: STATUS, ORDER ID, USER, HOST NAME, PRODUCT, QUANTITY, TOTAL, OUTSTANDING, TIME, and PAYMENT METHOD. Below the table, there are action buttons for each order: Accept, Cancel, View, Complete, Pay, and Void. A legend at the bottom of the table indicates the status colors: red for Pending accept, green for Pending payment, yellow for Pending delivery, and white for Processed.

STATUS	ORDER ID	USER	HOST NAME	PRODUCT	QUANTITY	TOTAL	OUTSTANDING	TIME	PAYMENT METHOD				
■	#118	Guest		Snickers Bar	1	2,00 €	2,00 €	18:14	CASH	Accept	Cancel	View	Complete
■	#121	Guest		Pizza (Small)	1	6,00 €	0,00 €	15:33	CASH	Pay	Void	View	Complete
■	#108	Guest		Multiple products	9	22,00 €	0,00 €	18:36	CASH	Pay	Void	View	Complete
■	#106	Guest		Snickers Bar	1	2,00 €	0,00 €	17:39	CASH	Pay	Void	View	Complete

Legend: ■ Pending accept ■ Pending payment ■ Pending delivery ■ Processed

Orders Pane displays customer orders submitted through the Client sales interface. Orders submitted by the customer must be initially accepted or rejected by an operator. Once the order has been accepted, time offers are immediately delivered to the customer.

Columns

- Status Status of order
- Note Customer order notes
- Order ID Host user occupied at invoice creation time
- User Username of customer
- Host name Name of host where customer is currently logged in
- Product Name of product ordered
- Quantity Total number of items orders
- Total Total cost of order
- Outstanding Remaining debt on order
- Time Time of order submission
- Payment Method Payment method selected by customer at order time

Action Buttons

- Accept/Pay Accept order / Pay order
- Cancel/Void Cancel order (before accepting) or void order & invoice
- View View order and mark/unmark items as delivered
- Complete Marks the order completed and all items delivered

Computers Module

NO.	NAME	GROUP	USER	SESSION	TIME	BALANCE	USAGE
1	XBOX-ONE-1	Consoles					
2	XBOX-ONE-2	Consoles					
3	PS4-1	Consoles					
4	Wii-1	Consoles					
5	CLIENTPC	Internet only PC					
6	CLIENTPC05	Internet only PC					


















The Computers module displays an overview of all client computers as well as other endpoints (consoles, pool tables etc). You can switch between host list and top-down view by clicking the "Overview" & "Graphical" buttons. You can filter hosts by selecting a different "[Layout Group](#)" from the left.









Columns

- Status (icon) [Endpoint](#) status (on,off, in use)
- Number [Endpoint Number](#)
- Name [Endpoint Name](#)
- Group [Endpoint Host Group](#)
- User [User\(s\) currently logged in](#)
- Session [User session](#) duration
- Time [Time until logout](#)
- Balance [User Balance](#)
- Session state (icon) [User Session Status](#)
- Allow time credit status (icon) [Allow time credit](#)
- Lock state (icon) [Keyboard/mouse lock](#)
- Security state (icon) [Security Profile](#) status
- Out of order state (icon) [Maintenance mode](#)

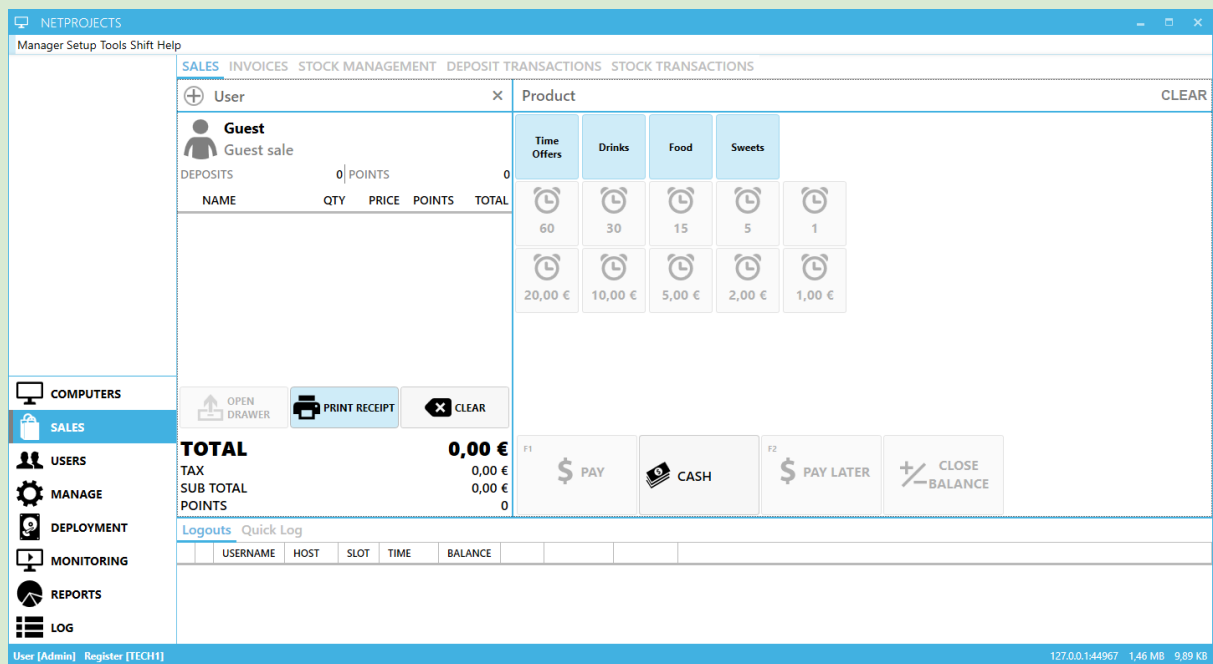
Tip: Add new hosts in [Hosts setup](#)

Right clicking a host brings up the contextual menu with the following options.

	Login	Manually login a User
	Logout	Log out current User. On hosts with multiple logged in users you will be asked to select which one(s) to logout.
	Guest Guests (multiple)	Quick login guest customer
	Advanced	Open host's advanced slot window.
	Move	Move customer to different host
	Sell	Opens the sales window.
	Close Balance	Opens the Close Balance window and initiates " Close Balance " Action.
	Deposit	Deposits money to user account
	Withdraw	Withdraws money from user account
	Billing options	Modify use of offers/fixed time/deposits
	Allow time credit	Allow user to start/continue using the host with no active offers/products. Status is reset to Usergroup's default setting after logout.
	Check out	Check out an asset to the customer
	Check in	Check in an asset of the customer
	Turn on	Turn on (power on) client computer. In order for this feature to work, bios and NIC settings (under windows) must be properly configured
	Turn off	Turn off (shutdown) client computer. Note: Gizmo uses force shutdown
	Restart	Restart client computer. Note: Gizmo uses force restart
	Control	Remote control host PC
	View	Remote view only host PC

	Reserve	Create a new reservation for the selected hosts
	Module – maintenance	Enter/exit Maintenance mode. Provides unrestricted access to client OS and hides gizmo interface
	Module – restart	Terminate and relaunch client application
	Module – terminate	Terminate (exit) client side application. Restore windows interface until reboot
	System – Lock	Lock keyboard and mouse on client computer. Client monitor will display a message informing of the locked state. The computer can be accessed remotely and responds to remote commands
	System – Unlock	Unlock keyboard and mouse on the client computer
	System – In Order	Reset out-of-order State
	System – Out of Order	Mark host as out-of-order. Disables login of users
	Security – Enable	Activate Security profile
	Security – Disable	Deactivate Security profile

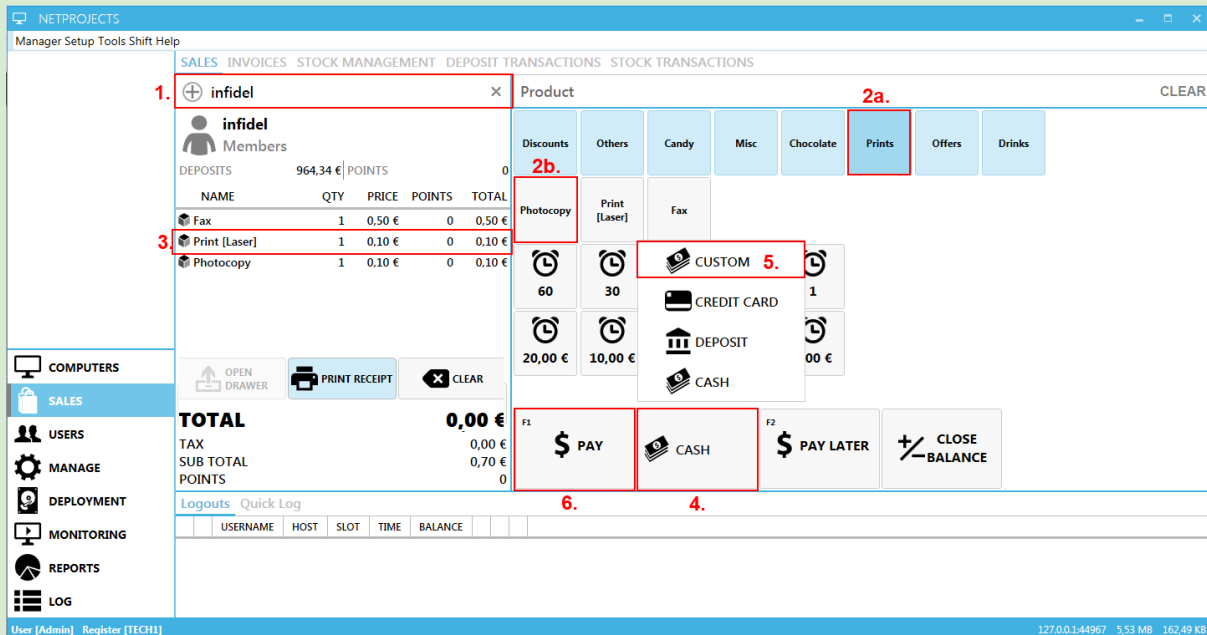
Sales Module



Sales module hosts the POS interface along with other tabs used for managing transactions and stock

Sales	Product Sales POS Tab
Invoices	Invoices history Tab
Stock Management	Stock Management Tab
Deposit Transactions	Customer Balance Transactions Tab
Stock Transactions	Product stock Transaction history Tab

Sales



Sales Tab is used to add game time, sell products and offers to clients.

1. Find the customer using search on the top left. For a walk in guest sale, leave field empty (products only)
2. Add products by clicking the product category (2a) and then the product (2b).
3. Click on a product in the cart to modify quantity, switch to points payment* or remove from order.
4. Select preferred payment method.**
5. If a customer wishes to pay with multiple methods, select “custom” as payment method and enter amount for each payment method using the on-screen numpad.
6. Click **"Pay"** to finalise the sale.

- **"Pay"** completes the sale with selected payment method
- **"Pay Later"** invoices the order but creates no payments. The points deduction of the payment is executed immediately.
- **"Close balance"** Opens the Close Balance window and initiates **"Close Balance"** Action.
- **"Print receipt"** disables/enables the printing of the receipt for this order
- **"Clear"** removes all items from cart

* Purchases with points do not award points

** Custom payment method is used to partially pay or pay with multiple payment methods.

Tip: Add new products in the [Products setup](#)

Tip: Create new user by clicking **+** next to customer search field

Tip: How to sell with points [tutorial](#)

The screenshot shows the Gizmo POS system interface. The main window is titled 'TEST' and contains a menu bar with options: SALES, INVOICES, STOCK MANAGEMENT, DEPOSIT TRANSACTIONS, STOCK TRANSACTIONS, and PAY IN-OUT. Below the menu bar, there is a 'User' section with a 'Guest' profile and a 'Guest sale' status. A table lists items in the order:

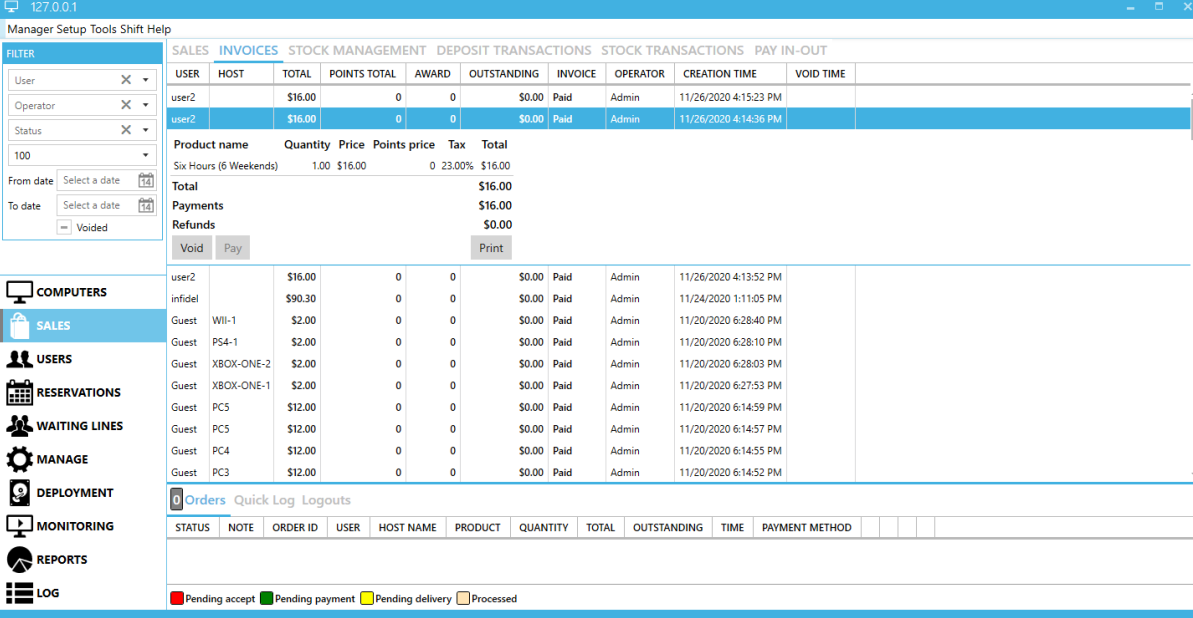
NAME	QTY	PRICE	POINTS	TOTAL
Print [Laser]	1	\$0.10	0	\$0.10
CD Burn	1	\$2.10	0	\$2.10
Cocacola	1	\$2.00	0	\$2.00
Coffee	1	\$1.00	0	\$1.00

Below the table, there are buttons for 'OPEN DRAWER', 'NO RECEIPT', and 'CLEAR'. The 'TOTAL' is displayed as \$5.20, with 'TAX' at \$0.00 and 'SUB TOTAL' at \$5.20. The 'POINTS' total is 0. To the right of the product list, there are controls for 'Quantity' (with + and - buttons), 'Custom Price' (with a % OFF button), and 'Pay in points' (with a P button and a 1x button). At the bottom, there are buttons for 'PAY', 'CASH', 'PAY LATER', 'CLOSE BALANCE', and 'DEPOSIT'. A status bar at the bottom shows 'User [Admin] Register [TECH1] Shift [Admin]' and system information: '127.0.0.1:44967 2.86 MB 22.03 KB'.

Selecting a product from the order list brings up extra options:

1. Quantity: Click + and - to increase or decrease the item quantity
2. Custom price: Click % icon to set a custom price for the product.
3. Pay in points: If the product can be paid in points, click the **P** icon to switch total quantity to points payments. **1x** switches only 1 item to payment in points.
4. Bin icon: Removes item from order
5. X icon: Dismisses product details

Invoices



USER	HOST	TOTAL	POINTS TOTAL	AWARD	OUTSTANDING	INVOICE	OPERATOR	CREATION TIME	VOID TIME
user2		\$16.00	0	0	\$0.00	Paid	Admin	11/26/2020 4:15:23 PM	
user2		\$16.00	0	0	\$0.00	Paid	Admin	11/26/2020 4:14:36 PM	

Product name	Quantity	Price	Points price	Tax	Total
Six Hours (6 Weekends)	1.00	\$16.00	0	23.00%	\$16.00
Total					\$16.00
Payments					\$16.00
Refunds					\$0.00

USER	HOST	TOTAL	POINTS TOTAL	AWARD	OUTSTANDING	INVOICE	OPERATOR	CREATION TIME	VOID TIME
user2		\$16.00	0	0	\$0.00	Paid	Admin	11/26/2020 4:13:52 PM	
infidel		\$90.30	0	0	\$0.00	Paid	Admin	11/24/2020 1:11:05 PM	
Guest	Wii-1	\$2.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:28:40 PM	
Guest	PS4-1	\$2.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:28:10 PM	
Guest	XBOX-ONE-2	\$2.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:28:03 PM	
Guest	XBOX-ONE-1	\$2.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:27:53 PM	
Guest	PC5	\$12.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:14:59 PM	
Guest	PC5	\$12.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:14:57 PM	
Guest	PC4	\$12.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:14:55 PM	
Guest	PC3	\$12.00	0	0	\$0.00	Paid	Admin	11/20/2020 6:14:52 PM	

Invoices Tab lists all issued invoices that match filter criteria.

Actions

- Void Void invoice with optional refund
- Pay Pay unpaid invoice, partially or in full
- Print Prints/reprints invoice

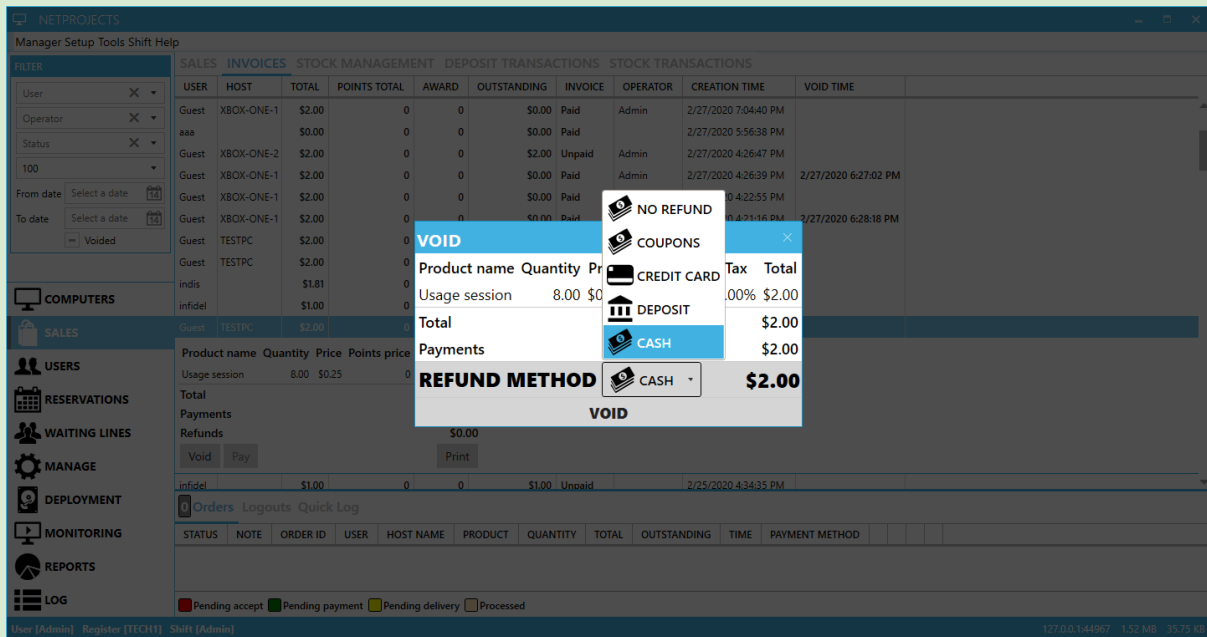
Columns

- User Customer username
- Host Host user occupied at invoice creation time
- Total Invoice value (money)
- Points Total Invoice value (points)
- Award Points awarded for purchase
- Outstanding Unpaid amount of invoice
- Invoice Invoice status
- Operator Last Employee who handled invoice
- Creation Time Date and time of invoice
- Void Time Date and time of invoice void

Filters

- "User" filters specific user orders
- "Operator" filters based on employee orders
- "Status" filters invoice payment state
- "Returned results" sets the maximum number of returned results
- From - "To" filters order creation date
- "Voided" hides/unhides voided invoices

Void with optional refund

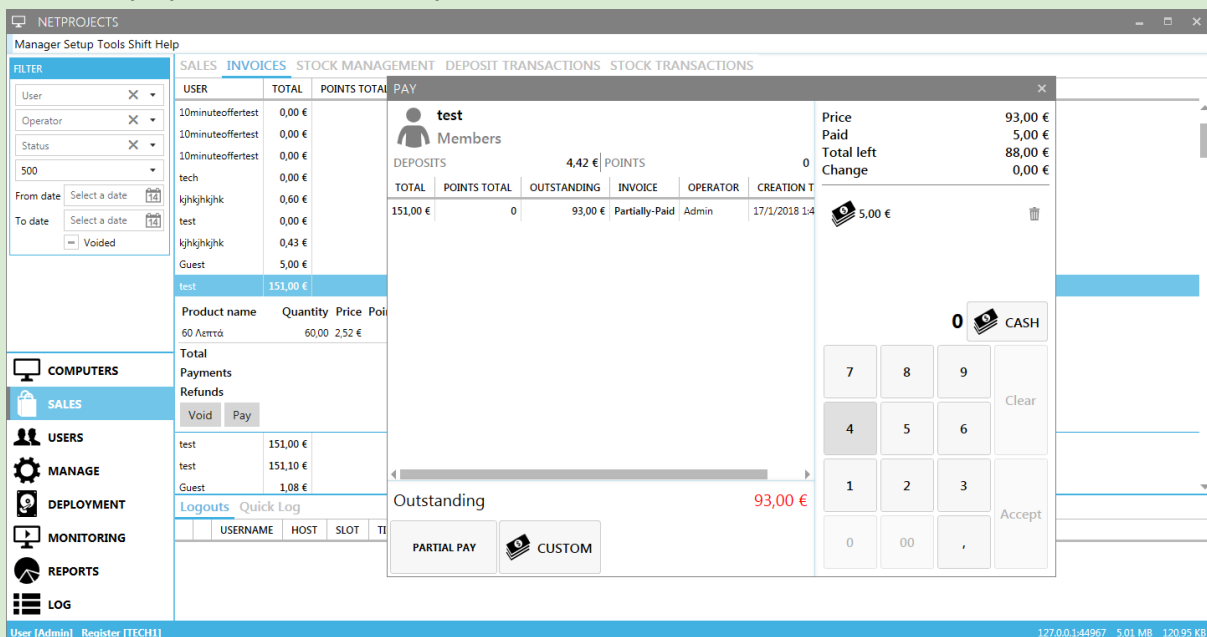


Refund Methods:

- Cash, Credit Card etc Refund customer in selected method
- Deposit (credit account) Credit amount to customers account (not available to guests)
- No refund Do not refund customer

Tip: Voiding an invoice always refunds points and deducts awarded points

Partial Pay by use of "custom" payment method



Tip: Partial pay is available only when paying a single invoice

Stock Management

NAME	ON-HAND	ALERT LEVEL	TARGET
Gordon's Space	2	0	
Bacardi Breezer	20	0	
Red Bull	45	0	
Ελληνικός	50	0	
Ελληνικός ντεκαφεινέ	50	0	
Ελληνικός διπλός	25	0	Ελληνικός
Ελληνικός διπλός ντεκαφεινέ	25	0	Ελληνικός ντεκαφεινέ
Espresso	25	0	
Espresso ντεκαφεινέ	88	0	
Espresso ristretto	80	0	
Espresso διπλός	12,5	0	Espresso
Espresso freddo	25	0	Espresso
Cappuccino	59	0	
Cappuccino διπλό	29,5	0	Cappuccino

Stock management Tab lists all products' stock status. You can add/subtract to the stock, or set stock to a specific level.

Actions

- \pm Add or subtract the amount from the current stock
- **SET** Reset the product's stock to the specified amount

Columns

- Name Product name
- On Hand Current product stock level
- Alert level Minimum stock level for issuing stock alerts
- Target Product used to determine stock level. When stock is calculated based on another product's stock.

Filters

- "Product" filters specific user orders
- "Product Group" filters based on employee orders
- "Product Type" filters based on employee orders
- "Status" filters invoice payment state

Tip: Enable/disable tracking of a product's stock in [Products setup](#)

Deposit Transactions

TYPE	AMOUNT	USER	BALANCE	PAYMENT TYPE	OPERATOR	CREATION TIME	
Deposit	5,00 €	Guest	5,00 €	CASH	Admin	3/5/2019 12:55:13 µµ	Print
Charge	2,00 €	User	986,00 €			2/5/2019 2:06:25 µµ	Print
Charge	2,00 €	User	988,00 €			2/5/2019 1:40:17 µµ	Print
Deposit	1,10 €	aaa	1,10 €	CASH	Admin	30/4/2019 5:56:20 µµ	Print
Charge	3,00 €	User	990,00 €		Admin	30/4/2019 4:54:47 µµ	Print
Charge	3,00 €	User	993,00 €		Admin	30/4/2019 4:54:07 µµ	Print
Charge	2,00 €	User	996,00 €			30/4/2019 4:17:46 µµ	Print
Charge	2,00 €	User	998,00 €		Admin	30/4/2019 2:11:51 µµ	Print
Deposit	1.000,00 €	User	1.000,00 €	CASH	Admin	30/4/2019 2:10:40 µµ	Print
Charge	5,63 €	Guest	8,96 €			16/4/2019 8:26:56 µµ	Print
Charge	2,00 €	Guest	14,59 €			16/4/2019 5:13:53 µµ	Print
Charge	2,47 €	Guest	16,59 €			16/4/2019 4:56:50 µµ	Print
Charge	2,00 €	Guest	19,06 €			16/4/2019 4:00:01 µµ	Print
Charge	2,47 €	Guest	21,06 €			16/4/2019 3:55:26 µµ	Print

STATUS	NOTE	ORDER ID	USER	HOST NAME	PRODUCT	QUANTITY	TOTAL	OUTSTANDING	TIME	PAYMENT METHOD				
■		#77	Guest		Cheeseburger	1	1,00 €	1,00 €	19:28		Accept	Cancel	View	Complete
■		#70	User		Multiple products	3	3,00 €	3,00 €	16:55		Accept	Cancel	View	Complete
■		#69	User		Multiple products	3	3,00 €	0,00 €	16:54		Pay	Void	View	Complete

■ Pending accept
 ■ Pending payment
 ■ Pending delivery
 ■ Processed

Deposit Transactions Tab lists any user deposit changes that match filter criteria. Deposits cannot be voided, use the [withdraw](#) function to undo a deposit.

Columns

- | | |
|-----------------|---|
| ➤ Type | Type of transaction |
| ➤ Amount | Transaction amount |
| ➤ User | Account Username |
| ➤ Balance | User Balance after transaction |
| ➤ Payment Type | Payment method used (only for deposits) |
| ➤ Operator | Employee who handled transaction |
| ➤ Creation Date | Date and time of transaction |
| ➤ Print | Print/Reprint transaction receipt |

Filters

- "User" filters specific user orders
- "Operator" filters based on employee orders
- "Type" filters based on event type
- From - "To" filters order creation date
- "Voided" filters voided transactions

Stock Transactions

TYPE	AMOUNT	PRODUCT	TARGET	ON-HAND	OPERATOR	CREATION TIME
Sale	1	Gordon's Space		2	infidel	12/8/2016 5:32:36 μμ
Sale	1	Cappuccino		59	Admin	10/8/2016 1:53:20 μμ
Sale	1	Espresso		25	Admin	10/8/2016 1:53:20 μμ
Add	25	Espresso freddo	Espresso	26	Admin	5/7/2016 7:51:01 μμ
Set	25	Ελληνικός διπλός ντεκαφεϊνέ	Ελληνικός ντεκαφεϊνέ	1,5	Admin	5/7/2016 7:49:59 μμ
Set	25	Ελληνικός διπλός	Ελληνικός	0,5	Admin	5/7/2016 7:49:53 μμ
Add	1	Gordon's Space		3	Admin	5/7/2016 6:59:24 μμ
Add	1	Ελληνικός διπλός ντεκαφεϊνέ	Ελληνικός ντεκαφεϊνέ	1,5	Admin	5/7/2016 6:59:23 μμ
Add	1	Gordon's Space		2	Admin	5/7/2016 6:59:17 μμ
Add	1	Espresso ristretto		80	Admin	5/7/2016 6:59:11 μμ
Add	1	Espresso ristretto		79	Admin	5/7/2016 6:59:08 μμ
Set	1	Espresso		1	Admin	5/7/2016 6:59:01 μμ
Set	1	Gordon's Space		1	Admin	5/7/2016 6:58:58 μμ
Set	1	Ελληνικός		1	Admin	5/7/2016 6:58:54 μμ
Set	1	Ελληνικός ντεκαφεϊνέ		1	Admin	5/7/2016 6:58:50 μμ
Sale	1	Bacardi Breezer		20	Admin	5/7/2016 2:19:46 μμ
Sale	1	Gordon's Space		9	Admin	5/7/2016 2:19:46 μμ
Sale	1	Cappuccino διπλό	Cappuccino	30	Admin	15/6/2016 12:34:30 μμ
Sale	1	Espresso		11	Admin	15/6/2016 12:34:30 μμ

Stock Transactions Tab lists any product stock changes, caused by selling or restocking, that match filter criteria.

Columns

- Type Type of stock modification
- Amount Product amount
- Product Product name
- Target Actual product used to determine stock level when stock is calculated based on another product's stock.
- On-Hand Product stock level after transaction
- Operator Employee responsible for transaction
- Creation Date Date and time of transaction

Filters

- "User" filters specific user orders
- "Operator" filters based on employee orders
- "Type" filters based on event type
- From - "To" filters order creation date
- "Voided" filters voided invoices

Pay In-Out

The screenshot shows the 'Manager Setup Tools Shift Help' application window. The 'PAY IN/OUT' tab is active, displaying a table of transactions. The table has columns for TYPE, AMOUNT, NOTE, OPERATOR, REGISTER, and CREATION TIME. Two rows of 'Pay In' transactions are visible, both with an amount of 100. The first transaction was created on 6/23/2020 at 6:02:57 PM by Admin at register TECH1. The second transaction was created on 6/23/2020 at 5:40:01 PM by Admin at register TECH1.

TYPE	AMOUNT	NOTE	OPERATOR	REGISTER	CREATION TIME
Pay In	100		Admin	TECH1	6/23/2020 6:02:57 PM
Pay In	100		Admin	TECH1	6/23/2020 5:40:01 PM

The interface also features a left-hand navigation menu with options like COMPUTERS, SALES, USERS, RESERVATIONS, WAITING LINES, MANAGE, DEPLOYMENT, MONITORING, REPORTS, and LOG. A bottom status bar shows the user as 'Admin', the register as 'TECH1', and the shift as 'Admin'. System information at the bottom right includes the version '127.0.0.1:44967' and file sizes '1.98 MB' and '25.71 KB'.

Pay in-out Tab lists any pay in and out transactions that match filter criteria.

Columns

- | | |
|-----------------|--------------------------------------|
| ➤ Type | Type of transaction |
| ➤ Amount | transaction amount |
| ➤ Note | Transaction notes |
| ➤ Operator | Employee responsible for transaction |
| ➤ Register | Register where transaction was made |
| ➤ Creation Date | Date and time of transaction |

Filters

- "Operator" filters based on employee orders
- "Type" filters based on event type
- From - "To" filters order creation date

Users Module

USERNAME	USER GROUP	SESSION	HOST	SLOT	BALANCE	TIME	DEPOSITS	POINTS	USAGE
10minuteoffertest	Members				0,00 €	0h 0m	0,00 €	0	
aaaa	Members				-331,64 €	0h 0m	0,00 €	0	
Guest CLIENTPC	Guests				-22,71 €	0h 0m	0,00 €	0	
GS4F8Y	Members				1,00 €	0h 10m	1,00 €	0	
Guest	Guests	10:28:11	POOLTABLE-27	1	-1,29 €	-2h 9m	0,00 €	0	Billing profile ▶
infidel	Members				955,24 €	161h 43m	964,34 €	0	
kjhkjhkjhk	Members				0,00 €	0h 0m	0,00 €	0	
kolias	Members				1,00 €	1h 10m	1,00 €	0	
mystic	Members				2,00 €	0h 20m	4,00 €	0	
newone	Members				10,00 €	11h 56m	10,00 €	0	
tech	Members				-1,05 €	3h 6m	0,00 €	0	
test	Members	05:21:03	PS3-30	1	-241,43 €	0h 25m	4,42 €	0	Billing profile ▶
test2	Members + Storage	07:56:02	POOLTABLE-28	1	24,11 €	∞	24,11 €	0	Billing profile ▶
test3	Members	05:20:56	PS3-30	2	36,91 €	6h 9m	39,99 €	0	Billing profile ▶
test4	Members				3,59 €	0h 46m	4,00 €	0	
test5	Members				0,00 €	0h 21m	0,00 €	0	
test6	Members				0,00 €	0h 0m	0,00 €	0	
xrustos	Members				10,00 €	1h 40m	10,00 €	0	
yuluyuyt	Members				-8,00 €	0h 0m	0,00 €	0	







User Module is used for:

- Creating/removing users
- Manually logging in and out users to/from hosts
- Depositing/withdrawing money from account, closing user balance, viewing user product sales
- Viewing/editing user information

Columns

- Account state (icon) Account lock status
- Username Account Username
- Usergroup User's Usergroup
- Session User Session total time
- Host Host used by user
- Slot Host slot used by user
- Balance [User Balance](#)
- Time [Time currently available for use](#)
- Deposits Total deposits amount
- Points Loyalty points
- Usage Type of billing currently in use
- Session state (icon) [User Session Status](#)
- Allow time credit (icon) [Allow time credit](#)
- Asset checkout (icon) Asset checkout status

Right clicking on a user brings up the contextual menu with the following options.

	Login	Manually login the user to a host
	Logout	Log the user
	Sell	Open The Sales Module with user preselected
	Close Balance	Opens the Close Balance window and initiates " Close Balance " Action.
	Deposit	Deposits money to user account
	Withdraw	Withdraw money from the user's account
	Billing options	Temporarily allow/block use of offers/fixed time/deposits. Option resets on logout
	Allow time credit	Permit user to go into negative balance . Option resets on logout
	Add	Create a new user
	Edit	Open user's profile window
	Delete	Delete selected user
	Waiting lines	Add/remove user from waiting lines
	Check out	Checkout an asset to the user
	Check in	Checkin an asset
	Ban	Block login of user for specified duration

User Profile

To open a user's Profile Window, double click the username









TOTAL	OUTSTANDING	INVOICE	OPERATOR	CREATION TIME
0,00 €	0,00 €	Paid		9/5/2017 7:59:03 πμ

User Profile window displays the user's status including Balance, total time and points. Use "Actions" Menu for additional actions:

Actions

- Sell Opens the sales window.
- Deposit [Deposits](#) money to user account
- Withdraw Withdraws money from user account
- Close Balance Opens the Close Balance window and initiates "[Close Balance](#)" Action.
- Ban Disables the account completely
- Reset Password Asks user for new password at next self login
- Reset personal info Asks user to fill in personal details at next self login
- Set picture Assigns user an image from file or webcam
- Assign RFID Tag Assigns user an RFID tag for POS use
- Unassign RFID Tag Unassigns registered RFID tag

User Profile Tabs

	Purchases	View all purchases grouped by invoice
	Time Products	View purchased time products/fixed time. Use top buttons to filter
	Sessions	View User Sessions
	Deposits	View deposit changes. Use top buttons to filter
	Profile	View/edit customer info
	Assets	Currently leased Assets and asset lease history
	Notes	Operator notes
	Stats	User overall stats

Purchases

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		1.152,81 €	0	0,00 €	Paid		19/10/2017 7:06:05 μμ																																																																																																																

Actions

- Void Void invoice with option to refund
- Pay Pay unpaid invoice, partially or in full

Columns

- Total Total invoice amount
- Points Total Points total deducted
- Outstanding Outstanding invoice amount
- Invoice Invoice Status
- Operator Employee who handled order
- Creation Time Date and time of transaction
- Void Time Date and time of transaction void

Note: Purchases Tab only displays the last 100 purchases

Time Products

INFIDEL

Actions

infidel
Members

955,24 € 964,34 € 0

161h 43m

PURCHASES

TIME PRODUCTS

SESSIONS

DEPOSITS

PROFILE

ASSETS (0)

NOTES (0)

STATS

ACTIVE	DEPLETED	DELETED	EXPIRED	VOIDED
NAME	TIME LEFT	PURCHASED	PAID	EXPIRES
60 Minutes	1h 0m	18/1/2018 4:54:09 μμ		

Actions

- Trash Can (icon) Delete time product (Does not void transaction)


Columns

- Type (icon) Type of time product (time offer or fixed time)
- Name Time product Name
- Time left Unused time in minutes
- Purchased Date and time of purchase
- Paid Date and time of payoff
- Expires Time product expiration date (if any)
- Expires at logout (icon) Indicates if product expires at logout

Filters

- "Active" filters valid products
- "Depleted" filters products that have been completely used up
- "Deleted" filters products that have been deleted by an Operator
- "Expired" filters products that have expired
- "Voided" filters products from voided invoices














Sessions

INFIDEL							
Actions							
	NAME	START TIME	END TIME	DURATION	CHARGE	PREPAID	NEW
 <p>infidel Members</p> <p>964,34 € 964,34 € 0</p> <p>160h 43m</p> <p>PURCHASES</p> <p>TIME PRODUCTS</p> <p>SESSIONS</p> <p>DEPOSITS</p> <p>PROFILE</p> <p>ASSETS (0)</p> <p>NOTES (0)</p> <p>STATS</p>	CLIENTPC	29/12/2017 6:44:30 μμ	2/1/2018 12:30:32 μμ	2h 13m	1,33 €	0h 0m	✓
	CLIENTPC	12/12/2017 3:20:24 μμ	12/12/2017 3:32:53 μμ	0h 12m	0,13 €	0h 0m	✓
	CLIENTPC	7/12/2017 12:51:17 μμ	7/12/2017 4:17:04 μμ	3h 25m	2,06 €	0h 0m	✓
	CLIENTPC	5/12/2017 4:46:17 μμ	6/12/2017 12:11:33 μμ	3h 47m	2,26 €	0h 0m	✓
	CLIENTPC	14/11/2017 4:03:02 μμ	14/11/2017 8:34:39 μμ	4h 31m	2,72 €	0h 0m	✓
	CLIENTPC	8/11/2017 5:59:16 μμ	8/11/2017 7:52:32 μμ	1h 53m	1,14 €	0h 0m	✓
	CLIENTPC	8/11/2017 1:19:54 μμ	8/11/2017 5:09:01 μμ	3h 49m	2,30 €	0h 0m	✓
	CLIENTPC	7/11/2017 6:34:58 μμ	7/11/2017 7:13:19 μμ	0h 38m	0,39 €	0h 0m	
	CLIENTPC	7/11/2017 3:07:15 μμ	7/11/2017 6:34:10 μμ	3h 25m	2,06 €	0h 0m	✓
	CLIENTPC	7/11/2017 1:16:58 μμ	7/11/2017 2:44:10 μμ	1h 27m	0,88 €	0h 0m	✓
	CLIENTPC	6/11/2017 5:23:39 μμ	6/11/2017 5:23:58 μμ	0h 0m	0,01 €	0h 0m	
	CLIENTPC	6/11/2017 5:07:07 μμ	6/11/2017 5:13:20 μμ	0h 6m	0,07 €	0h 0m	✓
	CLIENTPC	3/11/2017 6:29:27 μμ	3/11/2017 7:22:59 μμ	0h 53m	0,54 €	0h 0m	
	CLIENTPC	3/11/2017 2:45:15 μμ	3/11/2017 6:28:59 μμ	3h 43m	2,24 €	0h 0m	
	CLIENTPC	2/11/2017 3:57:52 μμ	2/11/2017 8:12:36 μμ	4h 14m	2,55 €	0h 0m	
	CLIENTPC	2/11/2017 3:54:50 μμ	2/11/2017 3:57:33 μμ	0h 2m	0,03 €	0h 0m	
	CLIENTPC	2/11/2017 3:53:50 μμ	2/11/2017 3:54:00 μμ	0h 0m	0,01 €	0h 0m	
	CLIENTPC	2/11/2017 3:51:25 μμ	2/11/2017 3:51:48 μμ	0h 0m	0,01 €	0h 0m	
CLIENTPC	2/11/2017 3:06:59 μμ	2/11/2017 3:51:02 μμ	0h 44m	0,45 €	0h 0m		
CLIENTPC	2/11/2017 2:58:29 μμ	2/11/2017 3:04:26 μμ	0h 5m	0,06 €	0h 0m		
CLIENTPC	1/11/2017 7:38:31 μμ	1/11/2017 8:19:39 μμ	0h 41m	0,42 €	0h 0m		

Columns

- Name Host Name used for session
- Start Time Session start date & time
- End Time Session end date & time
- Duration Session duration
- Charge Total billing rate charges
- Prepaid Time used from offers and/or prepaid time
- New Indicates new Sessions

Deposits

INFIDEL						
Actions						
		WITHDRAW	DEPOSIT	CHARGE	CREDIT	
		TYPE	AMOUNT	BALANCE	OPERATOR	CREATION TIME
 infidel Members    964,34 € 964,34 € 0  160h 43m  PURCHASES  TIME PRODUCTS  SESSIONS  DEPOSITS  PROFILE  ASSETS (0)  NOTES (0)  STATS		Charge	1,33 €	964,34 €		2/1/2018 12:35:33 μμ
		Charge	0,13 €	965,67 €		12/12/2017 3:37:53 μμ
		Charge	2,06 €	965,80 €		7/12/2017 4:22:07 μμ
		Charge	2,26 €	967,86 €		6/12/2017 12:16:33 μμ
		Charge	2,72 €	970,12 €		15/11/2017 1:22:20 μμ
		Charge	1,14 €	972,84 €	Admin	8/11/2017 7:52:46 μμ
		Charge	2,30 €	973,98 €		8/11/2017 5:14:01 μμ
		Charge	2,45 €	976,28 €		7/11/2017 7:18:19 μμ
		Charge	0,88 €	978,73 €		7/11/2017 2:49:12 μμ
		Charge	0,08 €	979,61 €		6/11/2017 5:28:59 μμ
		Charge	18,65 €	979,69 €		6/11/2017 5:04:44 μμ
		Charge	1,10 €	998,34 €	Admin	20/10/2017 3:25:45 μμ
		Charge	0,56 €	999,44 €	Admin	19/10/2017 8:33:58 μμ
		Deposit	1.000,00 €	1.000,00 €	Admin	19/10/2017 7:09:40 μμ

Columns

- Type Transaction kind
- Amount Transaction amount
- Balance Deposits after transaction
- Operator Employee who executed action
- Creation Time Date and time of transaction

Filters


- "Withdraw" filters specific user orders
- "Deposit" filters based on employee orders
- "Charge" filters based on event type
- "Credit" filters

Note: Deposits Tab only displays the last 100 transactions

Profile

INFIDEL
✕

Actions



infidel
Members

964,34
 €964,34 €
 0

160h 43m

- PURCHASES
- TIME PRODUCTS
- SESSIONS
- DEPOSITS
- PROFILE
- ASSETS (0)
- NOTES (0)
- STATS

Username	<input type="text" value="infidel"/>
First Name	<input type="text" value="aa"/>
Last Name	<input type="text" value="aa"/>
Email	<input type="text"/>
Address	<input type="text"/>
City	<input type="text"/>
Post Code	<input type="text"/>
Country	<input type="text"/>
Phone	<input type="text" value="8768768768"/>
Mobile	<input type="text" value="8768768768"/>
ID	<input type="text"/>
Sex	<input checked="" type="radio"/> Male <input type="radio"/> Female
Birth Date	<input type="text" value="1/1/1981"/>
User Group	<input type="text" value="Members"/>

User profile containing user details such as first/last name and phone numbers.

Assets

The screenshot shows the 'NEWONE' interface for managing assets. On the left is a user profile for 'newone' with a balance of \$19.98 and 33h 18m remaining. The main area displays a table of checked out assets:

CHECKED OUT		CHECKED IN			
NAME	CHECKED OUT BY	CHECK OUT TIME	CHECKED IN BY	CHECK IN TIME	
PS4 CONTROLLERS	Admin	9/16/2020 7:22:28...			<button>CHECK IN</button>

At the bottom right, there are buttons for 'ASSET CHECK OUT' and 'CHECK IN ALL'.

Manage assets checked out by the user

Columns

- > Name Name of checked out Asset Type
- > Checked out by Employee responsible for check-out
- > Check out time Date/Time of asset check-out
- > Checked in by Employee responsible for check-in
- > Check in time Date/Time of asset check-in

- Click the button next to an asset to check it in
- Click "Asset Check out" button to check out an assets
- Click "Check in All" button to check all assets in

Checked in tab displays all assets that have been checked out in the past

Notes

The screenshot shows the 'INFIDEL' customer profile page. On the left, there is a sidebar with a profile picture, the name 'infidel', and the role 'Members'. Below this, there are several icons representing different categories: a scale of justice, a building, a parking 'P' sign, a clock, a shopping bag, a clock with a checkmark, a dollar sign, a double arrow, a person with a list, a game controller, a list icon, and a bar chart. Next to these icons are labels: 'PURCHASES', 'TIME PRODUCTS', 'SESSIONS', 'DEPOSITS', 'PROFILE', 'ASSETS (0)', 'NOTES (0)', and 'STATS'. The 'NOTES (0)' section is highlighted in blue. In the main area, there are two notes. The first note is from 'Admin' on Thursday, May 10, 2017, at 6:43:07 AM, with the text 'Repeating customer. Make sure he is serviced promptly.' and a blue header. The second note is also from 'Admin' on the same date at 6:42:26 AM, with the text 'Customer forgot id. Notify at next visit' and a red header. Both notes have edit and delete icons. At the bottom right of the main area, there is an 'ADD' button.

You can add notes to a customer for future reference.

Notes are marked red/green/blue based on note severity.
Red notes will popup every time the customer's profile is opened.

Stats

The screenshot displays the 'Stats' page for a user named 'infidel'. The page is titled 'inFIDEL' and 'Actions'. The main content area shows the following metrics:

- POINTS EARNED:** 100 (represented by a trophy icon)
- LOGIN TIME:** 4h 14m (represented by a clock icon)
- MONEY SPENT:** 18,20 € (represented by a dollar sign icon)
- DEPOSITS:** 30,00 € (represented by a banknote icon)
- WITHDRAWALS:** 5,00 € (represented by a dollar sign icon)
- REDEEMED:** 0 (represented by a trophy icon)
- LOGINS:** 4 (represented by a door icon)
- PRODUCTS:** 3,10 € (represented by a cube icon)
- SESSION:** 5,00 € (represented by a dollar sign icon)
- TIME PRODUCTS:** 3,10 € (represented by a clock icon)

Additional information includes:

- MEMBER FOR 36 DAYS** (indicated by a link)
- Members:** 100 (represented by a trophy icon)
- 20,00 €** (represented by a scale icon)
- 25,00 €** (represented by a bank icon)
- 2h 45m** (represented by a clock icon)

The sidebar on the left contains the following navigation options:

- PURCHASES** (shopping bag icon)
- TIME PRODUCTS** (clock icon)
- SESSIONS** (dollar sign icon)
- DEPOSITS** (hand with arrow icon)
- PROFILE** (person icon)
- ASSETS (0)** (game controller icon)
- NOTES (0)** (notepad icon)
- STATS** (bar chart icon, highlighted)

Stats show the user's metrics since registration

Reservations

The screenshot displays the Reservations Module interface. The main view is a calendar for December 12, 2019, showing reservations for 35 PCs (PC21 to PC35). The reservations are represented by green bars with numbers (107, 108) indicating the duration or quantity. The interface includes a sidebar with navigation options like COMPUTERS, SALES, RESERVATIONS, USERS, WAITING LINES, MANAGE, DEPLOYMENT, MONITORING, REPORTS, and LOG. A table at the bottom shows reservation details with columns for STATUS, NOTE, ORDER ID, USER, HOST NAME, PRODUCT, QUANTITY, TOTAL, OUTSTANDING, TIME, and PAYMENT METHOD. A legend at the bottom indicates reservation statuses: Pending accept (red), Pending payment (green), Pending delivery (yellow), and Processed (orange).

Reservations Module is used for reserving one or more hosts for the specified duration. During the reservation period, only reserved users can manually login to the reserved hosts.

Use right click to:

- Add a new reservation
- Edit an existing reservation
- Delete an existing reservation

Reservation Details

RESERVATION DETAILS
✕

User

Date

Duration

End date

Contact phone

Contact email

Notes

Pin

ADDITIONAL USERS

RESERVED HOSTS

RESERVED	NO.	NAME	GROUP
<input type="checkbox"/>	21	PC21	Xtream Computers
<input type="checkbox"/>	22	PC22	Xtream Computers
<input type="checkbox"/>	23	PC23	Xtream Computers
<input type="checkbox"/>	25	PC25	Xtream Computers
<input type="checkbox"/>	26	PC26	Xtream Computers
<input type="checkbox"/>	27	PC27	Xtream Computers
<input type="checkbox"/>	28	PC28	Xtream Computers
<input type="checkbox"/>	29	PC29	Xtream Computers
<input checked="" type="checkbox"/>	30	PC30	Xtream Computers
<input type="checkbox"/>	31	PC31	Xtream Computers
<input type="checkbox"/>	32	PC32	Xtream Computers
<input type="checkbox"/>	33	PC33	Xtream Computers
<input type="checkbox"/>	34	PC34	
<input type="checkbox"/>	35	PC35	Xtream Computers
<input type="checkbox"/>	36	PC36	Computers
<input type="checkbox"/>	37	PC37	Computers
<input type="checkbox"/>	38	PC38	Computers
<input type="checkbox"/>	39	PC39	Computers

User	Username of the customer making reservation
Date	Date and time of reservation start
Duration	Duration of reservation
End Date	Date and time of reservation end
Contact phone	Customer's contact phone
Contact email	Customer's contact email
Notes	Reservation notes area
Login Pin	PIN used by customer to login to reserved hosts PIN allows login to host with any account
Additional Users	Customer usernames allowed to login to reserved hosts
Hosts	Reserved hosts

Waiting Lines

POSITION	USERNAME	USER GROUP	HOST GROUP	TIME IN WAITING LINE	ESTIMATED TIME	ESTIMATED HOST	
1	7	Members	Consoles	00:00:31	0h 0m	XBOX-ONE-1	LOGIN
1	4	Members	Gaming PC	00:00:33	∞	Unknown	
1	2	Members	Internet only PC	00:00:36	0h 0m	CLIENTPC	LOGIN
2	8	Members	Consoles	00:00:29	0h 0m	XBOX-ONE-2	LOGIN

Logouts	Quick Log			
USERNAME	HOST	SLOT	TIME	BALANCE

Waiting Line Module is used for:

- Adding and removing users from waiting lines
- Rearranging users in waiting lines
- Manually logging users to available pcs

Each host group has an independent waiting line.

A user can participate in one or more waiting lines at the same time.

Waiting line options are configured in [Profiles & groups - Waiting lines](#)

Use right click to:

Reorder users in a waiting line

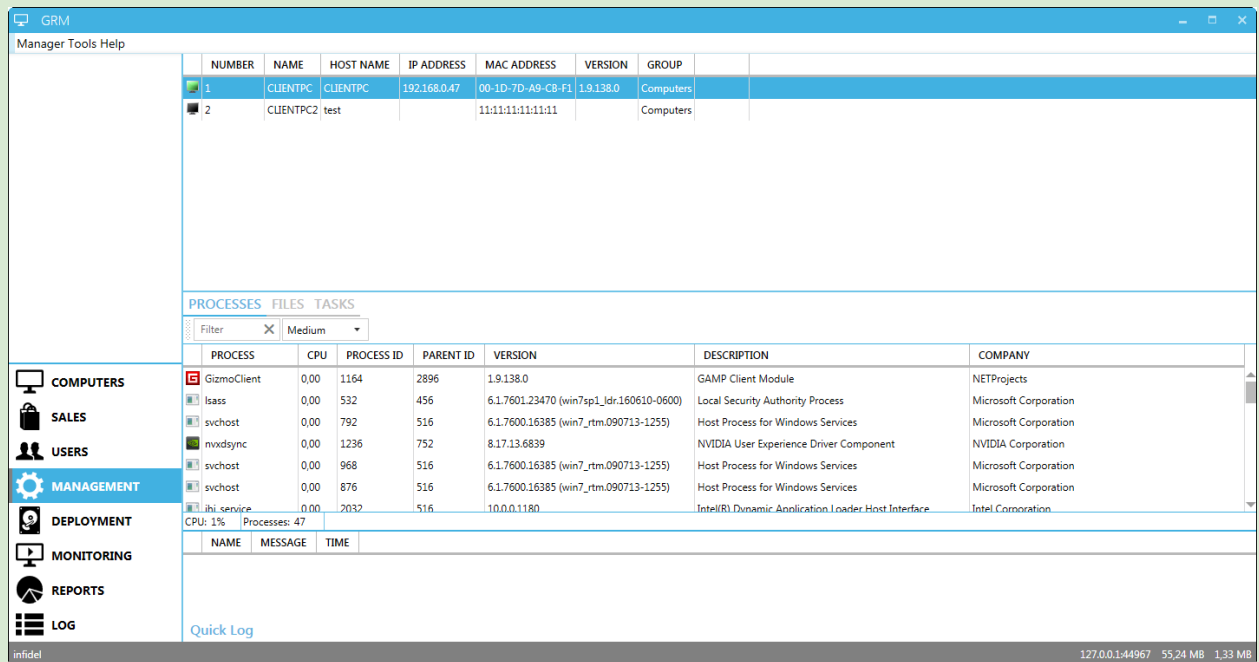
Remove a user from a waiting line or from all waiting lines

Manually login a user to a specific host

Position	User position in waiting line
Username	Customer username
User group	Customer usergroup
Host group	Host group waiting line
Time in waiting line	Time elapsed since user addition to waiting line

Estimated time	Estimated time until host becomes available
Estimated host	Name of estimated host
Login	Login button to manually login user to available host

Manage Module



Management Module is used for:

- Monitoring host processes
- Managing and transferring files to hosts
- Executing custom processes and scripts to hosts

Switch between Management functions using the Tabs below the host list.

Management functions

Processes	Client Process Management Tab
Files	Dual-Tab Server-Client File Management Tab
Tasks	Manual process/script Execution Tab

Columns

- | | |
|---------------------|----------------------|
| ➤ Host state (icon) | Host status |
| ➤ Number | Host number |
| ➤ Name | Host Gizmo name |
| ➤ Hostname | Windows Hostname |
| ➤ IP Address | Network IP address |
| ➤ Mac Address | NIC mac address |
| ➤ Version | Gizmo client version |
| ➤ Group | Host Group |

Processes

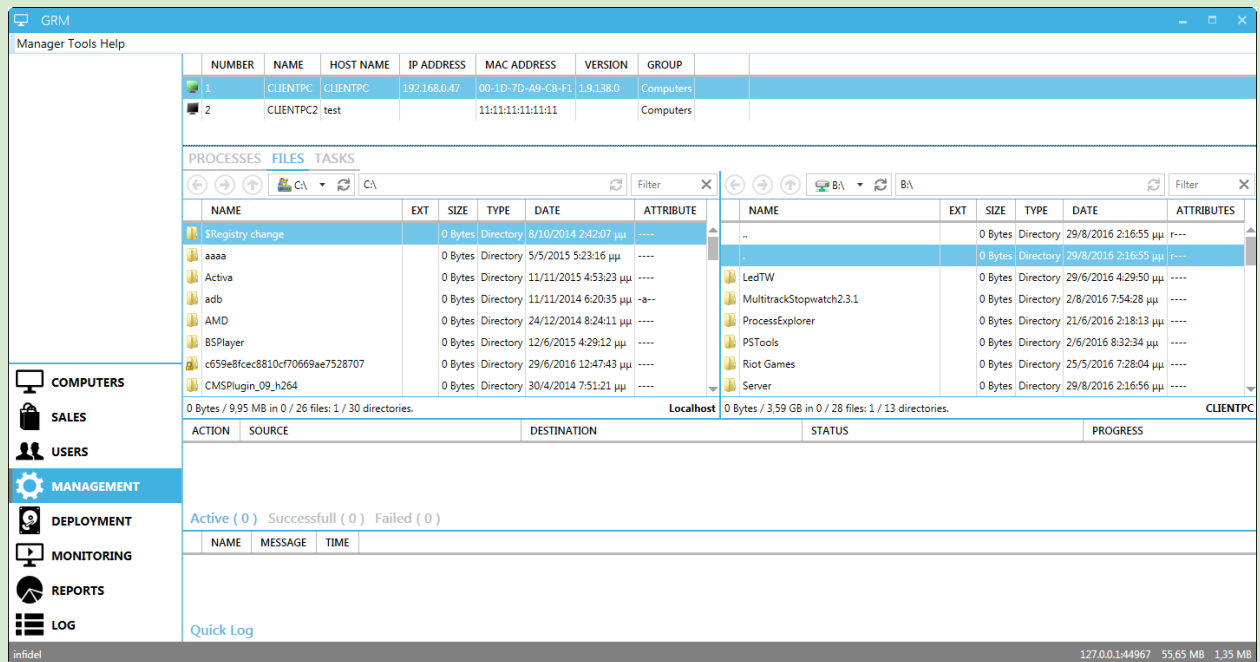
- The Processes Pane lists all processes running on the selected Gizmo client.
- Search using the "*Filter*" box, and modify refresh speed from the drop-down menu.
- Right clicking on a process brings up a contextual menu with the following options.

Terminate	Ends the selected process
Terminate Tree	Ends the selected process as well as any other processes created by this process.
Add As Task	Adds selected process as Task that can be launched from the Task Pane .
Properties	Displays the properties of the process

Keyboard shortcuts

DEL	Ends process
CTRL+DEL	Ends process tree
F5	Refreshes process list

Files



The File Management Pane displays local (left) and remote (right) file systems. It is a file manager that enables you to easily manage files/folders between Gizmo Server and clients.

- To move one folder up, click ↑ on the corresponding panel.
- To select a drive, use the "Drive list" menu.
- To refresh the current panel view, click ↻ next to the folder path.

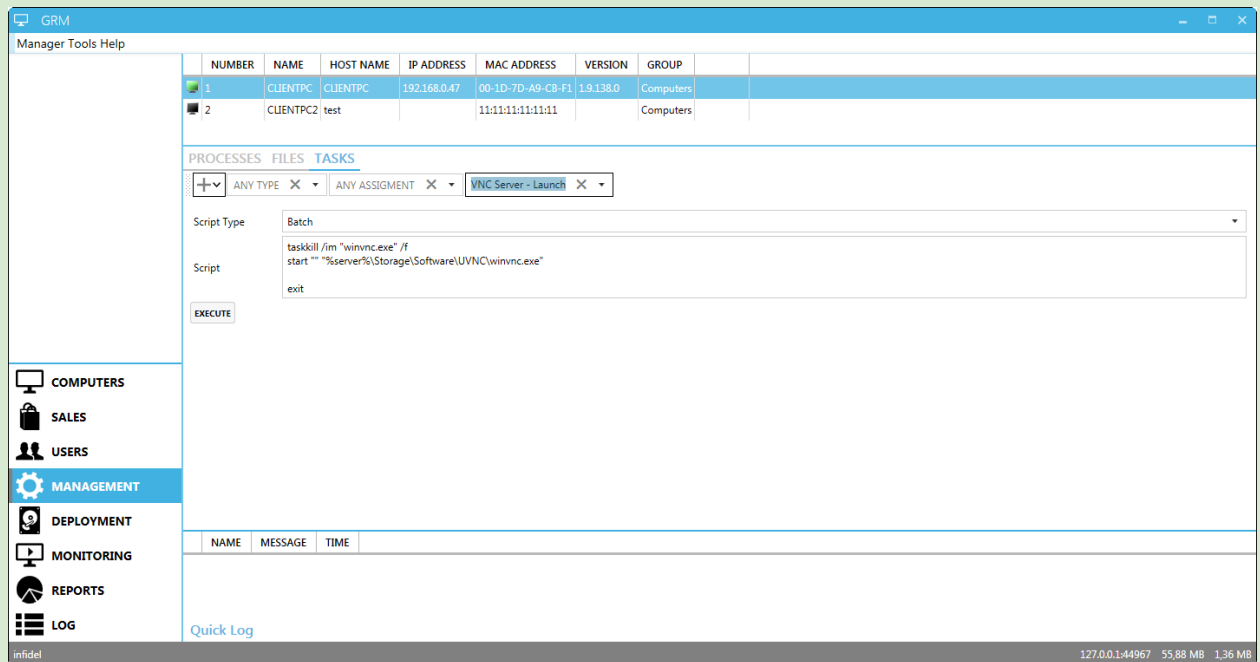
Right click on a file/folder to display the contextual menu with the following options.

Shell Execute	Launches selected file/folder on the corresponding PC
Refresh	Refreshes current view
New	Creates a new folder
Copy	Copies selected files/folders to the other host.
Rename	Renames selected file/folder
Delete	Deletes selected files/folders
Properties	Displays selected file/folder properties

Keyboard shortcuts

ENTER	Navigate folder
DEL	Delete
CTRL+C	Copy
CTRL+N	Create New Folder
BACKSPACE	Up one level
F2	Rename
F5	Refresh
ALT+ENTER	Folder/file Properties

Tasks

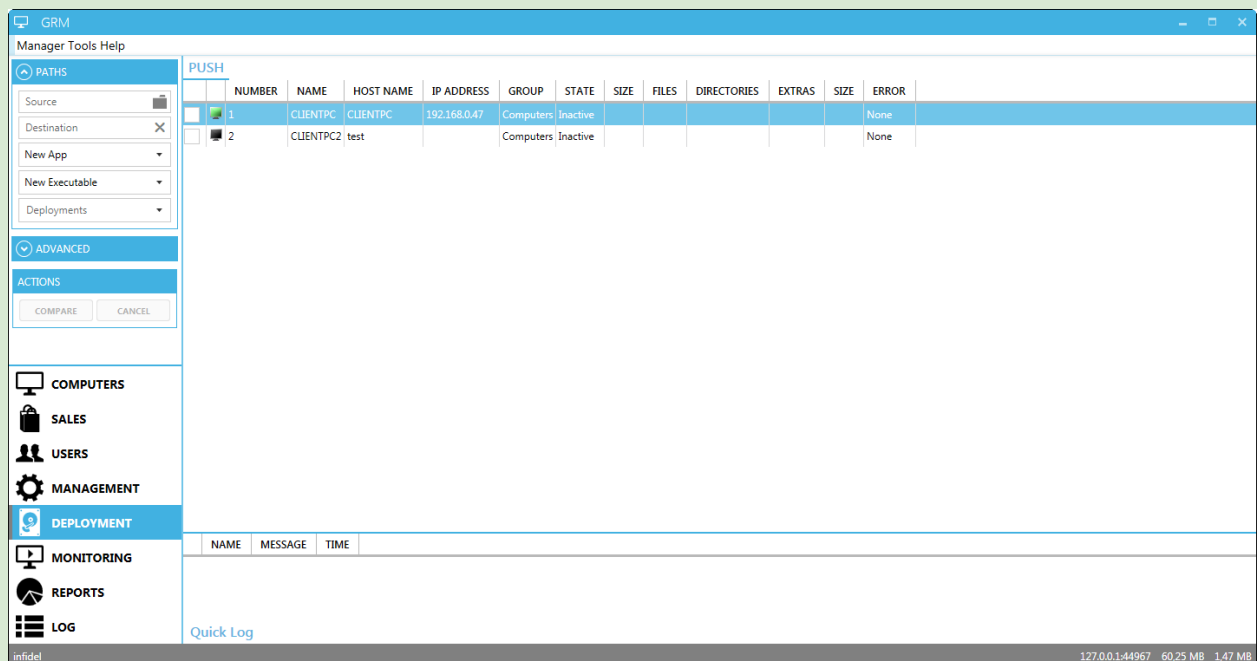


Task Pane enables the user to execute a wide range of tasks on the selected Gizmo clients.

- To create a temporary task, click **+** and select task type.
- Load an existing task by selecting it from the task list.
- Execute a loaded task by selecting target computers with standard windows selection methods (ctrl+a, ctrl+click, shift+click) and clicking "Execute" button.

Tip: Manage tasks in [Tasks setup](#)

Deployment Module



The Deployment Tab is a powerful tool that helps you deploy files from Manager to clients fast, easy and error-free. It can also be used to sync/update game files previously deployed.

You can select to deploy a preconfigured deployment profile, or enter information manually for a one time deployment.

To deploy a pre-existing deployment profile, select the Application. If the deployment profile is not associated with any applications, it will appear under "Unassigned Deployment profiles". Next, select the executable the deployment profile is associated with. Finally select the actual deployment profile.

Check the boxes next to target computers and click "**Compare**" to start the process.

Gizmo will check and compare source files with any existing files on each Gizmo Client, and determine the files that need to be copied to each client. During the check (which varies depending on the files' number & size) you can click cancel to abort. When the comparison completes, the number of different files and folders, as well as the total size of the different/missing files is reported for each client.

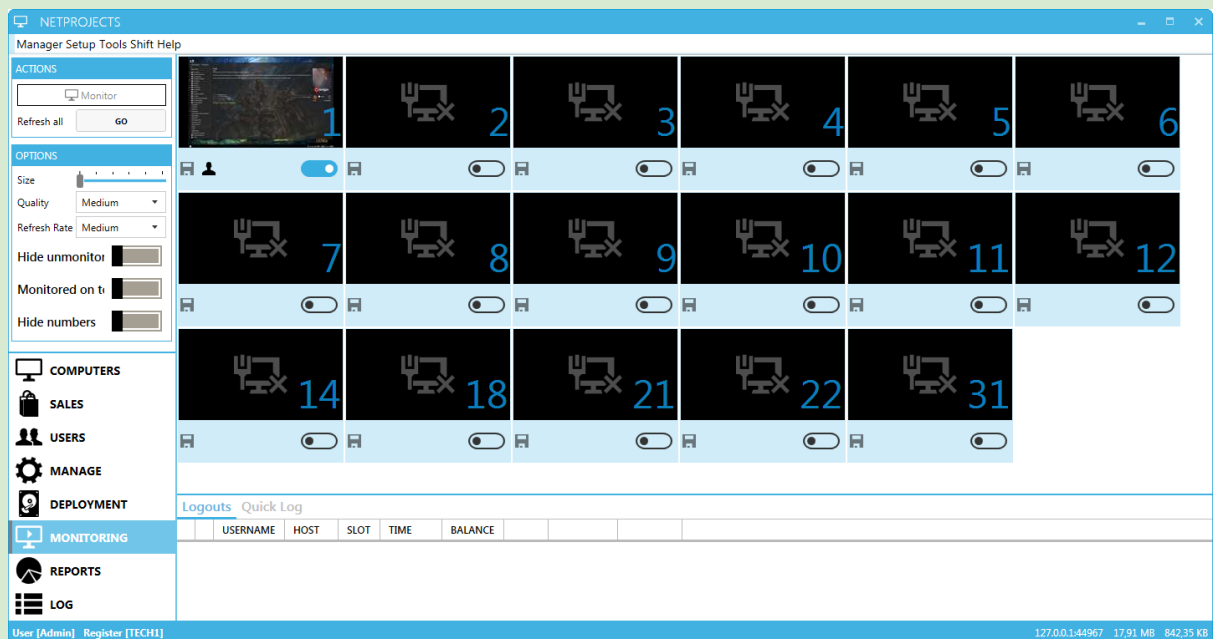
At this stage you can either click "**Deploy**" to initiate the file copy, or "**Reset**" to reset the procedure and start from the beginning.

To perform a one-time deploy, instead of selecting a profile from the list, input source (relevant to Gizmo manager) and destination folder manually. You may also use the "folder" button to locate the source folder. Add any file/subfolder exclusions, using the "exclusions" button.

Advanced menu adds a number of settings you can tweak to affect file comparison and deployment.

Comparison option: These options affect the way Gizmo Server determines stale files on clients [More info](#)

Monitoring Module



Monitoring tab displays screenshots of client screens. You can select which client computers to monitor, as well as change quality & refresh rate.


Action

Monitor	Enables automatic screenshot refresh for selected hosts
Refresh all	Manually refreshes screenshots of all hosts

Options

Size	Change size of screenshot windows
Quality	Change quality of screenshots
Refresh Rate	Adjusts refresh rate of screenshots
Hide unmonitored	Hide all client computers currently inactive (disconnected)
Monitored on top	Sorts screenshot windows with active first
Hide numbers	Hides screenshot window number watermark

Each client monitor panel has a button and a switch

	Save current screenshot to file
On/off Switch	Starts/stops screenshot refresh

Reports Module

Summary

LOCAL SERVER
Manager Tools Shift Help

SUMMARY Daily Weekly Monthly Yearly Custom 7/7/2017 12:00 μμ 8/7/2017 12:00 μμ Print Export

FROM Παρασκευή, 7 Ιουλίου 2017 12:00 πμ
TO Σάββατο, 8 Ιουλίου 2017 12:00 πμ

Invoices	Sales	Cost	Proceeds	Withdrawals	Total
8	42,00 €	6,60 €	40,20 €	2,00 €	38,20 €
Tax	Revenue				
6,35 €	29,05 €				

SALES

By Invoice Status

Paid	42,00 €
Pay later	0,00 €

By Payment Method

Payment type	Total transactions	Total
Cash	5	30,00 €
Deposit	1	6,00 €
Credit Card	1	6,00 €

By operator

Operator	Total

PROCEEDS

By Invoice Issue Period

Current	36,00 €
Previous	0,00 €

By Payment Method

Payment type	Total transactions	Total
Cash	8	34,20 €
Credit Card	1	6,00 €

By Category

Sales	36,00 €
Deposit	4,20 €

By operator

Operator	Total

Logouts Quick Log

User [user] Register [Server] Shift [user] 127.0.0.1:44967 386,48 KB 10,39 KB

Summary report presents an overview of financial data for the selected time period.

The summary is broken down into 2 different reports: **SALES** report (on the left) and **PROCEEDS** report (on the right).

Sales Report

Sales report displays data regarding all sales made during the selected period. It includes fully paid, partially paid and unpaid invoices. It does not include deposits or withdrawals.

Overview

Invoices	Number of issued invoices
Sales	Total value of issued invoices
Cost	Cost of sold items (based on product cost)
Voids	Number of voided invoices
Voids Total	Total value of voided invoices
TAX	Total VAT of issued invoices
Revenue	Sales minus cost, voids and tax

Sales breakdown

By Payment Status	Paid & unpaid subtotals
By Payment Method	Cash, credit etc (only for Paid amount)
By Operator	Broken down by Employee

Voids breakdown

By Operator	Broken down by Employee
-------------	-------------------------

Proceeds Report

Proceeds report displays data regarding payments and withdrawals only. It can give you an accurate image of the registers.

Overview

Proceeds	Total sum of payments received
Withdrawals	Total sum of withdrawals
Total	Proceeds minus withdrawals

Proceeds breakdown

By Invoice Issue Period	Broken down by date/time of invoice
By Payment Method	Cash, credit etc
By Category	Broken down by payment reason
By Operator	Broken down by Employee

Withdrawals breakdown

By Operator	Broken down by Employee
-------------	-------------------------

Refunds breakdown

By Operator	Broken down by Employee
By refund method	Cash or credit to deposits

Total breakdown

By Operator	Broken down by Employee
-------------	-------------------------

Applications

The screenshot shows the 'LOCAL SERVER' window with the 'REPORTS' tab selected. The interface includes a navigation sidebar on the left with options like SUMMARY, APPS, SHIFTS, SALES, LOGIN SESSIONS, WEB REPORTS, COMPUTERS, SALES, USERS, MANAGE, DEPLOYMENT, MONITORING, and LOG. The main area displays a report for the period from Thursday, June 22, 2017, 12:00 PM to Friday, June 23, 2017, 12:00 PM. The report is filtered by 'Title' and 'Direction' (Top). The results are sorted by 'TOTAL TIME' and show the following applications:

TITLE	TOTAL TIME	TOTAL EXECUTIONS	LAST EXECUTION	PERCENTAGE
(1) Lost Planet 2				
(2) Paint.NET				
(3) DivX				
(4) Nero Burning Rom				
(5) 7-Zip				
(6) Popcorn Time				
(7) GameRanger				
(8) Hide My Ass! VPN				
(9) mIRC				
(10) ICQ				

Below the application list, there is a table with columns: USERNAME, HOST, SLOT, TIME, BALANCE. The status bar at the bottom shows 'User [tech] Register [Tameio 1] Shift [tech]' and system metrics: '127.0.0.1:44967 2.54 MB 27.77 KB'.

The Application Report Tab displays Application & Executable statistics based on filter parameters.

Filters

- Title Application title
- Direction Top or bottom results
- Maximum results Number of maximum results
- Simple/Advance Hide/show executable statistics

Shifts

The screenshot shows the 'LOCAL SERVER' window for 'Manager Tools Shifts Help'. The interface includes a sidebar with navigation options: SUMMARY, APPS, SHIFTS (selected), SALES, LOGIN SESSIONS, WEB REPORTS, COMPUTERS, SALES, USERS, MANAGE, DEPLOYMENT, MONITORING, REPORTS, and LOG. The main area displays a table of shifts with columns for NUMBER, REGISTER, OPERATOR, ENDED BY, START TIME, END TIME, EXPECTED, and DIFFERENCE. Below the shift list, there is a detailed view for a specific shift (number 14) showing payment types (Cash and Credit Card) and their respective financial values (START CASH, SALES, DEPOSITS, WITHDRAWALS, EXPECTED, ACTUAL, DIFFERENCE).

NUMBER	REGISTER	OPERATOR	ENDED BY	START TIME	END TIME	EXPECTED	DIFFERENCE																								
14	Tameio 1	tech	tech	22/6/2017 12:56 μμ	22/6/2017 12:58 μμ	-1.00 €	0.00 €																								
<table border="1"> <thead> <tr> <th>PAYMENT TYPE</th> <th>START CASH</th> <th>SALES</th> <th>DEPOSITS</th> <th>WITHDRAWALS</th> <th>EXPECTED</th> <th>ACTUAL</th> <th>DIFFERENCE</th> </tr> </thead> <tbody> <tr> <td>Cash</td> <td>0,00 €</td> <td>0,00 €</td> <td>0,00 €</td> <td>1,00 €</td> <td>-1,00 €</td> <td>-1,00 €</td> <td>0,00 €</td> </tr> <tr> <td>Credit Card</td> <td></td> <td>0,00 €</td> <td>0,00 €</td> <td></td> <td>0,00 €</td> <td>0,00 €</td> <td>0,00 €</td> </tr> </tbody> </table>								PAYMENT TYPE	START CASH	SALES	DEPOSITS	WITHDRAWALS	EXPECTED	ACTUAL	DIFFERENCE	Cash	0,00 €	0,00 €	0,00 €	1,00 €	-1,00 €	-1,00 €	0,00 €	Credit Card		0,00 €	0,00 €		0,00 €	0,00 €	0,00 €
PAYMENT TYPE	START CASH	SALES	DEPOSITS	WITHDRAWALS	EXPECTED	ACTUAL	DIFFERENCE																								
Cash	0,00 €	0,00 €	0,00 €	1,00 €	-1,00 €	-1,00 €	0,00 €																								
Credit Card		0,00 €	0,00 €		0,00 €	0,00 €	0,00 €																								
13	Tameio 1	tech	tech	22/6/2017 12:34 μμ	22/6/2017 12:35 μμ	0,00 €	0,00 €																								
12	Tameio 1	tech	tech	22/6/2017 12:32 μμ	22/6/2017 12:33 μμ	0,01 €	0,00 €																								
11	Tameio 1	tech	tech	21/6/2017 7:42 μμ	22/6/2017 12:28 μμ	0,00 €	0,00 €																								
10	Tameio 1	tech	tech	21/6/2017 7:37 μμ	21/6/2017 7:41 μμ	786,00 €	0,00 €																								
9	Tameio 1	tech	tech	21/6/2017 6:53 μμ	21/6/2017 7:34 μμ	1,50 €	0,00 €																								
8	Tameio 1	tech	tech	21/6/2017 6:46 μμ	21/6/2017 6:51 μμ	1,50 €	0,00 €																								
7	Tameio 1	tech	tech	21/6/2017 6:39 μμ	21/6/2017 6:44 μμ	0,00 €	0,00 €																								
6	Tameio 1	tech	tech	21/6/2017 6:37 μμ	21/6/2017 6:37 μμ	0,00 €	0,00 €																								
5	Tameio 1	tech	tech	21/6/2017 6:35 μμ	21/6/2017 6:35 μμ	0,00 €	0,00 €																								

Shift reports display all active and ended shift for the time period selected. Each shift row can be expanded to display the following information

- Payment type
- Start cash
- Sales
- Deposits
- Withdrawals
- Expected
- Actual
- Difference

- Method of payment (cash, credit etc)
- Shift starting amount
- Total received for sales
- Total received for deposits
- Total handed out for withdrawals
- End total expected
- End total counted by operator at end of shift
- Difference between expected and actual totals

Sales

Manager Setup Tools Shift Help

Operator: Any X Register Any X

PRODUCTS & TIME OFFERS			FIXED TIME			DELETED TIME		
PRODUCT NAME	QUANTITY	TOTAL	PRODUCT NAME	QUANTITY	TOTAL	PRODUCT NAME	QUANTITY	TOTAL
1 Hour 3x coupons	8	0.00 €	60 λεπτά	3	6.00 €			
10HOURS 1200P	5	25.00 €	SESSION TIME					
1HOUR 600P	6	0.00 €	3 Minutes		5.73 €			
300p	3	0.00 €	TOTAL		11.73 €			0.00 €
300p Fortnite	2	0.00 €						
L1	3	9.00 €						
L3	1	5.00 €						
TOTAL		39.00 €						

Logouts Quick Log

USERNAME	HOST	SLOT	TIME	BALANCE

User [tech] Register [CORE2] 94.66.212.15:44967 1.46 MB 11.57 KB

Sales report display products and time offers invoiced on the selected period. It also displays time invoiced from user sessions (session time) as well as time offers that were deleted from users

Product & time offers

Fixed time

Session time

Deleted time

Product sales

Fixed time sales

Session time invoiced

Time offers/fixed time that was deleted

Login Sessions

NETPROJECTS
Manager Setup Tools Shift Help

SUMMARY
APPS
SHIFTS
SALES
LOGIN SESSIONS
WEB REPORTS
COMPUTERS
SALES
USERS
WAITING LINES
MANAGE
DEPLOYMENT
MONITORING
REPORTS
LOG

Daily Weekly Monthly Yearly Custom 8/5/2019 12:00 πμ 9/5/2019 12:00 πμ Print Export

FROM Τετάρτη, 8 Μαΐου 2019 12:00 πμ
TO Πέμπτη, 9 Μαΐου 2019 12:00 πμ

Host Any X Operator Any X User Any X

USERNAME	HOST	HOST NUMBER	LOGIN	LOGGED IN BY	LOGOUT	LOGGED OUT BY	MOVE
aaa	TESTPC	5	8/5/2019 11:55:43 πμ	Admin		Admin	
aaa	TESTPC	5	8/5/2019 11:55:00 πμ	Admin	8/5/2019 11:55:13 πμ	Admin	
aaa	TESTPC	5	8/5/2019 11:51:13 πμ	Admin	8/5/2019 11:54:33 πμ	Admin	
aaa	TESTPC	5	8/5/2019 11:50:11 πμ	Admin	8/5/2019 11:50:58 πμ	Admin	
aaa	TESTPC	5	8/5/2019 11:49:00 πμ	Admin	8/5/2019 11:49:14 πμ	Admin	
aaa	TESTPC	5	8/5/2019 11:47:54 πμ	Admin	8/5/2019 11:48:43 πμ	Admin	
aaa	TESTPC	5	8/5/2019 11:31:28 πμ	Admin	8/5/2019 11:47:32 πμ	Admin	
Guest	TESTPC	5	8/5/2019 11:16:24 πμ	Admin	8/5/2019 11:24:19 πμ	Admin	

2 Orders Logouts Quick Log

STATUS	NOTE	ORDER ID	USER	HOST NAME	PRODUCT	QUANTITY	TOTAL	OUTSTANDING	TIME	PAYMENT METHOD
		#25	aaa	TESTPC	Mac & cheese burger	1	6,00 €	6,00 €	11:48	CASH

Accept Cancel View Complete

Pending accept
 Pending payment
 Pending delivery
 Processed

User [Admin] Register [TECH1] Shift [Admin] 192.168.0.45:44967 1,68 MB 14,18 KB

Login Sessions Reports display the user logins and logouts.
You can filter the results

Filters

- Host Computer or host user logged in
- Operator The operator that logged the user
- User The user that logged in

Web Reports

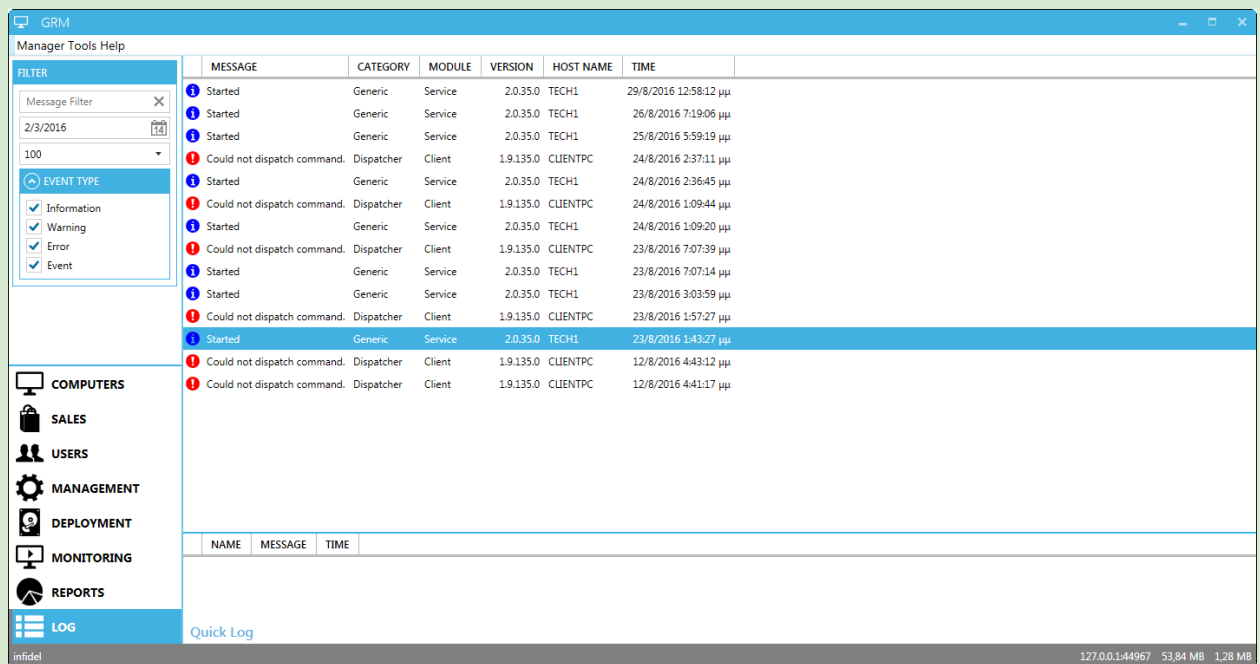
The screenshot shows the NETPROJECTS web application interface. The left sidebar contains navigation options: SUMMARY, APPS, SHIFTS, SALES, LOGIN SESSIONS, WEB REPORTS (highlighted), COMPUTERS, SALES, USERS, WAITING LINES, MANAGE, DEPLOYMENT, MONITORING, REPORTS, and LOG. The main content area displays a date range filter (Daily, Weekly, Monthly, Yearly, Custom) and a date range (FROM Τετάρτη, 8 Μαΐου 2019 12:00 πμ TO Πέμπτη, 9 Μαΐου 2019 12:00 πμ). Below this, there is a link that says "Open in browser". At the bottom, there is a table with columns: STATUS, NOTE, ORDER ID, USER, HOST NAME, PRODUCT, QUANTITY, TOTAL, OUTSTANDING, TIME, PAYMENT METHOD, and buttons for Accept, Cancel, View, and Complete. The table contains one row of data for a "Mac & cheese burger" with a quantity of 1 and a total of 6,00 €.

STATUS	NOTE	ORDER ID	USER	HOST NAME	PRODUCT	QUANTITY	TOTAL	OUTSTANDING	TIME	PAYMENT METHOD	Accept	Cancel	View	Complete
		#25	aaa	TESTPC	Mac & cheese burger	1	6,00 €	6,00 €	11:48	CASH				

Web reports is a suite of new reports. Click on **“Open in browser”** to view the extra reports. To enable web reports, consult this [article](#).

The screenshot shows the Gizmo Reports page in a web browser. The page title is "GIZMO Reports" and the language is set to "English". The page displays a grid of 19 report tiles, each with an icon and a label. The tiles are: Overview Report, Financial Report, Hosts Report, Users Report, Products Report, Products Log, Stock Report, Transactions Report, Shifts Report, Assets Report, Invoices Report, Z Log Report, Applications Report, Sessions Report, Licenses Report (highlighted), Orders Report, and User Export.

Log Module



System log displays all informational messages regarding module communication, alerts and errors. You can filter the log to display only specific types of messages.

Filter

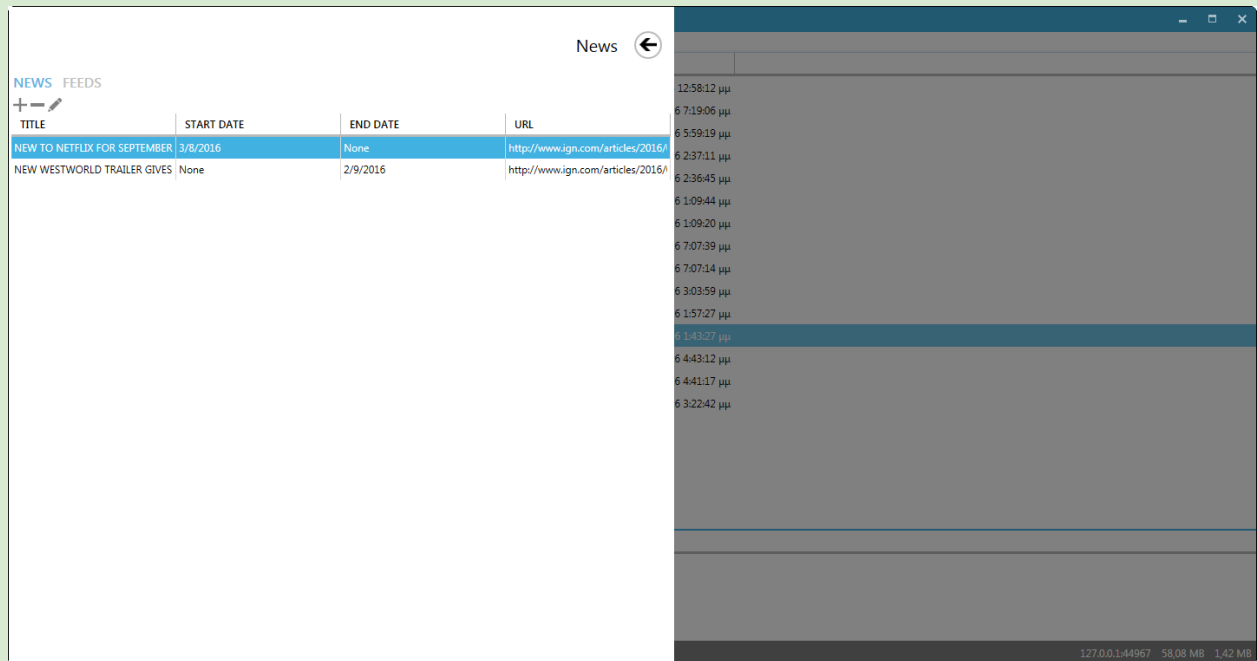
Message Filter	Free text filter
Date	Date and time of message creation
Results	Select max number of results displayed
Current log message	Displays detailed information regarding the currently selected message. Copy message contents to clipboard by right clicking on the message on the log list.

Filter Type

Filter	Check Log message categories displayed
---------------	--

Setup

News & Feeds



The News & Feeds Drawer hosts the news articles displayed on the homepage of Gizmo client. You can specify the News title, content, Hyperlink, as well as the time period the News Article will appear. [HTML formatted news tutorial](#)

- Create an article by clicking **+** on the top left.
- Delete an article by selecting it from the list and clicking **-**.
- Edit the article by selecting it and clicking **✎**, or by double clicking the Title.

News

Columns

- | | |
|--------------|------------------------------------|
| ➤ Title | Title of article, displayed on top |
| ➤ Start Date | Date to display article |
| ➤ End Date | Date to stop displaying article |
| ➤ URL | Link to article |
| ➤ Media URL | Image link or youtube video link |

Feeds

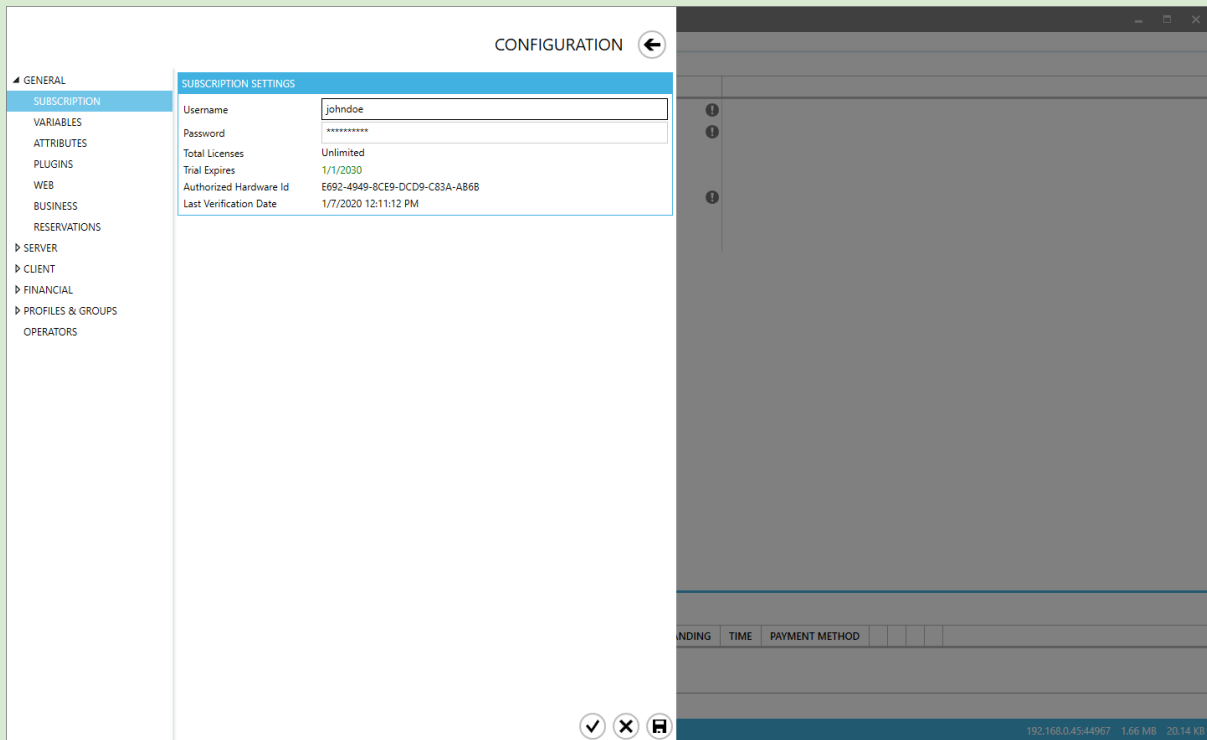
Columns

- | | |
|-------------------|------------------------------------|
| ➤ Title | Title of article, displayed on top |
| ➤ Maximum results | Number of feed entries to display |
| ➤ URL | News RSS link |

Configure

General

Subscription



View/Modify Gizmo license credentials.

Subscription Settings

Username	Account name selected during registration
Password	Password entered during registration

To create a trial account, visit www.gizmopowered.net

Variables

The screenshot shows the 'CONFIGURATION' window with the 'ENVIRONMENT' tab selected. The left sidebar contains a navigation menu with categories like GENERAL, SUBSCRIPTION, VARIABLES, ATTRIBUTES, PLUGINS, WEB, BUSINESS, RESERVATIONS, SERVER, CLIENT, FINANCIAL, PROFILES & GROUPS, and OPERATORS. The main area displays a table of environment variables.

NAME	VALUE	MODULE SCOPE
Server	\\Server	Global
Game_Folder_Server	%server%\Storage\Files\Games	Global
App_Folder_Server	%server%\Storage\Files\Software	Global
CD_Folder_Server	%server%\Storage\CDs	Global
LU_Folder_Server	%server%\Storage\Apps	Global
Mapped_Game_Folder_Server	Z:	Global
Game_Folder_Client	D:\Games	Client
App_Folder_Client	D:\Games	Global
MyDocuments	%USERPROFILE%\Documents	Client

At the bottom of the configuration window, there are icons for checkmark, close, and save, along with system information: 192.168.0.45:44967 1.68 MB 18.99 KB.

- To add a variable, click **+** and select variable type from the drop-down menu.
- To rearrange the variable order, use the **↑** and **↓** buttons.
- To edit a variable, select it from the list and click **✎**.
- To permanently delete a variable, select it from the list and click the **—** button.

To understand what variables are, read [Environment variables](#)

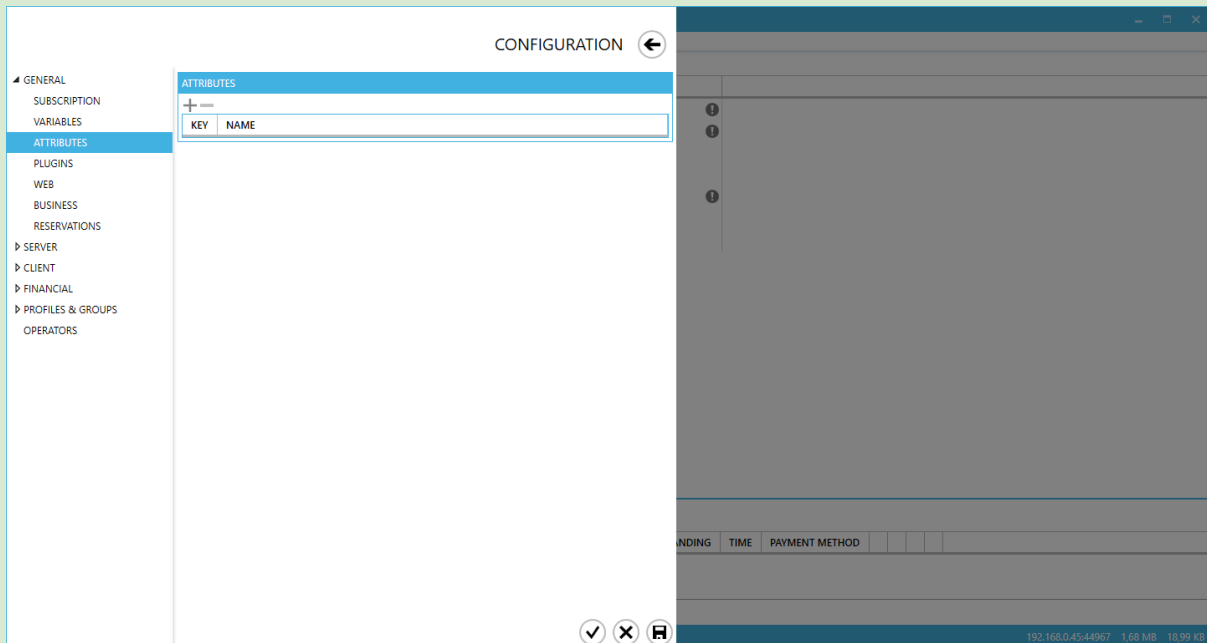
Gizmo comes with built-in environment variables that you cannot modify or delete. You can use them right away without any previous action.

Built-in Variables

Variable Name	Resolves to
%HOST_NUMBER%	Host Gizmo Number
%HOST_NAME%	Host Gizmo Name
%CUR_HOST_GROUP_NAME%	Host Group Name
%CUR_HOST_GROUP_ID%	Host Group ID
%CUR_USER%	Currently login user's Username
%CUR_USER_ID%	Account's ID
%CUR_USER_STATE%	Currently login user's Account State
%CUR_USER_TYPE%	Currently login user's Account Type
%CUR_USER_GROUP%	Currently login user's User Group
%CUR_APP_PROFILE%	Currently active Application Group
%CUR_SEC_PROFILE%	Currently active Security Profile
%USERMINUTESLEFT%	Minutes until user logout
%CUR_WORKING_DIRECTORY%	Working directory of Gizmo Client executable
%ENTRYTITLE%	Application's title text
%ENTRYPUBLISHER%	Application's publisher selected in the Application Main Settings .
%ENTRYDEVELOPER%	Same as above but for application's developer
%CUR_EXE_PATH%	Executable path
%CUR_EXE_ARGUMENTS%	Executable arguments
%CUR_EXE_WORKING_DIRECTORY%	Executable working directory
%ENTRYSOURCE%	Same as above but for the text entered in the Source field in the Default Deployment Profile
%ENTRYDESTINATION%	Same as above but for the text entered in the Destination field in the Default Deployment Profile
%LICENSE%	License Key currently assigned. (Only for tasks after License Management)
%LICENSEKEYUSER%	Username of currently assigned License Key .

	(Only for tasks after License Management & LM profiles of the Username/Password Type)
%LICENSEKEYUSERID%	User ID of currently assigned License Key . (Only for tasks after License Management & LM profiles of the Username/Password/ID Type)
%DEVICEID%	Number entered in the Device ID field in the Virtual CD Image Options of the application.
%CDIMAGE%	Text entered in the Virtual Image Path field in the Virtual CD Image Options of the application.

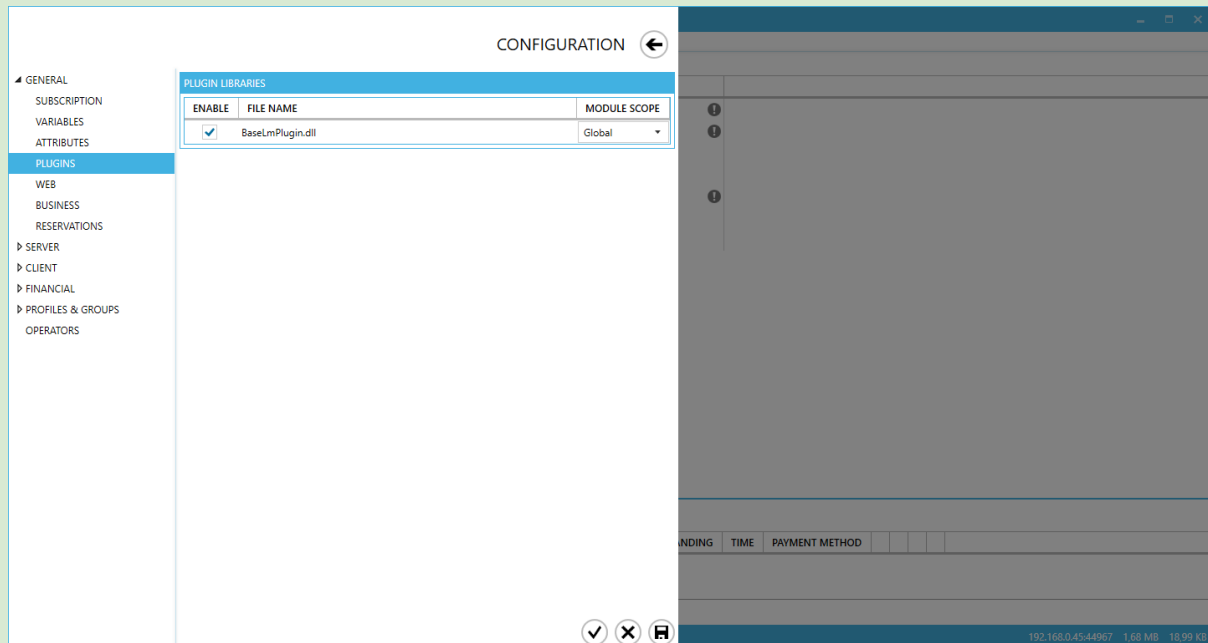
Attributes



Attributes are custom properties that can be used exclusively with the [Web API](#) provided by Gizmo. This means that any attribute configured can only be used if you are creating your own application that interacts with Gizmo service.

- To add an attribute, click **+** and select variable type from the drop-down menu.
- To edit an attribute, click on it.
- To permanently delete an attribute, select it from the list and click the **—** button.

Plugins



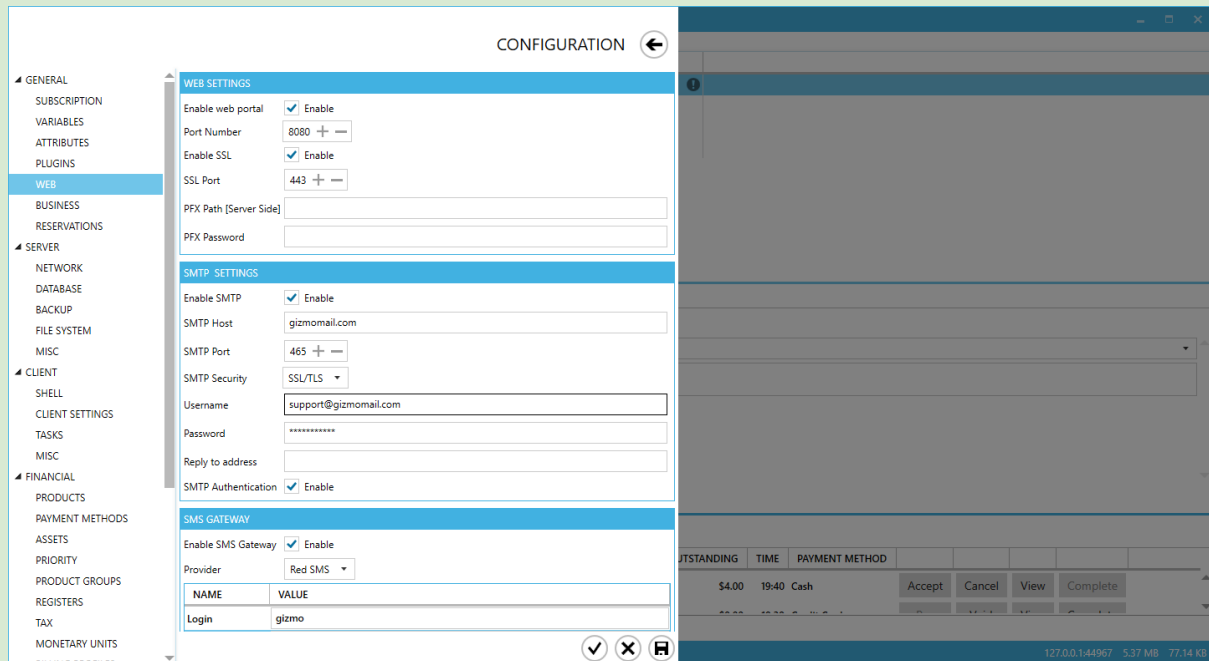
Plugins are modules that add new features to Gizmo. For example, a plugin that enables Gizmo to communicate with your web server, displaying Game statistics of your business.

- To install a new plugin, copy the plugin inside the plugins folder of the Gizmo service's installation directory. Restart service for plugin to load.
- You can enable/disable a plugin without removing it from the list by checking/unchecking the "**Enable**" checkbox

Depending on the type of the plugin, select which Gizmo modules will load it. By selecting Global, all three modules will load the plugin.

When adding a new plugin make sure to load it on all required Gizmo modules.

WEB



Enable web portal to activate API and web reports.

Enable SMTP functionality:

1. to enable the emailing of Gizmo reports
2. to verify customer's email during self registration

Enable SMS functionality to verify customer's phone number during [customer's self signup](#)

Web Settings

Enable web portal	Enables the built in HTTP and API service. Required for WEB reports & API use
Port Number	Network Port used by web portal
Enable SSL	Enables the SSL certificate for the web portal
SSL Port	SSL Port used by web portal
PFX Path	
PFX Password	

SMTP Settings

Enable SMTP	Enable E-mail functionality
SMTP Host	Mail server Hostname/IP used for sending e-mails from Gizmo
SMTP Port	Mail server Port
Enable SSL/TLS	Enable SSL/TLS encryption
Username	Mail account username
Password	Mail account password
SMTP Authentication	Use stored credentials for authenticating with SMTP server

To use a gmail account for sending e-mails from gizmo, follow these instructions: [Google - Send email from a printer, scanner, or app](#)

SMS Gateway

Enable SMS Gateway	Enable SMS sending functionality
Provider	SMS provider
Values	Account details depending the provider

Business

The screenshot shows the 'CONFIGURATION' window with a sidebar on the left containing categories like GENERAL, BUSINESS, RESERVATIONS, etc. The main area is divided into three sections:

- BUSINESS SETTINGS:** Includes fields for Business name, Start of business week (set to Sunday), Business day start, and Business day end.
- REPORT EMAILING:** A table with columns for NAME, RECURRENCE, DAILY, WEEKLY, MONTHLY, and ENABLED. It lists 'Financial & Host report' and 'Product report' with their respective times and recurrence settings.
- USER AGREEMENTS:** A table with columns for NAME and ENABLED, listing 'Games' and 'Service' which are both checked as enabled.

Business Settings

Business name	Company name
Start of Business week	First day of the week
Business day start	Venue opening time
Business day end	Venue closing time

- Business name is used in [SMS account validation](#)
- “Start of business week” and “Business day start” is used in [report](#) preset filters in (Daily, weekly, monthly etc)
- Business day end is used to calculate host usage % in reports

Report Emailing

Name	Name of report set
Time	Report start & end time as well as report emailing time
Recurrence	Frequency of report sending
Enable	Enable / disable report set

Example: 8AM daily & weekly - An email will be sent daily at 8AM. The report start will be that of the previous day at 8AM and the end +24Hours.

Furthermore, an email will be sent on the 1st day of each week at 8AM. The report period will be that of the previous week’s first day (8AM) till the first day of the current week (8AM)

Report Set

Name	Name of report set
Reports	Report type and subtype to email
Recipients	E-mail addresses to mail reports to
Enable	Enable / disable recipient

User Agreements are Venue terms that the customer must agree to.

- To add a user agreement, click **+**.
- To permanently delete a user agreement, select it from the list and click the **—** button.
- To rearrange the variable order, use the **↑** and **↓** buttons.
- To edit a user agreement, select it from the list and click the **✎** button, or double click it.
- To reset a user agreement, select it from the list and click the reset button.
Customers will need to re-accept the agreement on first login

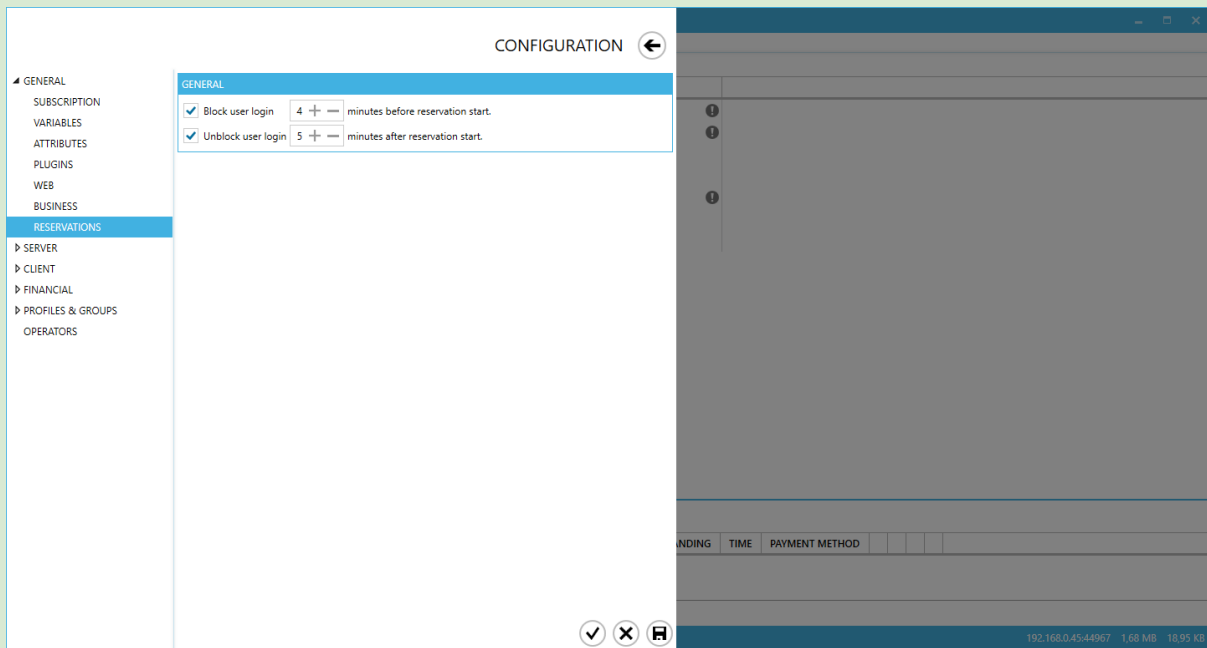
User Agreements

Name	Name of user agreement for reference
Enabled	Enable / disable user agreement

User Agreement options

Name	Name of user agreement for reference
User agreement text	EULA/TOS content displayed to customer
Consent	Select if user agreement is optional, or if the EULA is always displayed
Enable	Enable / disable agreement

Reservations

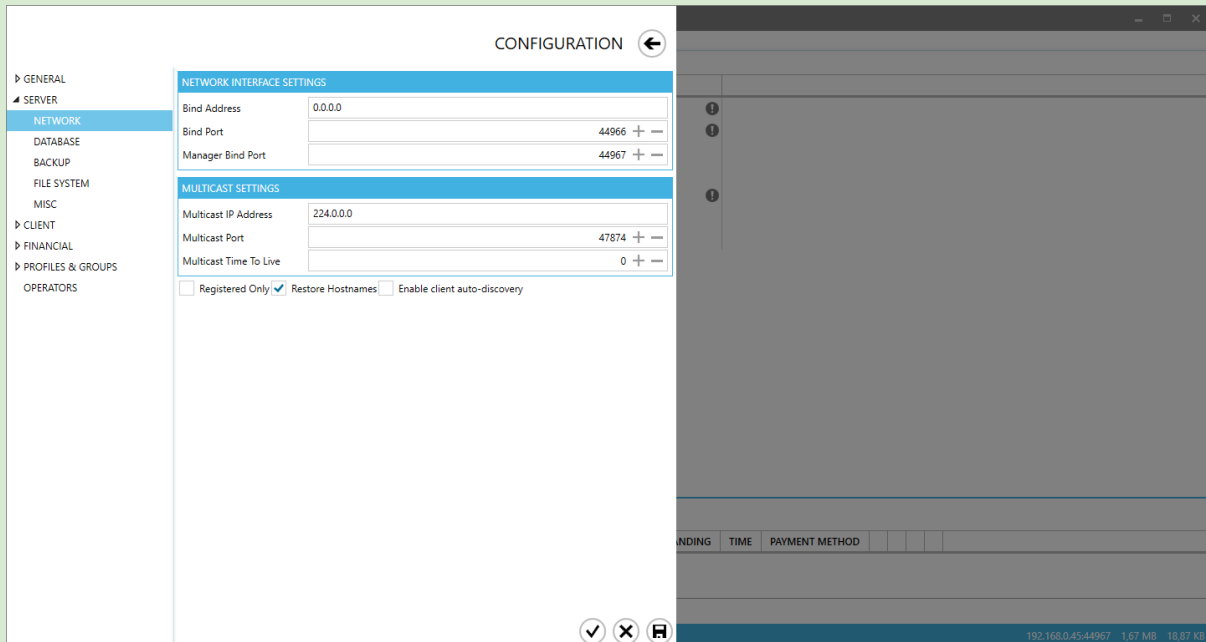


Global Settings for "Reservation" feature

Block user login	If configured, the host will not allow logins from any customer other than the one that has made the reservation
Unblock user login	If configured, the host will allow logins from any customer after the specified time

Server

Network



Network Interface Settings

Network Interfaces	LAN card Gizmo uses to communicate with clients
Bind address	Network address Gizmo uses. Input preferred server IP address. Use 0.0.0.0 for communication through all available IPs.
Bind port	Network port that server listens for clients
Manager	Network Port that server listens for managers

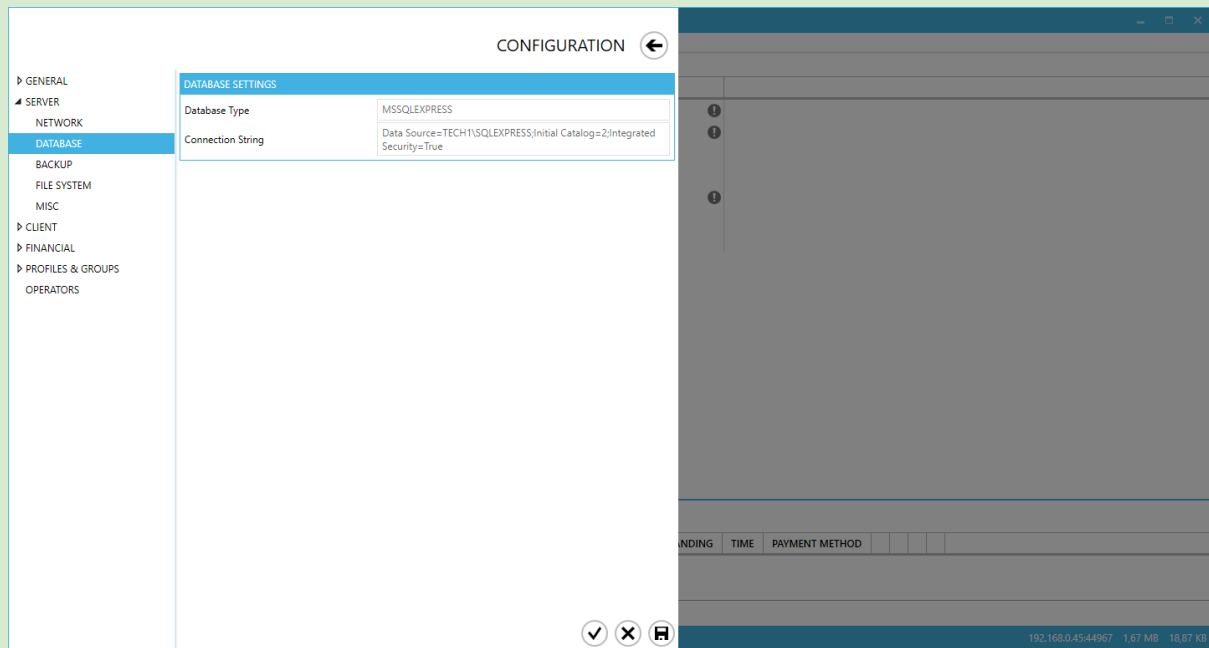
Multicast Settings

Multicast IP Address	Multicast IP address Gizmo uses to broadcast multicast messages
Multicast Port	Multicast port on which multicast messages are received
Multicast Time to Live	Time to Live of the Multicast packets

Options

Registered Only	If checked, registered-only clients are able to connect to the Gizmo Server. Any new client will be dropped. Leave unchecked to auto register new clients.
Restore Hostnames	Restores computer Hostnames to those configured in Hosts . Used in diskless configurations
Enable Client Autodiscovery	Advertises Gizmo service on network for client automatic connection

Database

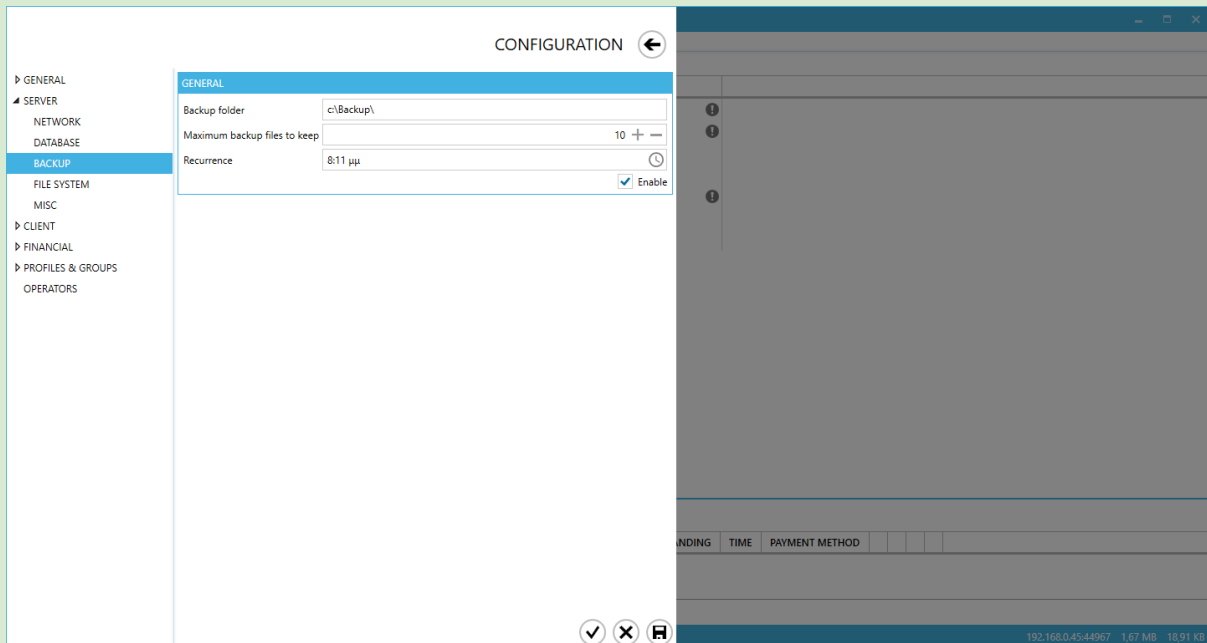


Gizmo stores all information in an SQL Database. You must have an up and running SQL installation. Gizmo currently supports only MSSQL databases.

Database Type	Displays connected MS SQL Server type
Connection String	Displays connection string

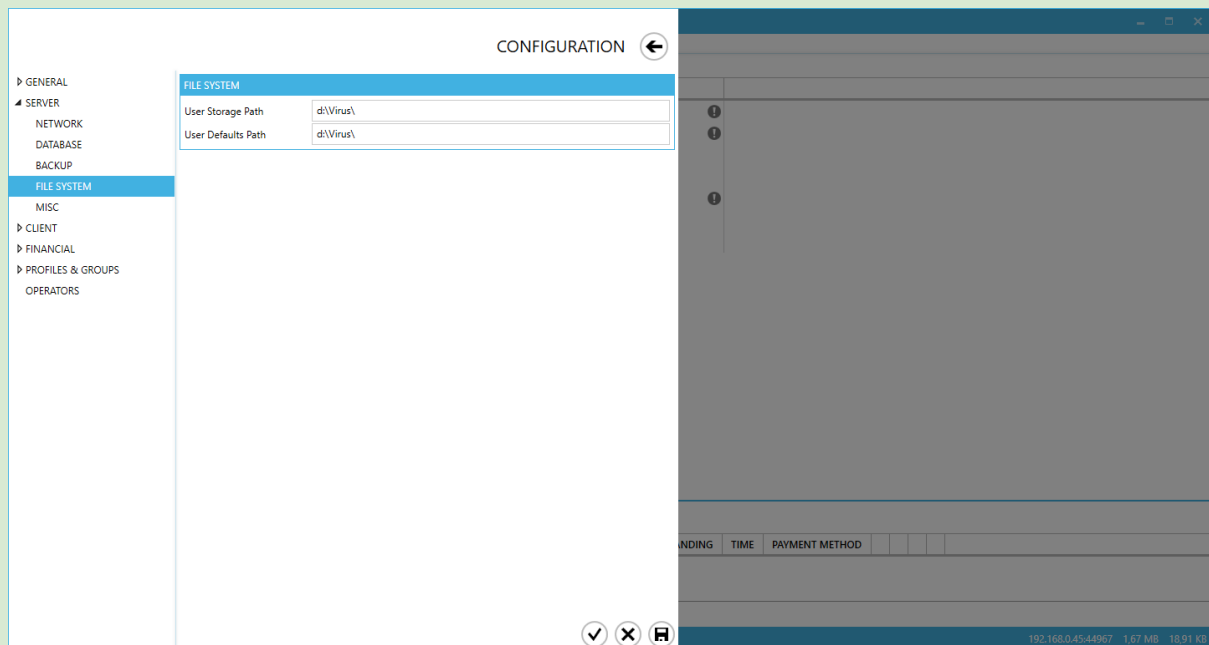
Tip: To modify database & connection parameters, launch [Service configuration tool](#).

Backup



Backup folder	Folder Gizmo stores Database backup files. Default path: <i>C:\Program Files\NETProjects\Gizmo Service\Data\Backup\</i>
Maximum backup files to keep	Number of backup files to keep. Gizmo will automatically delete older backups when creating new ones.
Recurrence	Daily backup time. If the server is not running at that time, the backup will happen on server startup.

File System

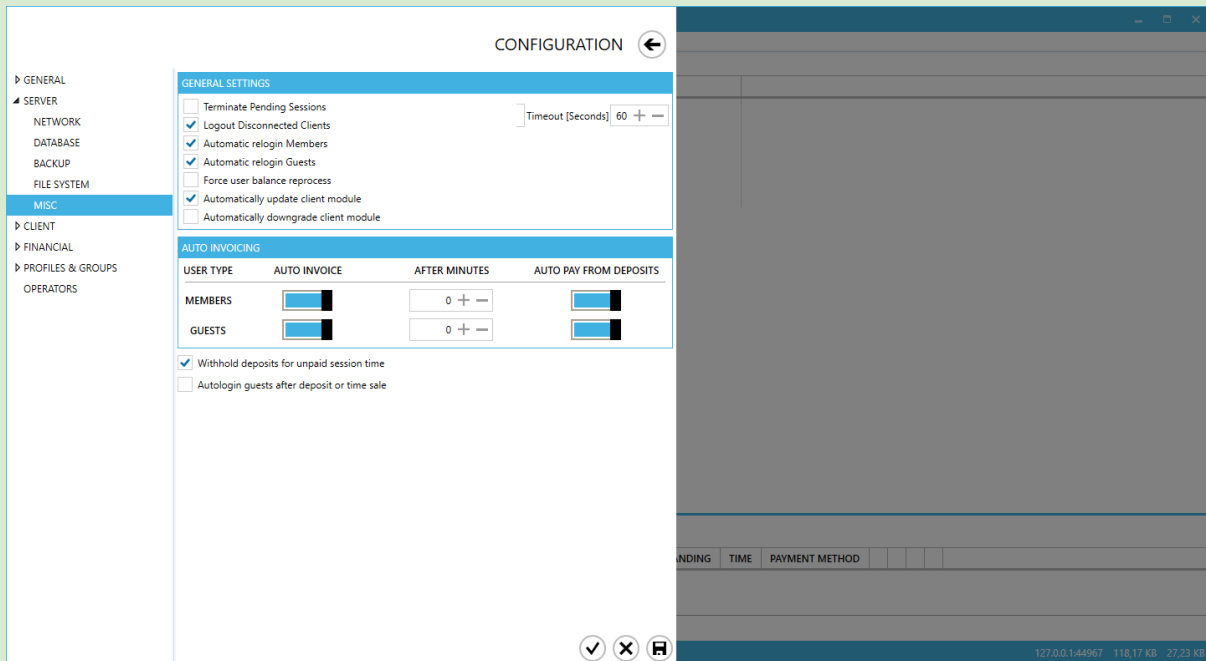


User storage path	Folder Gizmo stores users' files (PUF) & Personal Drive . Default path <i>C:\Program Files\NETProjects\Gizmo Service\DefaultUserFiles\</i>
Defaults path	Folder for Default Personal User files* . Default path <i>C:\Program Files\NETProjects\Gizmo Service\DefaultUserFiles\</i>

***Default Personal user Files** are PUF files deployed to new customers as seed.

If a customer does not yet have a save file for a particular application, gizmo will deploy the default PUF instead. This allows you to initially seed game settings while allowing the customer to retain their personal settings at logout.

Misc



General Settings

Terminate Pending Sessions	Logs out users (server side) that have lost connection with the server and are in a pending state
Logout Disconnected Clients	Logs out users (client side) that have lost connection with the server
Automatic relogin Members	Login Members to host automatically after a client abnormal reload (pc hard reboot, client interface crash etc)
Automatic relogin Guests	Login Guest to host automatically after a client abnormal reload (pc hard reboot, client interface crash etc)
Force user balance reprocess	Recalculates all users' time balances every minute. Warning! May impact the system's response time and CPU usage
Automatically update client module	If checked, client modules will auto update if there is a newer version on Server. <i>Recommended</i>
Automatically downgrade client module	If checked, client modules will auto downgrade if there is an older version on Server. <i>Recommended</i>

Auto Invoicing

Auto invoicing gives you the option to automatically invoice any uninvoiced time (session time) and (optionally) pay (partially or fully) the generated invoice using user deposits

Auto invoicing session time is crucial for the following reasons:

- Any uninvoiced time from deposit use or “allow time credit” is invoiced
- The billing cycle is reset. Next login incurs a startup fee and bill from the 1st minute.
- Time offers with “expire on logout” enabled expire
- Guest accounts that used deposits for time are auto-closed

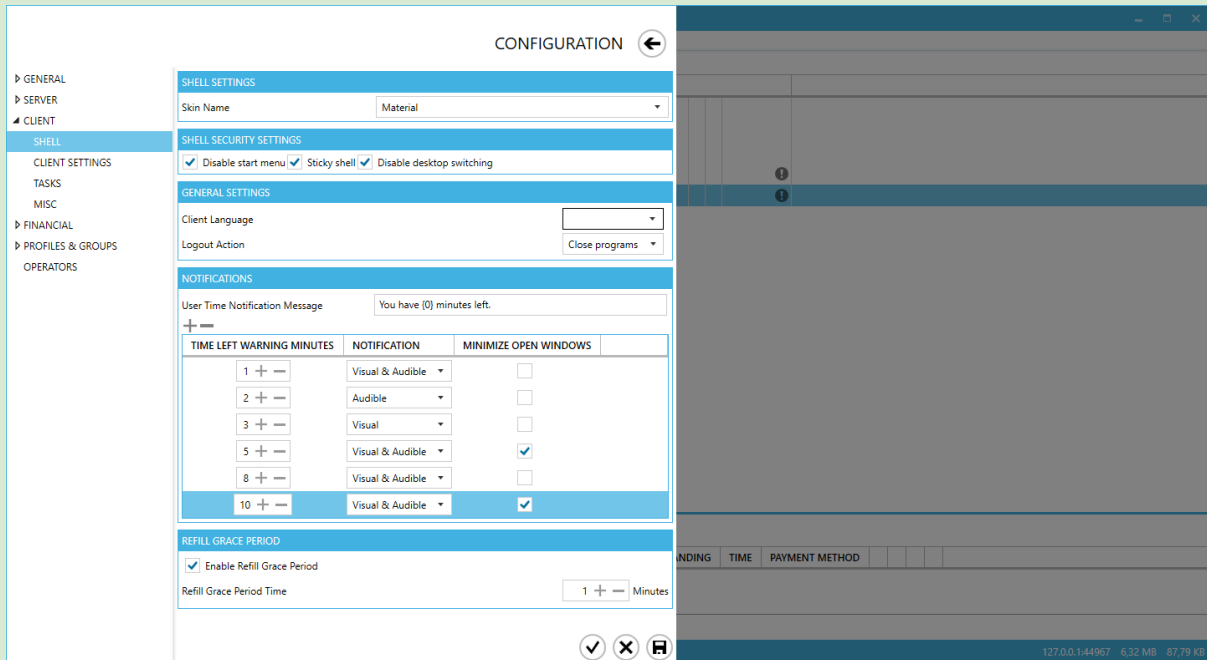
User Type	Type of customer (member or guest)
Auto invoice	Auto close user session and create invoice
After Minutes	Time after logout to perform auto invoice
Auto Pay From Deposits	Use customer deposits to pay for the auto-created invoice

Withhold deposits for unpaid session time	If checked, blocks use of “deposits” in Manager POS equal to the customer unpaid session time*. Also blocks withdrawal of deposits. Note: Purchases from client pc always treat this option as enabled.
Autologin guests after deposit or time sale	If checked, gizmo will automatically login guest users to their reserved hosts/slots after depositing money or selling a time offer/fixed time

*Session time is time billed based on active billing profile

Client

Shell



Shell Settings

Skin Name	Select default skin for Clients. Default skin can be overridden in host group settings
------------------	--

Shell Security Settings

Disable start menu	Disables windows start menu functionality
Sticky shell	Removes gizmo from taskbar
Disable desktop switching	Disables multiple desktops keyboard shortcut in Windows 10 (Windows Key + Ctrl + D)

General Settings

Client Language	Select interface language for Clients. Contact us if you would like to help translate Gizmo to your Language
Logout Action	Action to perform on user logout

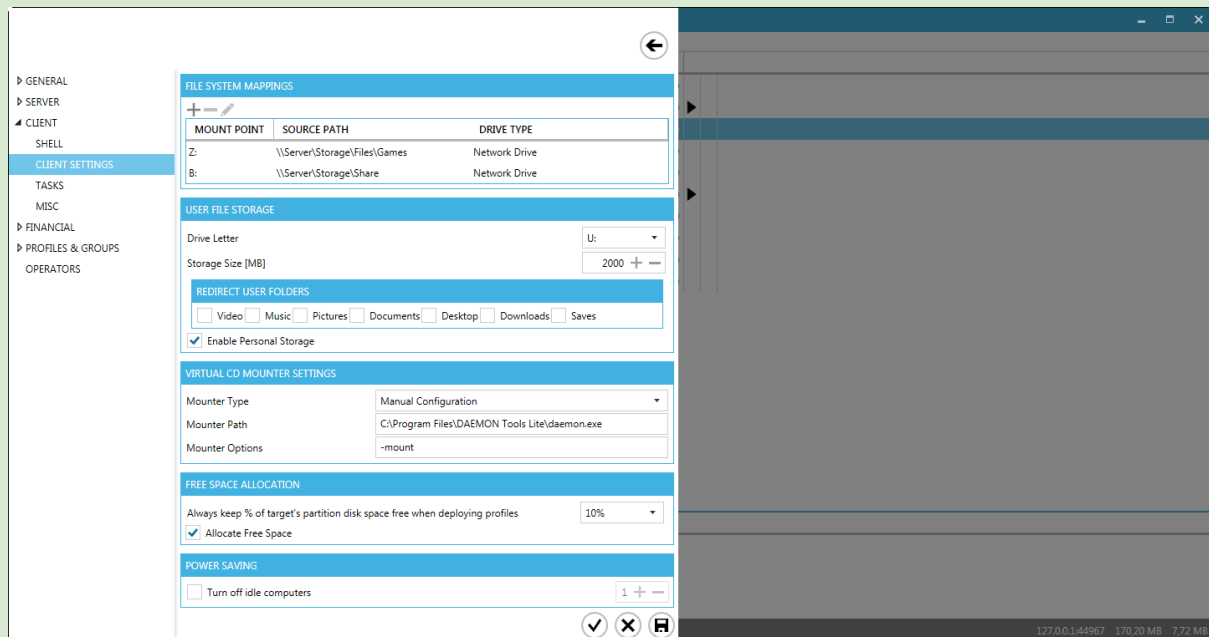
Notifications

User Time Notification message	Message to display on client when user time is running out. Use "{0}" without quotes for minutes left
Visual/Audible/Minimize	Select notification method on client for time left message.

Refill Grace Period

Enable Refill Grace Period	If checked, Gizmo client will display a message and a countdown when a customer has no time left. The Customer can resume the session if time is added before the countdown expires.
Refill Grace Period Time	Time (in minutes) for the Refill Grace Period feature.

Client Settings



File System Mappings

File system mappings refer to the various types of drives and folders that Gizmo Server supports.

- To add a mapping, click **+** and select variable type from the drop-down menu.
- To edit a mapping, select it from the list and click **✎**.
- To permanently delete a variable, select it from the list and click the **—** button.

For more information regarding different Mapping types, read [File System Mappings](#)

User File Storage / Personal Drive

User file storage is a Gizmo feature with which you can provide to [select User groups](#) a virtual hard disk to save personal files. It does not require sharing any folders on the server and does not require a Server OS. The files are stored directly to the folder on the server. User file storage is **NOT** required for the use of the [Personal User File](#) functionality.

Drive Letter	Select drive letter for mapping the personal drive on client
Storage Size	Select size (in MB) for each customer's personal drive
Redirect folders	If checked, Gizmo client redirects local special folders to corresponding folders created on Gizmo Server.
Enable Personal Storage	If checked, Gizmo creates and maps a virtual drive for each user located on Gizmo Server.

Virtual CD Mounter Settings

Gizmo supports a number of Virtual CD Image software. These software are used to mount virtual copies of cd images on the clients in order for other programs to work correctly. This eliminates the need of distribution of physical disks to the clients.

Gizmo supports Daemon Tools Lite, Daemon Tools Pro, Farstone Virtual Drive, Alcohol 120% and Alcohol 52%.

First select the Virtual CD software you use from the drop-down menu. Gizmo auto-fills the field with the default settings for the selected software. If you have installed the software to a different location, edit the Virtual Image Mounter Path field to reflect the correct path. You can modify the parameters used in mounting the images by editing the Virtual Image Mounter Options field.

You can use any other Virtual CD Image software as long as it supports command line execution. Gizmo sets the following variables only during image mounting.

%DEVICEID%	Resolves to the number entered in the Device ID field in the Virtual CD Image Options of the application.
%CDIMAGE%	Resolves to the text entered in the Virtual Image Path field in the Virtual CD Image Options of the application.

Free Space Allocation

Before Gizmo starts copying a deployment profile on the client, it checks for available disk space on the target partition. If the free space is not enough, and the "Allocate Free Space" is enabled, Gizmo will attempt to make additional space by deleting older deployment profiles.

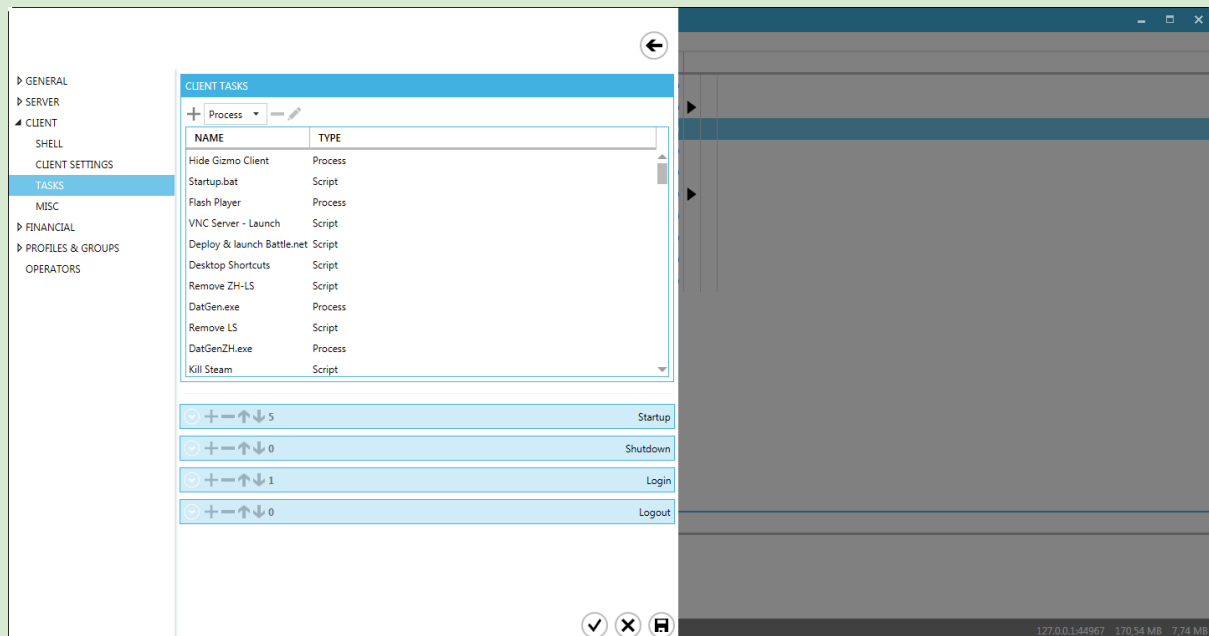
Deletion is based on global application usage statistics (kept by Gizmo).

Furthermore, if "Always keep %..." is enabled, Gizmo will attempt to free extra disk space equal to the % selected. This option ensures that there is always free space on the partition for normal operation.

Power Saving

Turn off / sleep idle computers	Shuts down or suspends unused computers after predefined minutes
--	--


Tasks



Client Tasks

Client tasks are tasks executed at specific times. Gizmo supports process execution, various scripting languages (Batch, vb, autoit), registry import, notifications and folder junctions. Tasks can be configured to run on client startup and shutdown, user login and logout.

Task List

- To create a new task, click **+** and select task type from the drop-down menu.
- To permanently delete a task, select it from the list and click **-**.
- To modify a task, select it from the list and click 

Task Execution Groups

- To add a task to a task execution group, select it on top and click **+** on the corresponding group
- To remove a task from a group, select it in the task group and click **-**.
- To modify the task execution order in a group, use the **↑** and **↓** buttons.
- To temporarily disable a task, uncheck the box next to it.

Misc

The screenshot shows the 'CONFIGURATION' window with the 'MISC SETTINGS' tab selected. The settings include:

- Client Data Path: %ALLUSERSPROFILE%\Application Data\NETProjects\Gizmo Client\
- Manager Password: *****
- Enable Age Rating:
- Limit launch of multiple applications:
- Enable client ordering:
- Enable client user registration:
- Enable web user registration:
- User registration verification method: Email address
- User password recovery method: User password recovery via SMS / Flash call

In the background, a table shows transaction details:

BALANCE	TIME	DEPOSITS	POINTS	USAGE	AGE	CREATED
-38,00 €	0h 0m	0,00 €	0			5/10/2022
0,00 €	0h 0m	0,00 €	0			5/10/2022
196,00 €	-3h 16m	0,00 €	0	Billing profile		5/10/2022
196,00 €	-3h 16m	0,00 €	0	Billing profile		5/10/2022
196,00 €	-3h 16m	0,00 €	0	Billing profile		5/10/2022
196,00 €	-3h 16m	0,00 €	0	Billing profile		5/10/2022
193,00 €	-3h 13m	0,00 €	0	Billing profile		5/10/2022
143,00 €	-2h 23m	0,00 €	0	Billing profile	41	5/10/2022

Misc Settings

Client Data Path	Path where Gizmo client stores internal application data.
Manager Password	Password for disabling the client (Default: password) (Ctrl + Alt + Shift + `) or (Ctrl + Alt + Shift + ñ)
Enable Age Rating	If enabled, users cannot launch applications with an Age Rating higher than their age.
Limit launch of multiple applications	Does not allow customer to launch more than one application at a time. Enable "ignore execution limit" to bypass restriction.
Enable client ordering	If enabled, users can order products and time offers directly from Client PC
Enable client user registration	If enabled, new customers can create accounts from the client PC interface
Enable web user registration	If enabled, new customers can create accounts from Gizmo Website running on your Gizmo Web Service http://serverIP/MemberRegistration
User registration verification method	Configures if a verification of email/phone is needed in order to create a new account from web or client interface
User password recovery method	Configures the method with which the customer will be able to recover his account password from the client interface. A verified email/phone is required to complete the recovery.

Unlock Client interface - keyboard shortcut



Ctrl + Alt + Shift + a or Ctrl + Alt + Shift + ` or Ctrl + Alt + Shift + ñ

Financial

Products

The screenshot shows the 'CONFIGURATION' window for 'PRODUCTS'. The left sidebar lists various configuration categories, with 'PRODUCTS' selected. The main area displays a table of products:

NAME	PRODUCT GROUP	PRICE	POINTS
Coffee	Drinks	1,00 €	
Cocacola	Drinks	2,00 €	Or 1
CD Burn	Offers	1,00 €	
iuju	Offers	0,00 €	
test	Offers	1,00 €	Or 1
Photocopy	Prints	0,10 €	
Print [Laser]	Prints	0,10 €	
Fax	Prints	0,50 €	
Chocolate bar	Chocolate	1,00 €	
10 minute expire in 4	Offers	0,00 €	

On the right, a summary table shows:

DEPOSITS	POINTS	USAGE
0,00 €	0	
0,00 €	0	
0,00 €	0	
1,00 €	0	
0,00 €	0	
964,34 €	0	500 Αεττά
0,00 €	0	
1,00 €	0	
4,00 €	0	
10,00 €	0	
0,00 €	0	
4,42 €	0	Billing profile
24,11 €	0	
39,99 €	0	Billing profile
4,00 €	0	
0,00 €	0	
0,00 €	0	
10,00 €	0	
0,00 €	0	

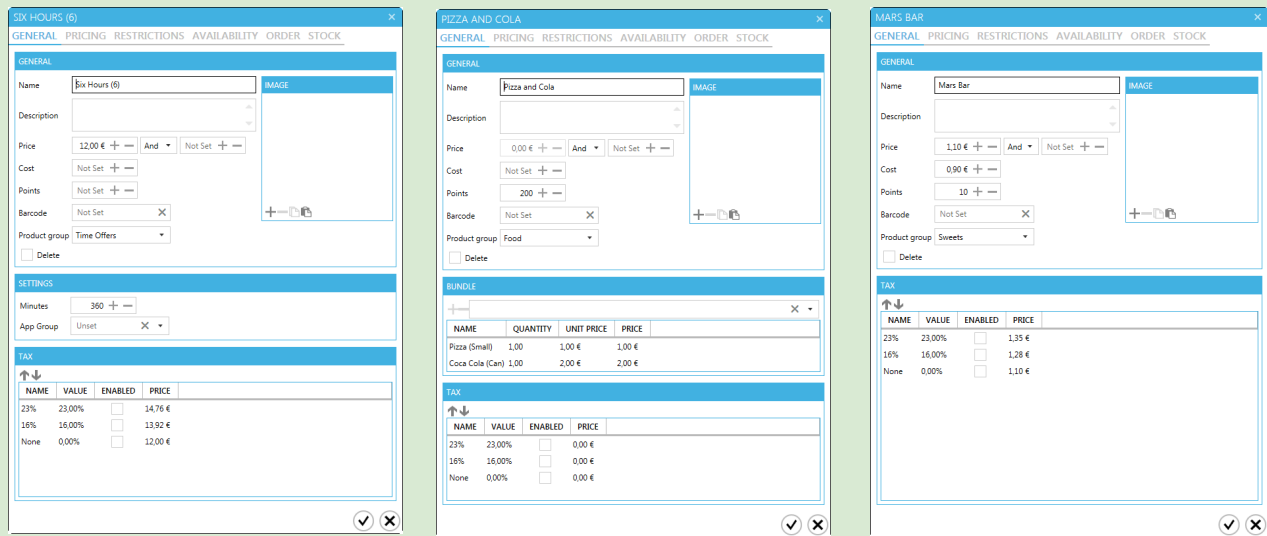
- To create a Product, click **+** and choose product type from the drop-down menu.
- To delete Product(s), check the box next to it and click "Delete"
- To undelete Product(s), check the box next to it and click "Undelete".
- To move Product(s) to a different [Product Group](#), check the box next to them, click "Move" and finally select the new product group
- To edit a Product, double click the Product's name.

Products are never completely deleted. They are marked "Deleted" and hidden in the Sale Tab.

Columns

- | | |
|-----------------------|------------------------|
| ➤ Product type (icon) | Icon |
| ➤ Name | Product Name |
| ➤ Product Group | Product Group assigned |
| ➤ Price | Purchase price |
| ➤ Points | Purchase points |

General



Global Properties

Name	Product/Time Offer/Bundle Name
Image	Image of product for the client interface
Description	Description of Product/Time Offer/Bundle
Image	Product image displayed on client Shop
Price	Default price and/or loyalty points cost, including VAT
Cost	Purchase cost for business
Award	Loyalty points awarded when sold with money.
Barcode	Scanner Barcode
Product Group	Product Group assigned
Is Service	Determines the Fiscal Tax system applied to Fiscal receipts
Delete	Indicates when product is deleted
Tax	Tax on Product/Time Offer/Bundle. Tax is included in Price.

Time Offer specific Properties

Minutes	Time in minutes contained in offer
App Group	Application group applied to host when Time offer is used

Bundle specific Properties

Bundle	Products and/or Time Offers sold as Bundle
---------------	--

Pricing

USER GROUP	PRICE	POINTS PRICE
Members	6.00 €	And ▾ Not Set
Guests	6.00 €	And ▾ Not Set
Members + Storage	6.00 €	And ▾ Not Set

NAME	QUANTITY	UNIT PRICE	PRICE
Pizza (Small)	1.00	1.90 €	1.90 €
Coca Cola (Can)	1.00	2.00 €	2.00 €
Members + Storage	0.00 €		

Global Properties

Usergroup	Modify sell price and/or loyalty points per user group, including VAT
------------------	---

Bundle specific Properties

Product	Modify sell price and per user group, including VAT
----------------	---

Restrictions

NAME	DISALLOWED
Members	<input type="checkbox"/>
Guests	<input type="checkbox"/>
Members + Storage	<input type="checkbox"/>

NAME	DISALLOWED
Members	<input type="checkbox"/>
Guests	<input type="checkbox"/>
Members + Storage	<input type="checkbox"/>

NAME	DISALLOWED
Endpoints	<input type="checkbox"/>
Computers	<input type="checkbox"/>
Windows 7	<input type="checkbox"/>
Transparent	<input type="checkbox"/>
SSSkin	<input type="checkbox"/>

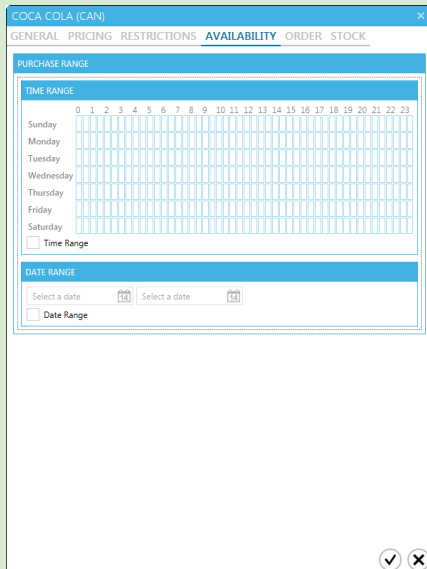
Global Properties

User group	Disable sale to specific User Groups
-------------------	--------------------------------------

Time Offer specific Properties

Host group	Disable use in specific Host Groups
-------------------	-------------------------------------

Availability



Global Properties

Purchase time range	Allow sale only during selected hours of the day
Purchase date range	Allow sale only after and/or before specified date

Time Offer specific Properties

Use time range	Limit use to specified hours of the day
Use date range	Allow use after and/or before specified date
Expires after	Disable offer after a specific period of time has passed
At day time	Disable offer after specific time of day
At logout	Disable at the time the user session is closed (manually or automatically)

Order

COCA COLA (CAN) ×

[GENERAL](#) [PRICING](#) [RESTRICTIONS](#) [AVAILABILITY](#) [ORDER](#) [STOCK](#)

PRODUCT ORDER OPTIONS

Disallow client order
 Restrict non-customers order
 Disallow sale

HOST GROUP

NAME	HIDDEN
Endpoints	<input type="checkbox"/>
PC	<input type="checkbox"/>

✓ ✗

Global Properties

Disallow client order	Disallow all customers from ordering product from PC
Restrict non-customer order	Disallow guests from purchasing
Disallow sale	Disable standalone sale. Product can only be sold as part of a bundle

Host group	Hide product in Client Ordering for specific Host Groups
-------------------	--

Stock

Global Properties

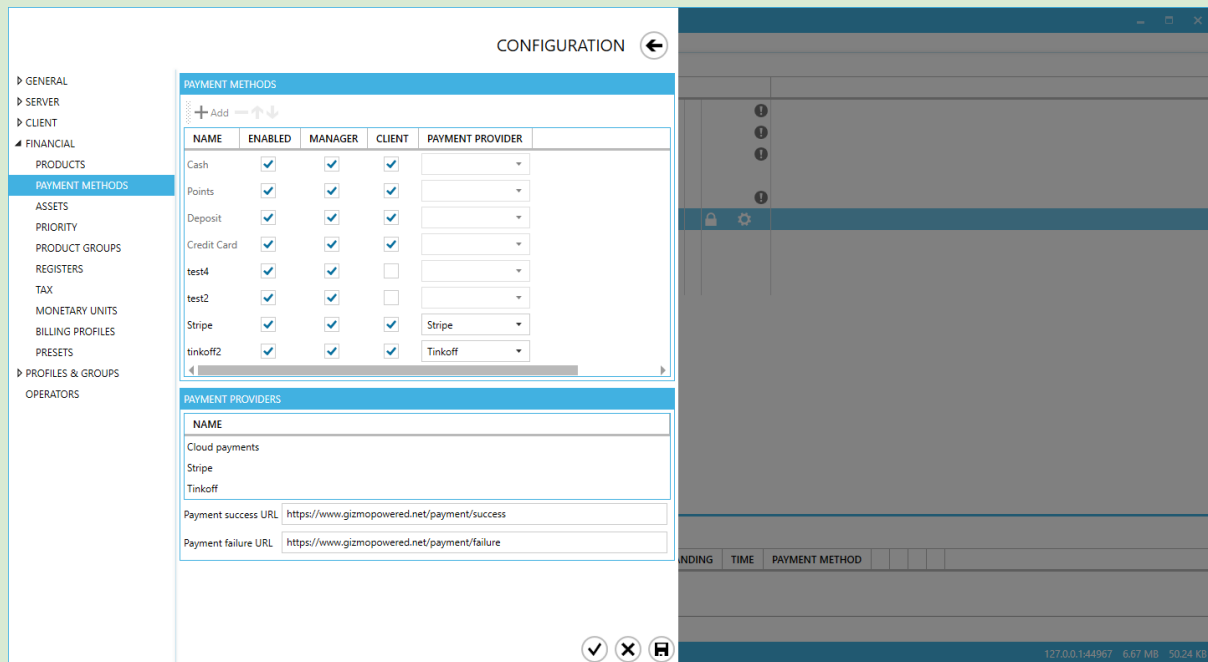
Enable stock control	Activate stock monitoring
Disallow sale out of stock	Deny sale when item out of stock
Enable stock alert	Notify Operator when alert level is reached
Target different	Correlate stock level with another product's stock

“Target different” is used when two or more products share the same stock. Target different number is the ratio between the two products’ stock. When selling, the Target Different number is multiplied with the item count and the result is deducted from the Target’s stock.

Bundle Properties

Self Stock	Bundle’s stock is recorded separately and is not affected by the bundle’s products’ stock
-------------------	---

Payment Methods



Payment methods are extra types of payments that you accept

- They are divided into offline and online
- Online payment methods use online payment providers (e.g stripe) to complete the transaction
- Currently, online payment methods can only be used to deposit from the client interface.
- You can add your own payment methods and select whether or not they can be used from the Manager and/or Client
- All custom payment methods count as money. You cannot define custom payment methods for Points

Payment methods marked as “Non Fiscal” do not print Fiscal Receipts.

- To add a new Payment method, click **+** and select a type (offline / online).
- To delete a Payment method, select it from the list and click **-**. (if not yet saved)
- To rename a Payment method, click on the method's name
- To reorder Payment methods, use the **↑** and **↓** buttons

Payment Method ordering rearranges the payment methods in the [POS Manager interface](#)

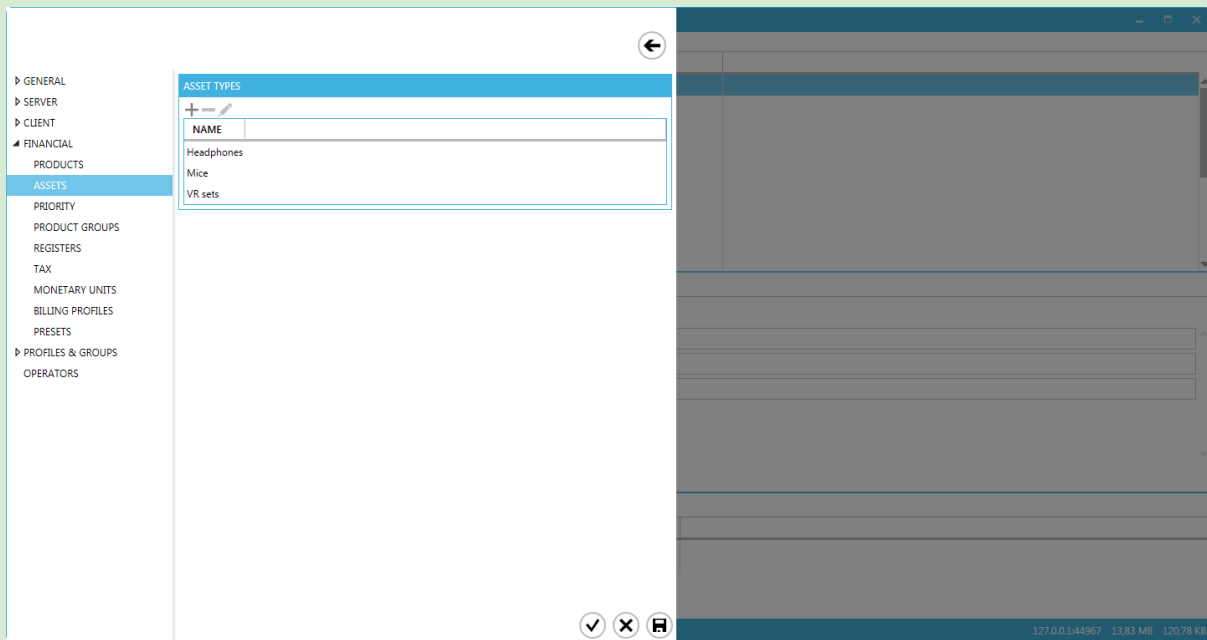
Payment methods:

Name	Name of payment method
Enabled	Globally enable/disable payment method
Manager	Disable use of payment method from Manager
Client	Disable payment method when ordering from client
Payment Provider	Online service provider used to complete transaction
Non Fiscal	Disable receipt printing from Fiscal printers
Fiscal Receipt Payment Type	Payment method type used on Fiscal receipts

Payment Providers: Configuration of the online payment providers


Payment success URL	URL to redirect customer after a successful payment <i>Default:</i> https://www.gizmopowered.net/payment/success
Payment failure URL	URL to redirect customer after a failed payment <i>Default:</i> https://www.gizmopowered.net/payment/failure

Assets



Assets are store items that you lend to your customers for the duration of their visit. The purpose of asset tracking is to individually monitor each item in order to record any damage done during use.

Each asset type is a group of the same items you lend.

- To create an Asset Type, click **+**.
- To delete an Asset Type and all assets contained, select it from the list and click **-**.
- To edit an Asset Type, select it from the list and click .

Priority

CONFIGURATION

GENERAL
SERVER
CLIENT
FINANCIAL
PRODUCTS
ASSETS
PRIORITY
PRODUCT GROUPS
REGISTERS
TAX
MONETARY UNITS
BILLING PROFILES
PRESETS
PROFILES & GROUPS
OPERATORS

PRIORITY

NAME

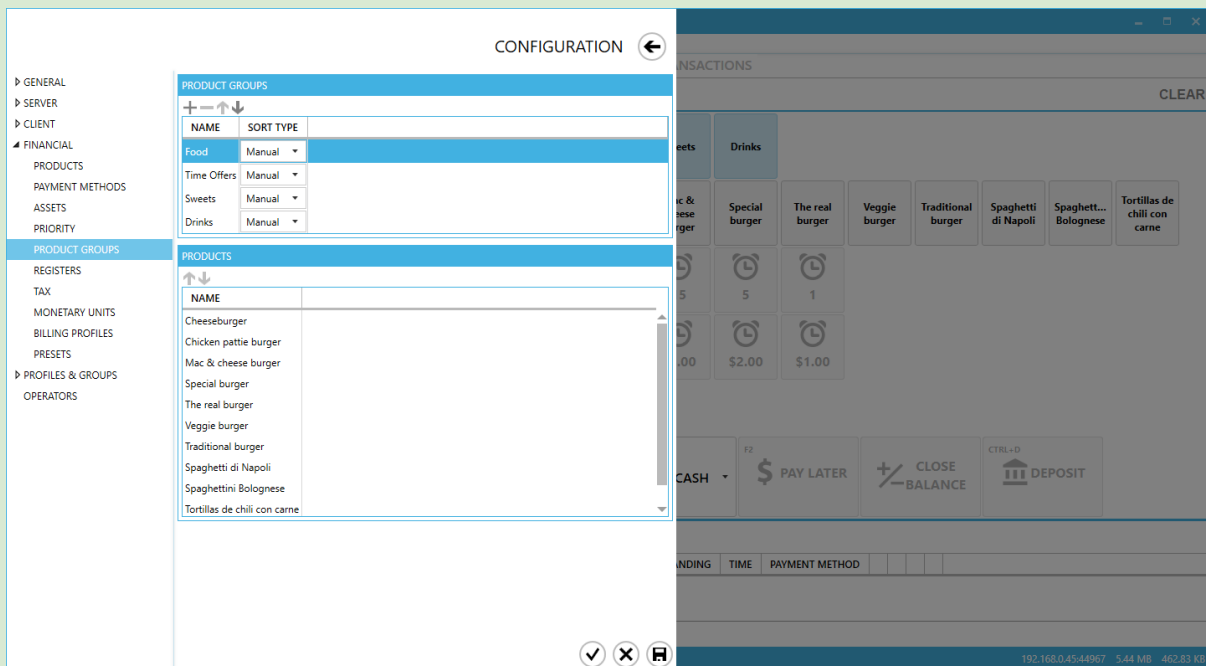
liuu
test
10 minute expire in 4

DEPOSITS	POINTS	USAGE
0,00 €	0	
0,00 €	0	
0,00 €	0	
1,00 €	0	
0,00 €	0	500 λεπτά ▶
964,34 €	0	
0,00 €	0	
1,00 €	0	
4,00 €	0	
10,00 €	0	
0,00 €	0	
4,42 €	0	Billing profile ▶
24,11 €	0	
39,99 €	0	Billing profile ▶
4,00 €	0	
0,00 €	0	
0,00 €	0	
10,00 €	0	
0,00 €	0	

127.0.0.1:4967 4,30 MB 76,22 KB

Priority defines the order in which time offers are consumed by customers. An offer higher in the list will have a higher priority over the offers below it. Notice that priority does not affect any time offer restriction.

Product Groups



Product groups are used to organize products into categories. Product groups appear in the [Manager's Sales Module](#) as well as the Client's Shop Module

- To create a new group, click **+**
- To delete a group, select it from the list and click **—**
- To reorder Product groups, use the **↑** and **↓** buttons
- To rename a group, click on the group's name
- To change product display order inside a Product group, use the drop-down menu. Manual sorting allows you to rearrange the products of the group by hand

Columns

- Name Product Name
- Sort type Sorting method used in [Sales](#) Modules

Registers

CONFIGURATION

REGISTER SETTINGS

NO.	NAME	MAC ADDRESS	START CASH	IDLE TIMEOUT
1	TECH1	00-00-00-00-00-00	0,00 €	
2	CORE2	00-24-8C-A7-70-9D	0,00 €	
3	CLIENTPC	00-1D-7D-A9-CB-F1	0,00 €	

DEPOSITS	POINTS	USAGE
0,00 €	0	
0,00 €	0	
0,00 €	0	
1,00 €	0	
0,00 €	0	500 Άεπτά
964,34 €	0	
0,00 €	0	
1,00 €	0	
4,00 €	0	
10,00 €	0	
0,00 €	0	
4,42 €	0	Billing profile
24,11 €	0	
39,99 €	0	Billing profile
4,00 €	0	
0,00 €	0	
0,00 €	0	
10,00 €	0	
0,00 €	0	

127.0.0.1:44967 4,30 MB 76,42 KB

Registers are used to manage the POS terminals. They are automatically added and configured upon first successful login. Registers are identified by the hardware MAC address. Each register is given an ID and a friendly name. You can modify the name, as well as the starting cash of every shift.

Columns

- | | |
|----------------------------------|---|
| ➤ ID | Unique Identification No. |
| ➤ Name | Friendly Name |
| ➤ MAC Address | Network interface MAC |
| ➤ Start Cash | Preset start cash for shifts |
| ➤ Idle Timeout (not implemented) | Time of inactivity (minutes) for Manager logout |

*Register using loopback interface to connect to Gizmo service will always report 00:00:00:00:00:00 as the MAC address.

Tax

CONFIGURATION

GENERAL
SERVER
CLIENT
FINANCIAL
PRODUCTS
PAYMENT METHODS
ASSETS
PRIORITY
PRODUCT GROUPS
REGISTERS
TAX
MONETARY UNITS
BILLING PROFILES
PRESETS
PROFILES & GROUPS
OPERATORS

TAXES

NAME	VALUE
24%	23,00
16%	16,00
None	0,00

TIME SALE TAX

0,00

FISCAL PRINTER

Enable Fiscal Printer Enable

Business Vat Id

Global Tax System

Products Tax System Type

Services Tax System Type

Treat Deposits as Service Enable

Deposit Service Name

127.0.0.1:44967 4.67 MB 42.78 KB

Enter tax percentages used in Product sales. Tax percentages are configured per Product in the Product's main window

- To create a new tax percent, click **+**
- To permanently delete a tax percent, select it from the list and click **—**.
- To edit a tax percent click on the tax percent name or value.
- To reorder tax percentages, use the **↑** and **↓** buttons.

Time Sale Tax: Tax used when selling fixed time

The screenshot shows the NETPROJECTS software interface. The main area is divided into two sections: 'User' and 'Product'. The 'User' section shows 'Members' with a 'DEPOSITS' field set to '0,00 €' and 'POINTS' set to '0'. The 'Product' section displays a grid of items with their respective time and price values. A red box highlights the 'Time Offers' column, showing values of 60, 30, 15, 5, and 1. Below the grid, a 'TOTAL' section shows a total of 0,00 €. The bottom of the interface features a status bar with user information and system details.

NAME	QTY	PRICE	POINTS	TOTAL
Time Offers	60	20,00 €		
Drinks	30	10,00 €		
Food	15	5,00 €		
Sweets	5	2,00 €		
	1	1,00 €		

TOTAL 0,00 €

TAX 0,00 €

SUB TOTAL 0,00 €

POINTS 0

Logouts Quick Log

USERNAME HOST SLOT TIME BALANCE

User [Admin] Register [TECH1] 127.0.0.1:44967 3,84 MB 23,68 KB

Fiscal Printer: Used in conjunction with special Fiscal printers.

Supported printers:

Russia - Atol, ШТРИХ-ON-LINE

Global Properties

Business Vat id	Vat printed on fiscal receipts
Global Tax System	Country Tax system
Products Tax System Type	Tax system used for goods
ServicesTax System Type	Tax system used for services
Treat Deposits as Service	When depositing to customer account prints a sales receipt instead of deposit receipt
Deposit Service Name	Name of service on receipt when “treat deposits as service” is enabled

Monetary Units (not implemented yet)

MONETARY UNITS

NAME	VALUE
1 Cent	0,01 €
5 Cent	0,05 €
10 Cent	0,10 €
20 Cent	0,20 €
50 Cent	0,50 €
1 Euro	1,00 €
2 Euro	2,00 €
5 Euro	5,00 €
10 Euro	10,00 €
20 Euro	20,00 €
50 Euro	50,00 €
100 Euro	100,00 €
200 Euro	200,00 €
500 Euro	500,00 €

CONFIGURATION

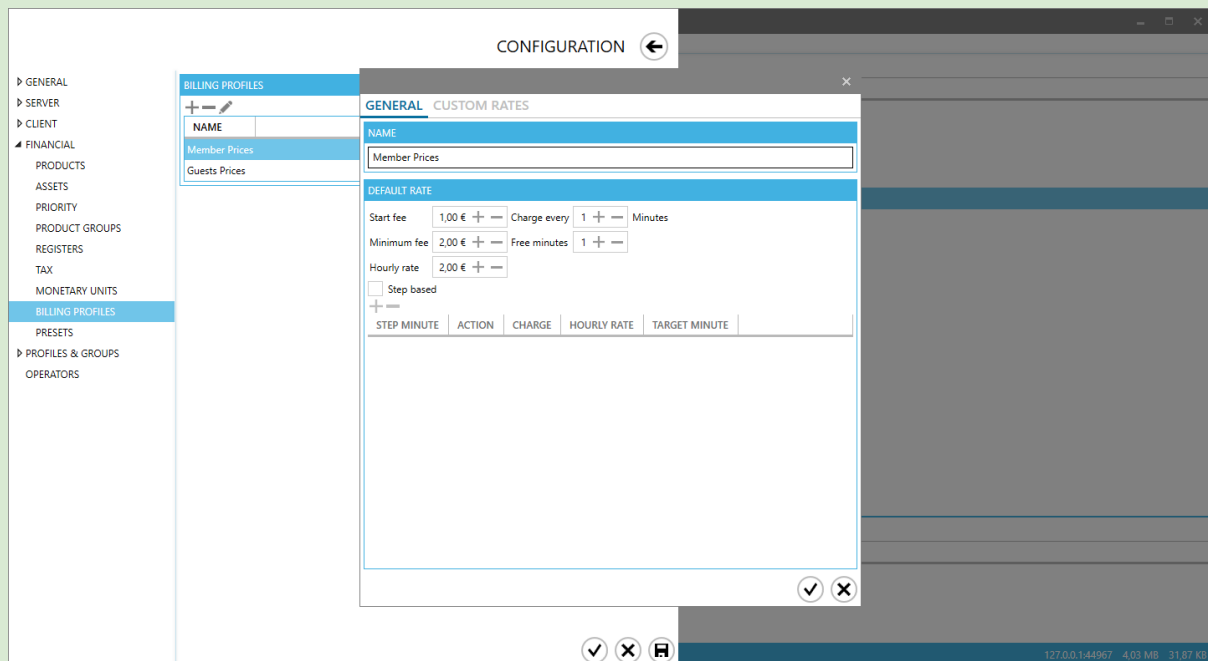
DEPOSITS	POINTS	USAGE
0,00 €	0	
0,00 €	0	
0,00 €	0	
1,00 €	0	
0,00 €	0	500 Λευτά ▶
964,34 €	0	
0,00 €	0	
1,00 €	0	
4,00 €	0	
10,00 €	0	
0,00 €	0	
4,42 €	0	Billing profile ▶
24,11 €	0	
39,99 €	0	Billing profile ▶
4,00 €	0	
0,00 €	0	
0,00 €	0	
10,00 €	0	
0,00 €	0	

127.0.0.1:44967 4.30 MB 78.42 KB

Enter all currency unit denominations. Denominations are used in calculating cashier drawer total at the end of shifts.


- To create a new denomination, click +
- To permanently delete a denomination, select it from the list and click —.
- To edit a denomination click on the denomination name or value.
- To reorder denominations, use the ↑ and ↓ buttons.

Billing Profiles



[Billing Profiles](#) are used to calculate “Billing rate” charges, when user has no active time offers or fixed time purchases.

A User Group can have only one Billing Profile assigned. If a User Group has no Billing Profile, no user charges are applied.

- To create a new Billing Profile, click **+**
- To permanently delete a Billing Profile, select it from the list and click **—**
- To edit a Billing Profile, select it from the list and click 

To use the billing profile, you first need to select it in a [user group](#) or [host group](#)

Billing Profile Tax	Tax percent used for Billing rate charges
----------------------------	---

Basic properties

Name	Billing profile name
Start Fee	Fee charged on every new Usage Session , including VAT. This fee is added on top of the rate fee.
Minimum Fee	Minimum fee for every Usage Session , including VAT. This is the smallest amount the customer will pay.
Rate	Hourly cost of host use, including VAT. Based on this rate, the user is charges every x minute.
Charge every	Step for calculating new rate charges

Free minutes	Free time before rate charges begin to apply. Start fee and minimum fee still apply from the 1st minute.
---------------------	--

Step based properties

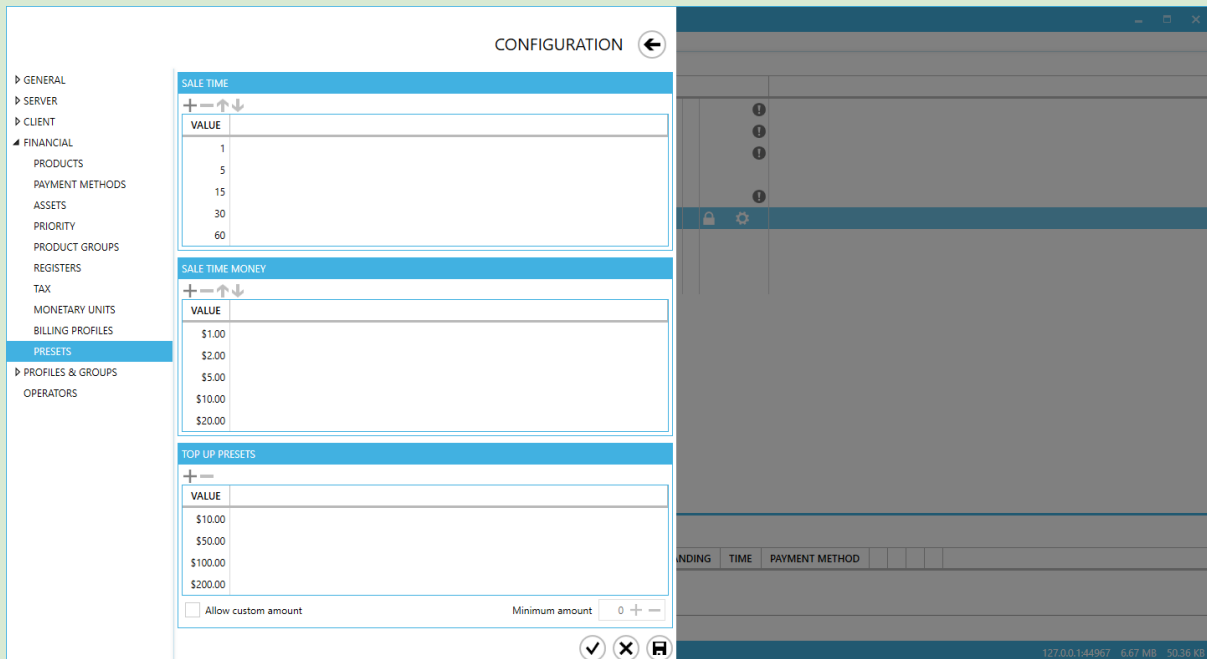
Step minute	Minute at which specified billing changes apply
Action	Type of change
Charge	One time fee, including VAT
Rate	New Hourly rate from step minute onwards, including VAT
Target minute	Target minute to fold back to. Value must be less than Step minute

Target minute example:

If step minute is 40 and target minute value is 22, minute 40 will be charged according to minute 22, minute 41 according to minute 23 and so on, until minute 58 which will be charged again according to minute 22

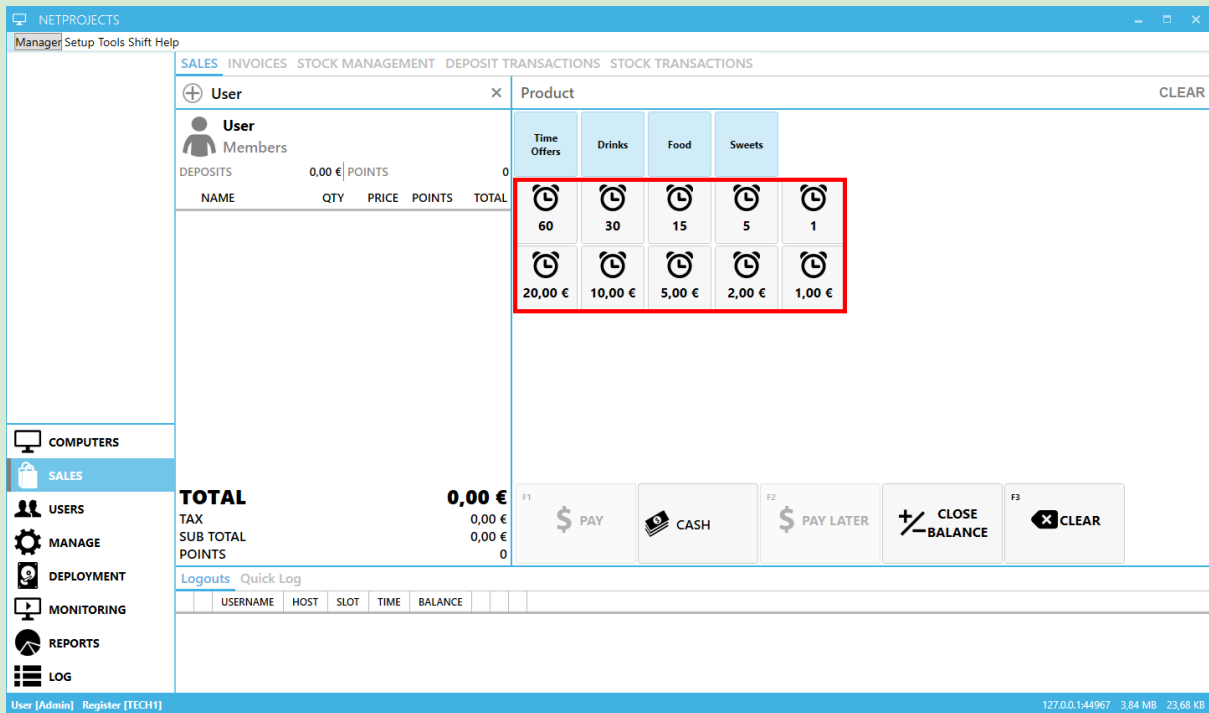
ACTUAL MINUTE	LOOP TO MINUTE	ACTUAL MINUTE	LOOP TO MINUTE
40	22	53	35
41	23	54	36
42	24	55	37
43	25	56	38
44	26	57	39
45	27	58	40=22
46	28	59	23
47	29	60	24
48	30	61	25
49	31	62	26
50	32	63	27
51	33	64	28
52	34	65	29

Presets



Sale time & Sale time money “Presets” are “quick buttons” for selling time from the POS module.

- All “preset” buttons sell time.
- Price for time (or minutes for money) is calculated on the user's billing profile.
- “Sale time” configures minutes
- “Sales time money” configures money in your currency



Top UP presets: Value presets for the client deposit interface

Value	Amount for top up preset buttons
Allow custom amount	Allow customer to enter a custom amount
Minimum amount	Minimum custom top up amount (0=no minimum)

Profiles & Groups

Profiles & Groups allow you to organize your computers into groups and modify their look and applications' list as well as assign customers to different user groups and modify security and application settings.

Hosts

The screenshot shows the 'CONFIGURATION' window with a sidebar on the left containing navigation options: GENERAL, SERVER, CLIENT, FINANCIAL, and PROFILES & GROUPS. Under 'PROFILES & GROUPS', the 'HOSTS' section is selected. The main area displays a table of hosts:

NUMBER	NAME	HOST GROUP
1	PC-1	PC
2	PC-2	Default
3	PC-3	Default
4	PC-4	Default
5	PC-5	Default
6	PC-6	Default
7	PC-7	Default
8	PC-8	Default
9	PC-9	Default
10	PC-10	Default
11	PC-11	Default
12	PC-12	Default
14	PC-14	Default
18	PC-18	Default
21	PC-21	Default
22	PC-22	Default
27	POOLTABLE-27	Default
28	POOLTABLE-28	Default
29	XBOX360-29	Default
30	PS3-30	Default
31	TESTPC	Default
32	Z370	

A configuration dialog is open for a new host, showing the following fields:

- Gizmo name: HYPER-V
- Number: 5
- Windows name: HYPER-V
- MAC Address: 00-15-5D-01-06-00
- Icons: Default
- Host group: Unset
- Controller: TV5

The dialog has 'OK' and 'Cancel' buttons at the bottom. The background shows a blurred view of a terminal or application window with a payment summary table:

AMOUNT	TIME	PAYMENT METHOD
\$3.00	12:21	CREDIT CARD

Buttons for 'Accept', 'Cancel', 'View', and 'Complete' are visible below the table. The bottom right corner of the configuration window shows system information: 127.0.0.1:44967 / 2.87 MB / 20.42 KB.

- ★ New computers are automatically added to Hosts, if "[Enable client auto-discovery](#)" is enabled.
 - ★ Computers not assigned to Host Groups inherit the User group Settings of the currently logged in user.
 - ★ Computers not assigned to Host Groups use the first Guest account for guest use.
 - ★ Computers assigned to Host Groups inherit the Host Group's Settings, until a member of a User Group with "override" settings logs in.
 - ★ Computers with no Application Group and / or Security Profile have all security disabled, all applications shown and skin configured in [Client Settings](#).
- To manually add a host, click **+**
 - To delete a host, select it from the list and click **—**
 - To edit a host, double click on it
 - To move host(s) to a Host Group, select hosts, click move and select the Host Group

Global properties

Gizmo name	Name of host for identification in Gizmo manager
Number	Numbering used for identification in Gizmo manager
Icon	Icon used to represent host in Graphical overview
Host Group	Assigned host group
Controller	HDMI controller connected to device HDMI output

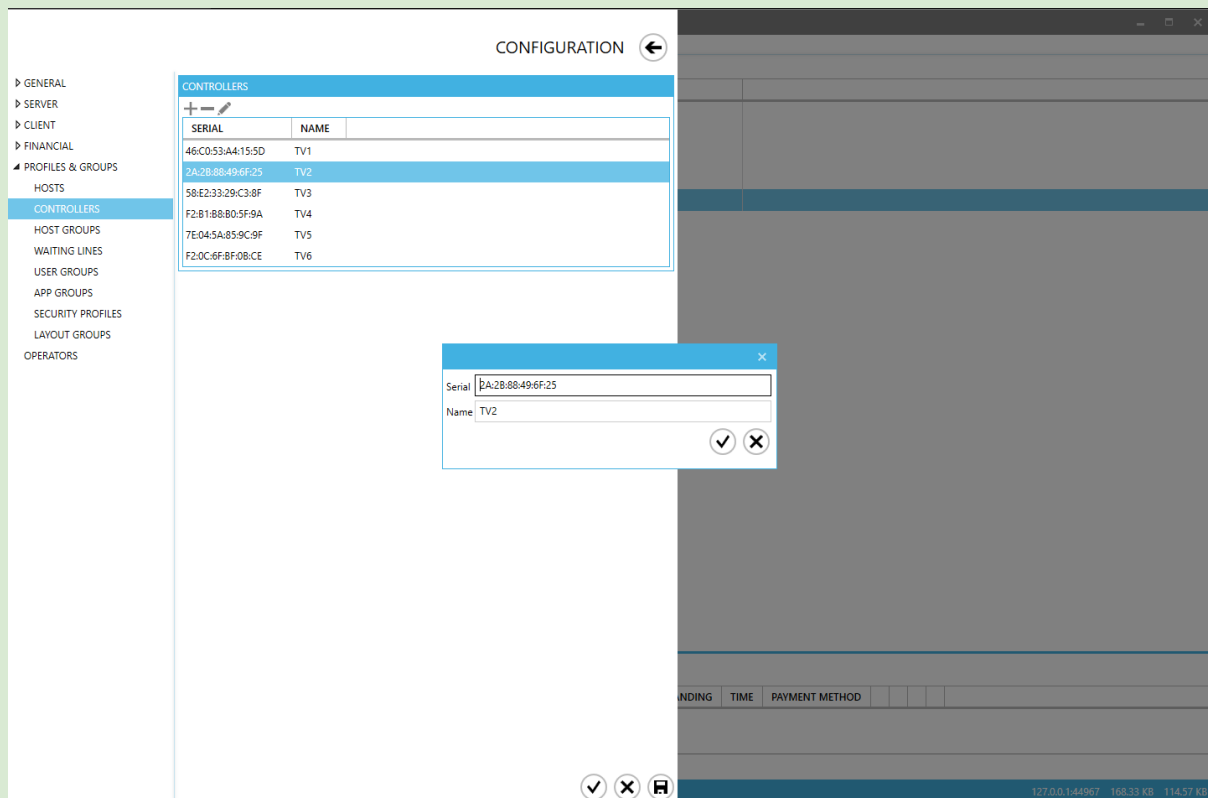
Computer-specific properties

Windows name	PC Hostname in Windows. Automatically restored if “ restore hostnames ” is enabled
Mac address	Network card mac address

Endpoint-specific properties

Maximum users	Maximum number of users the Endpoint supports (controllers)
----------------------	---

Controllers



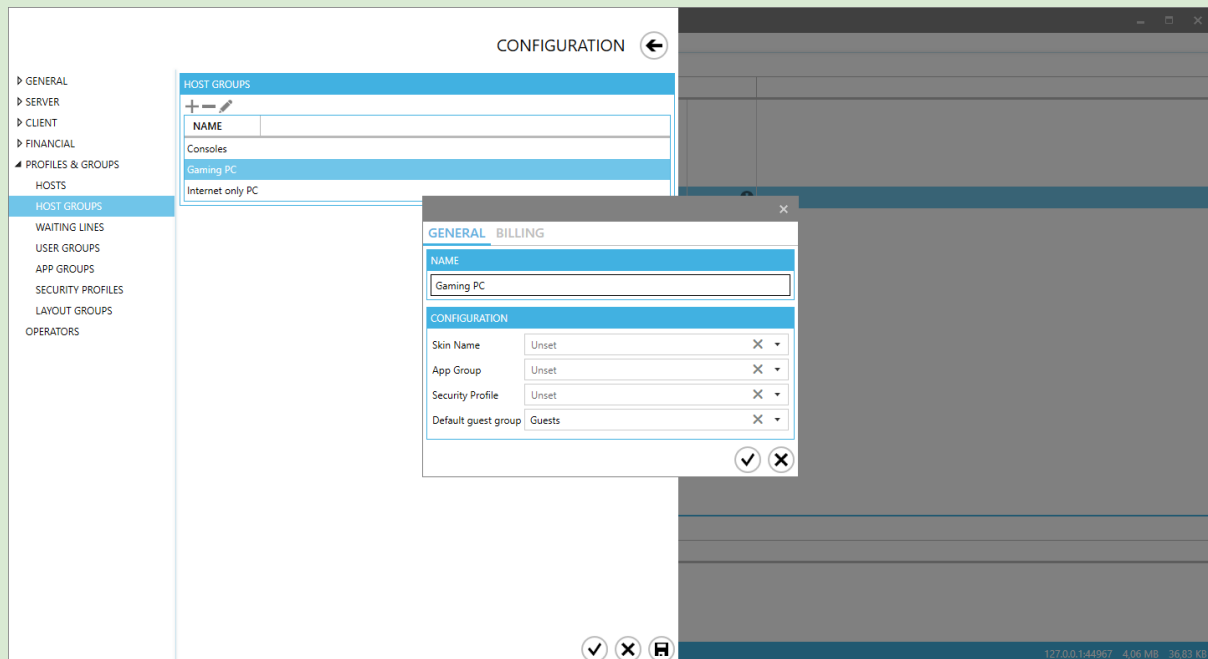
- ★ Controllers are HDMI devices sold by Gizmo that control the HDMI signal between a device (Game Console, BD player etc) and its display (TV, Projector)
- ★ Controller devices are automatically added to the list when they connect to server
- ★ You can also manually add an HDMI controller.

- To manually add a controller, click +
- To delete a controller, select it from the list and click -
- To edit a controller, select it from the list and click ✎

General

Serial	Serial number of HDMI controller
Name	A name to identify the controller in settings

Host Groups



- ★ Client computers not assigned to any Host Group are configured according to the [User Group Settings](#) of the currently logged in user.
 - ★ Client computers assigned to a Host Group are configured according to Host Group's Settings, unless [User Group settings](#) of logged in user are set to "override".
 - ★ Client computers with no [Application Group](#) and / or [Security Profile](#) will have all security disabled, all applications shown and will use the skin & shell configured in Client Settings.
- To add a new host group, click **+**
 - To delete a host group, select it from the list and click **-**
 - To edit a host group, select it from the list and click **✎**

General

Name	Name of the Computer Group
Skin Name	Skin used in Client PC. When unconfigured, default skin is used
App Group	Application Group applied to logged in User
Security Profile	Security Profile applied to Client PC
Default guest group	Pre selected Guest group for guest login

USER GROUP	BILLING PROFILE	ENABLED
Members	Guest prices	<input checked="" type="checkbox"/>
VIP Users	Default	<input type="checkbox"/>
Employees	Default	<input type="checkbox"/>
Members + Storage	Default	<input type="checkbox"/>
Guests	Default	<input type="checkbox"/>

Billing

Billing tab allows you to override the usergroup's default billing profile while the customer is logged in to a host of that usergroup, he will be charged based on the override billing profile.

Usergroup	Name of the Usergroup
Billing Profile	Billing profile to use in place of the Usergroup default
Enabled	Activate option

Waiting Lines

Waiting lines enables you to sort users, when all hosts of a specific computer group are in use. Only users in waiting lines are allowed to manually login as hosts become available.

Global Settings

Enable logout grace period	After logging out, a user can re-login on a host of the same hostgroup, skipping any user in the waiting line.
Remove user from all waiting lines on login	Upon successful login, the user is removed from all other waiting lines
Next in line time	If a host becomes available to a user, but he does not login to the host within the “next in line” time window, the host also becomes available to the next user in line. (This is used to prevent absent users from hogging the waiting line, while also allowing them to login even after the time window)
Remove time	If a host becomes available to a user, and he fails to login to the host within the “remove” time window, he is automatically removed from the waiting line.

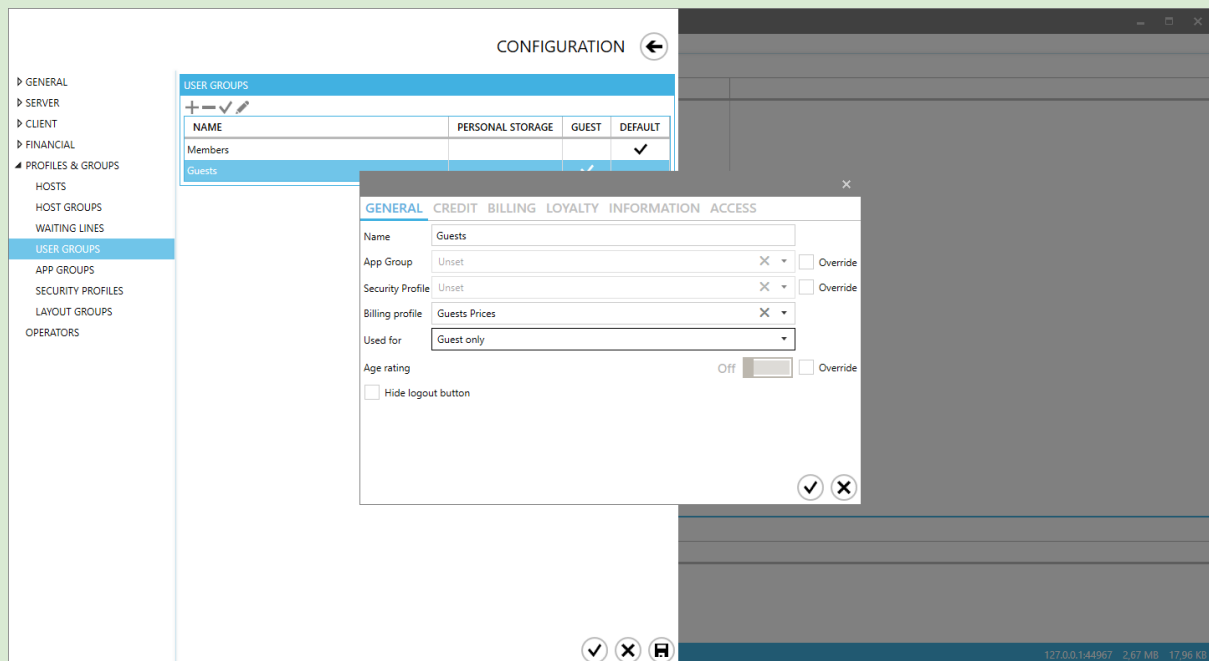
Waiting Lines

Remove	Enables automatic removal feature for the waiting line
Next in line	Enables next in line timeout feature
Priority	Enables automatic user sorting based on usergroup priority

Priority

Sets usergroup priority for automatic sorting of users in waiting lines. Users with higher priority are automatically moved in front of other users

User Groups



- ★ Default usergroup is pre selected during new user creation
- ★ When deleting a usergroup with users, Gizmo will prompt for another to move them to.
- To add a User Group, click **+**
- To delete a User Group, select it and click **—**
- To mark a User Group as the default (for new users), select it and click **✓**
- To edit a User Group, select it and click **✎**

Columns

- Name Usergroup Name
- Personal Storage Personal Storage Enabled
- Guest Available to guests
- Default Used as default

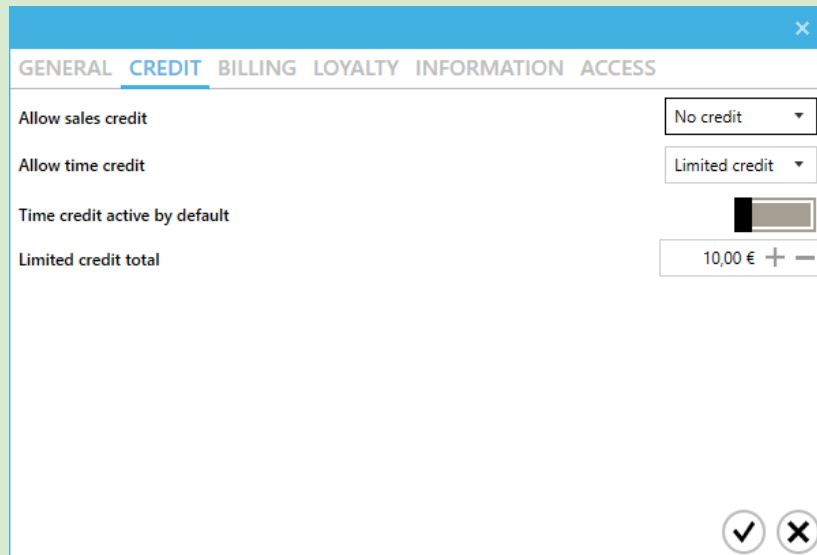
To assign a usergroup to a user, select the usergroup in the [User profile Tab](#)

The screenshot shows a configuration window with the following fields and options:

- Name:** Members
- App Group:** Unset (with an 'Override' checkbox)
- Security Profile:** Unset (with an 'Override' checkbox)
- Billing profile:** Member Prices (with an 'Override' checkbox)
- Used for:** Members only
- Age rating:** Off (with a slider and an 'Override' checkbox)
- Hide logout button
- Disallow login from host
- Disallow login from manager

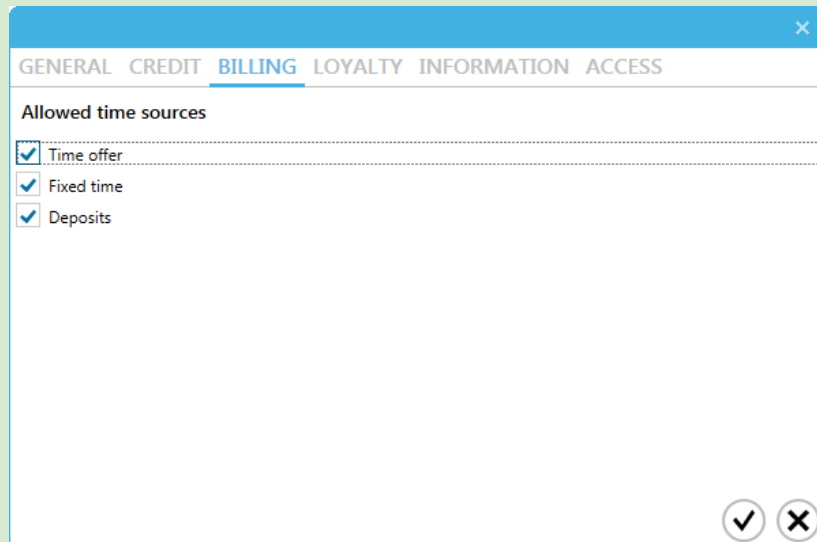
General

Name	Name of User Group
App Group	Application Profile applied to logged in User. Enable "override" to override Host Group Settings
Security Profile	Security Profile applied to logged in User. Enable "override" to override Host Group Settings
Billing Profile	Billing profile for calculating " Billing Rate " charges
Used for	Select the use of the selected group
Age Rating	Overrides global Age Rating option
Enable Personal Storage	Enables Personal Drive for User Group members. Available only when feature is enabled in Client Settings
Hide logout button	Hides logout button on client interface
Disallow login from host	Removes user's ability to self login
Disallow login from manager	Removes operator's ability to login users from Manager



Credit

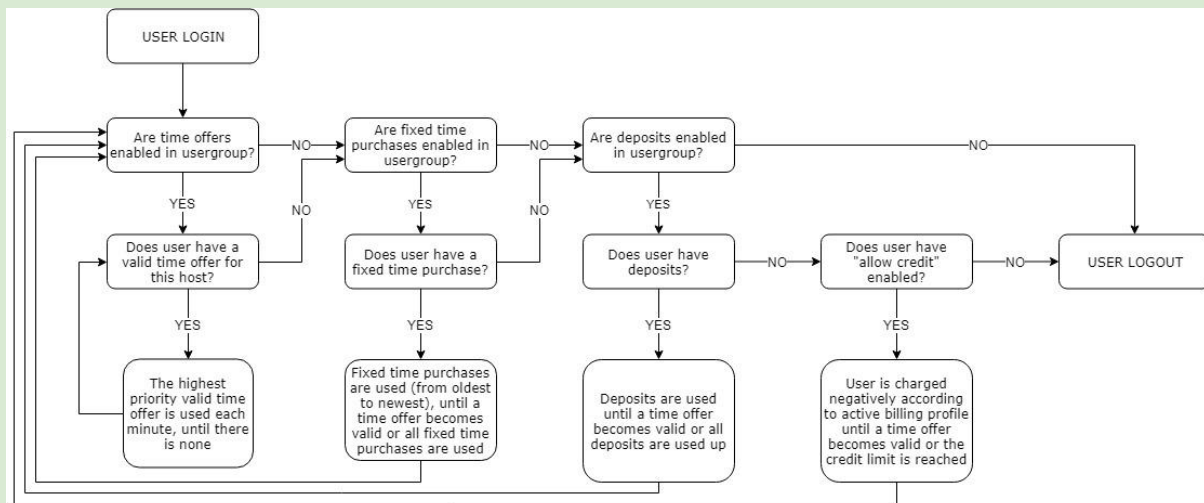
Allow sales credit	Enables operators to sell with pay later
Allow time credit	Enables operators to toggle time credit (play and pay)
Time credit active by default	Configures the default state of the user's time credit
Limited credit total	Maximum credit total when limited credit is selected

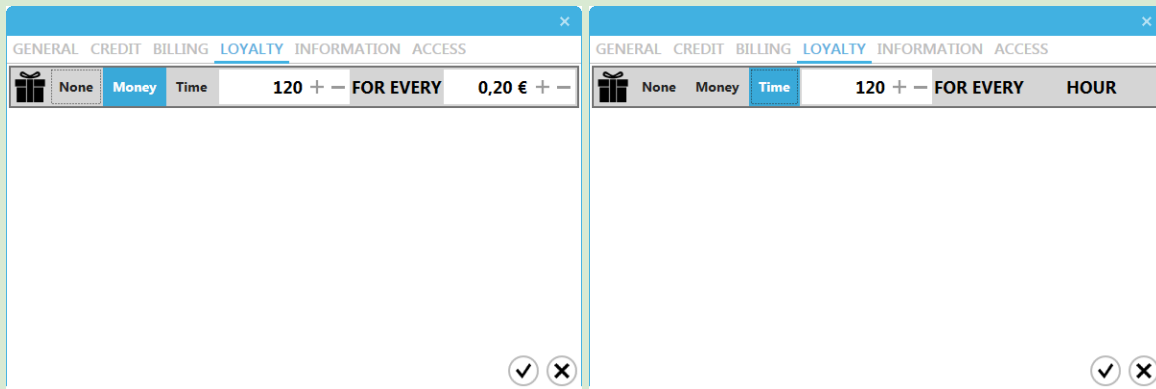


Billing

Time offer	Use purchased time offers
Fixed time	Used purchased fix time
Deposits	Use deposits for time

Billing options set the different time sources that the usergroup can use by default. These options can also be modified for a single login session using the option "[Billing options](#)" in the user contextual menu





Loyalty

Per Money	Points awarded are calculated based on money spent on fixed time purchases & billing rate charges. Points are awarded for each complete money cycle.
Per Time	Points awarded are calculated based on time sessions billed as fixed time purchases or billing rate charges. Points are awarded per minute.

Examples:

120 points per 0,20€. User receives 100 points for every 0,20€ spent.

0,01€ - 0,19€ = 0 Points

0,20€ - 0,39€ = 120 Points

0,40€ - 0,59€ = 240 Points

120 points per Hour. User receives 120÷60 points for every minute spent.

1 minute = 2 Points

2 minutes = 4 Points

3 minutes = 6 Points

In both scenarios, points are added to the account only when the invoice is fully paid.

GENERAL CREDIT BILLING LOYALTY **INFORMATION** ACCESS

REQUIRED USER INFORMATION

- First Name
- Last Name
- Birth Date
- Email
- Address
- Phone
- Mobile
- Post Code
- Country

✓ ✕

Information

Mandatory information required by the user during first login. User information can be viewed and edited by operators at any time from [User Profile](#).

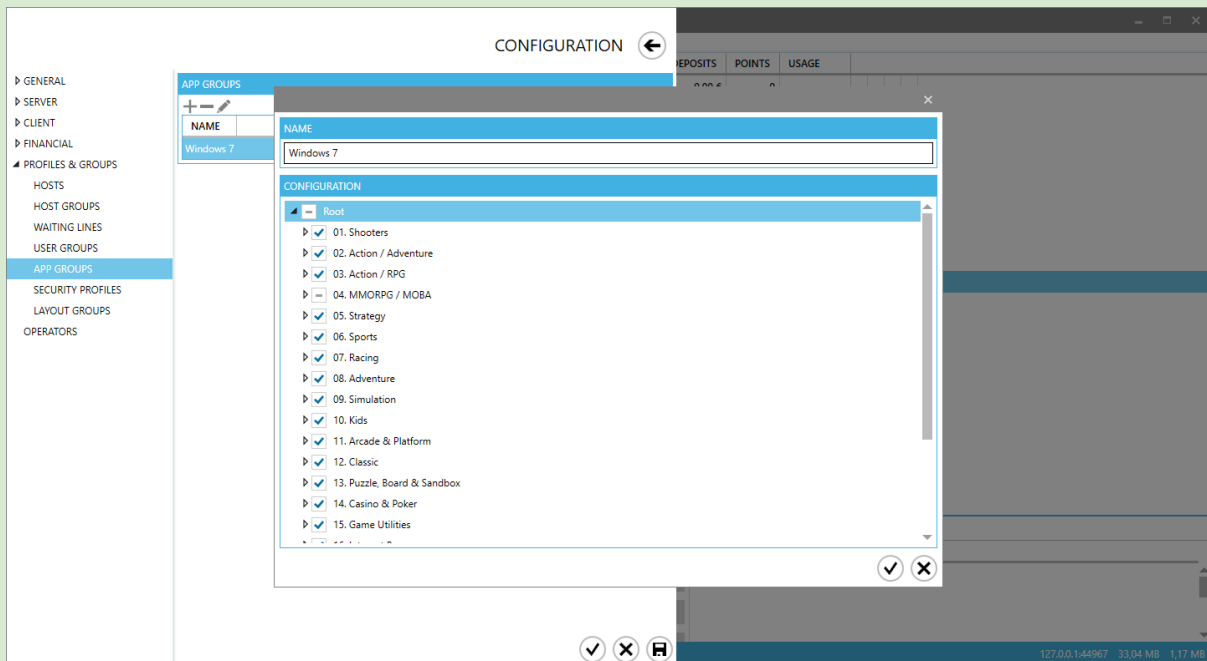
DISALLOWED	HOST GROUP
<input checked="" type="checkbox"/>	Endpoints
<input type="checkbox"/>	Computers
<input type="checkbox"/>	Windows 7

Access

Select the host groups the user can login to.

Disallowed	Check to disallow access to host group
Host Group	Name of host group to disallow access to

App Groups

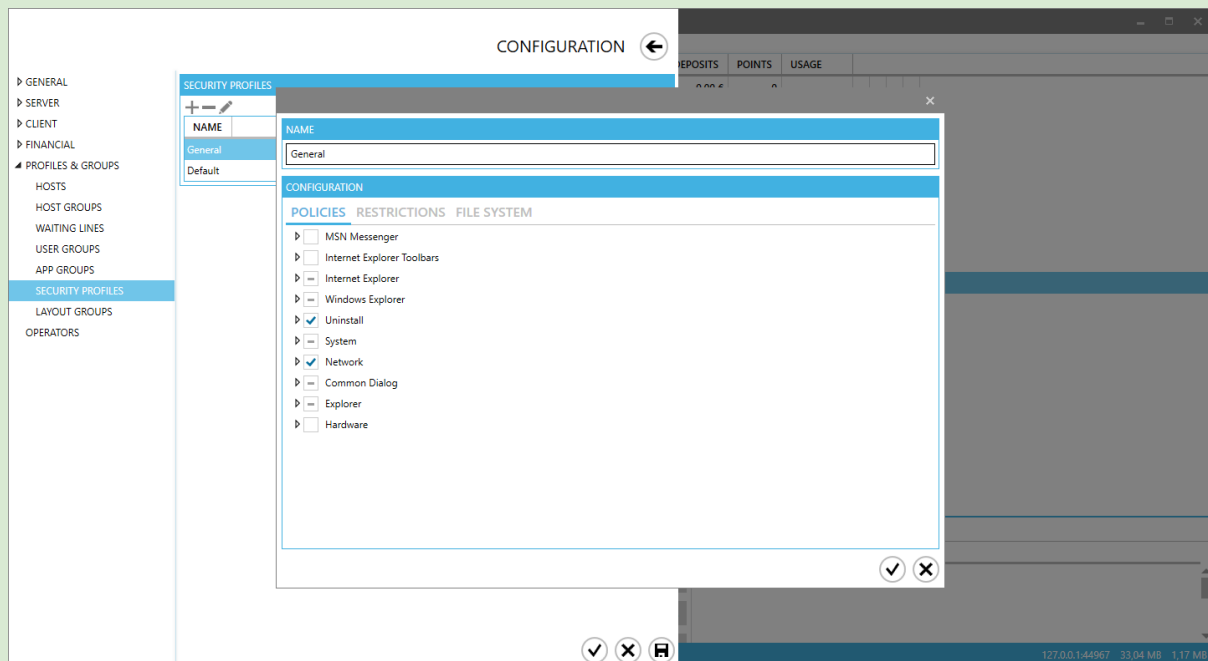


- To add an Application Group, click **+**
- To delete an Application Group, select it from the list and click **-**
- To edit an Application Group, select it from the list and click **✎**

Name	Name of Application Group
Configuration	Mark Applications available in client computer

To use the application group, you first need to select it in a [host group](#)

Security Profiles



- To add a Security Profile, click **+**
- To delete a Security Profile, select it from the list and click **-**
- To edit a Security Profile, select it from the list and click **✎**

Name	Name of the Security Profile
Policies	Select security policies that will apply on client pc
Restrictions	Restrictions allow you to disable access to specific applications. Enter File/Class/Window Name of the application. To hide a tray icon, enter tray icon name or Icon's GUID (Vista OS or Later). See table below.
File System	Select drives visible on client pc

ICON	GUID
Action Center	7820ae76-23e3-4229-82c1-e41cb67d5b9c
Volume Mixer	7820ae73-23e3-4229-82c1-e41cb67d5b9c
Network	7820ae74-23e3-4229-82c1-e41cb67d5b9c
Power	7820ae75-23e3-4229-82c1-e41cb67d5b9c
Clock	7820ae72-23e3-4229-82c1-e41cb67d5b9c
Language	A59B00B9-F6CD-4FED-A1DC-0F4064A12831

To use the security profile, you first need to select it in a [host group](#) or [user group](#)

Read more on security profiles [here](#)

Layout Groups

The screenshot shows the 'CONFIGURATION' window for 'HOST LAYOUT GROUPS'. On the left, a sidebar lists various configuration categories, with 'LAYOUT GROUPS' selected. The main area contains a table with the following data:

NUMBER	NAME	HOST GROUP	SHOW
1	XBOX-ONE-1	Endpoints	<input checked="" type="checkbox"/>
2	XBOX-ONE-2	Endpoints	<input checked="" type="checkbox"/>
3	PS4-1	Endpoints	<input checked="" type="checkbox"/>
4	Wii-1	Endpoints	<input checked="" type="checkbox"/>
5	CLIENTPC	Windows 7	<input checked="" type="checkbox"/>

To the right of the configuration window, a table displays financial data:

DEPOSITS	POINTS	USAGE
0,00 €	0	
0,00 €	0	
0,00 €	0	
0,00 €	0	
0,00 €	0	
0,00 €	0	
0,00 €	0	
0,00 €	0	
0,00 €	0	
9.970,78 €	0	
0,00 €	0	

A layout group is a collection of endpoints. Layout groups are used to filter endpoints shown in the [Computers Module](#). A host can belong to more than one Layout Group.

- To add a Layout Group, click **+**
- To delete a Layout Group, select it from the list and click **-**
- To edit a Layout Group, select it from the list
- To reorder Layout Groups, use the **↑** and **↓** buttons.

Name	Name of layout Group
------	----------------------

Columns

- Number Endpoint's assigned Number
- Name Endpoint Name
- Show Show or hide in the selected Layout group

Operators

Information

Various information regarding the employee

Shift

Determines whether or not an operator can perform financial transactions without starting a shift.

Disabled

The operator cannot start a shift. If there is an active shift from another operator, all financial transactions will count towards this shift.

Optional

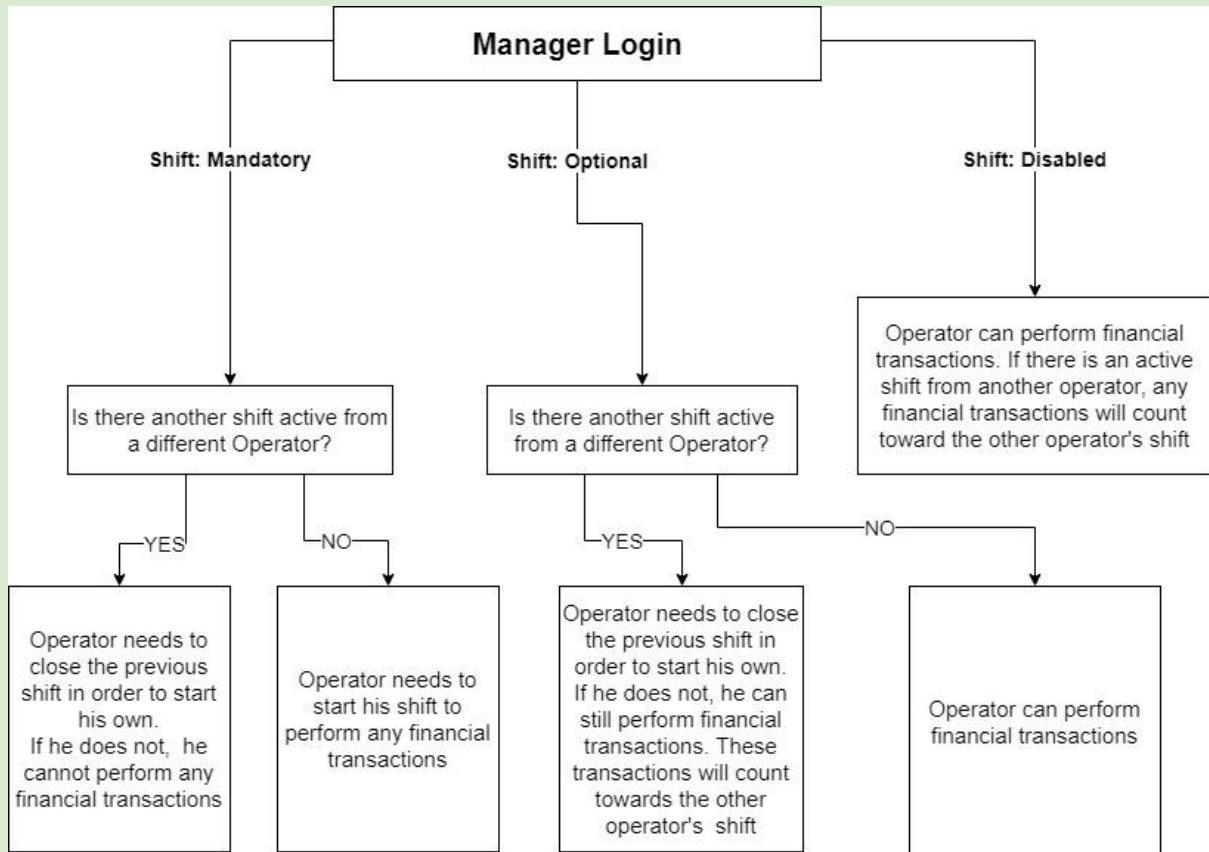
The operator may start a shift but can also perform financial transactions without starting one. In that case, if there is an active shift from another operator, all financial transactions will count towards this shift.

Mandatory

The operator is required to start a shift in order to perform financial transactions.

Account Disabled

Operators cannot be deleted. If you want to decommission an Operator, check the “Account disabled” box.



Permissions

INFORMATION		PERMISSIONS			
TYPE	GRANTED	TYPE	GRANTED		
Make sales	<input checked="" type="checkbox"/>	Modify stock	<input checked="" type="checkbox"/>	Change user group	<input checked="" type="checkbox"/>
Modify price	<input checked="" type="checkbox"/>	View stock transactions	<input checked="" type="checkbox"/>	Edit user profile	<input checked="" type="checkbox"/>
Sell as pay later	<input checked="" type="checkbox"/>	View past days stock transactions	<input checked="" type="checkbox"/>	Access user stats	<input checked="" type="checkbox"/>
Void invoices	<input checked="" type="checkbox"/>	Access management	<input checked="" type="checkbox"/>	Access Log	<input checked="" type="checkbox"/>
Void used time invoices	<input checked="" type="checkbox"/>	Manage - Tasks	<input checked="" type="checkbox"/>	Clear log	<input checked="" type="checkbox"/>
Void closed shift invoices	<input checked="" type="checkbox"/>	Manage - Processes	<input checked="" type="checkbox"/>	View waiting lines	<input checked="" type="checkbox"/>
Void other operator invoices	<input checked="" type="checkbox"/>	Manage - Files	<input checked="" type="checkbox"/>	Manage waiting lines	<input checked="" type="checkbox"/>
Void past days invoices	<input checked="" type="checkbox"/>	Enter/Exit maintenance	<input checked="" type="checkbox"/>	Pay in	<input checked="" type="checkbox"/>
Make deposits	<input checked="" type="checkbox"/>	Manage security	<input checked="" type="checkbox"/>	Pay out	<input checked="" type="checkbox"/>
Make withdrawals	<input checked="" type="checkbox"/>	Manage lock state	<input checked="" type="checkbox"/>	Access web api	<input checked="" type="checkbox"/>
Void deposit	<input checked="" type="checkbox"/>	Module restart	<input checked="" type="checkbox"/>		
View invoices	<input checked="" type="checkbox"/>	Access deployment	<input checked="" type="checkbox"/>		
View paid invoices	<input checked="" type="checkbox"/>	Access monitoring	<input checked="" type="checkbox"/>		
View past days invoices	<input checked="" type="checkbox"/>	Access reports	<input checked="" type="checkbox"/>		
View deposits	<input checked="" type="checkbox"/>	Access Server settings	<input checked="" type="checkbox"/>		
View past days deposits	<input checked="" type="checkbox"/>	Access applications	<input checked="" type="checkbox"/>		
View pay in/out	<input checked="" type="checkbox"/>	Access news and feeds	<input checked="" type="checkbox"/>		
View past days pay in/out	<input checked="" type="checkbox"/>	Reset user password	<input checked="" type="checkbox"/>		
Delete time purchases	<input checked="" type="checkbox"/>	Unban user	<input checked="" type="checkbox"/>		
Open cash drawer	<input checked="" type="checkbox"/>	Ban user	<input checked="" type="checkbox"/>		
Modify billing options	<input checked="" type="checkbox"/>	Manual user login	<input checked="" type="checkbox"/>		
Allow time credit	<input checked="" type="checkbox"/>	Add user	<input checked="" type="checkbox"/>		
View shift expected amount	<input checked="" type="checkbox"/>	Delete user	<input checked="" type="checkbox"/>		
Access stock	<input checked="" type="checkbox"/>	Change username	<input checked="" type="checkbox"/>		

Permissions are used to restrict Employees access to different functions.

Permission

Make Sales

Modify price

Sell as pay later

Void invoices

Void used time invoices

Void closed shift invoices

Void other operator invoices

Void past days invoices

Make deposits

Make withdrawals

Void deposits

View invoices

View paid invoices

View past days invoices

View deposits

View past days deposits

View pay in/out

View past days pay in/out

Delete time purchases

Open cash drawer

Modify billing options

Allows to:

Make financial-related transactions*

Modify item price during sale

Use "Pay later" payment method

Void invoices

Void invoices containing used time (sessions, time offers, fixed time)

Void invoices belonging to closed shifts

Void invoices issued by other operators

Void invoices issued on previous days

Deposit money to user account

Withdraw money from user account

Void deposits to user account

View invoices

View fully paid invoices

View invoices issued on previous days

View deposits

View deposits issued on previous days

View pay ins/outs

View pay ins/outs issued on previous days

Delete offers or fixed time from users

Open the cash drawer

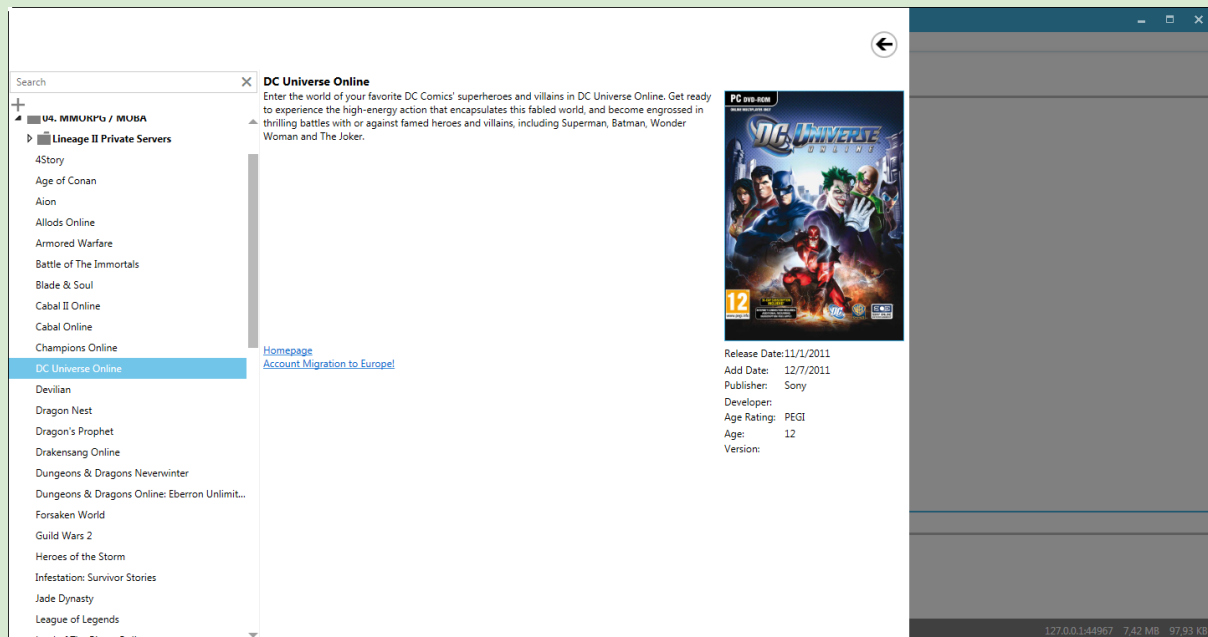
Modify user billing options

Allow time credit	Enable/disable user time credit
View shift expected amount	Show shift total during shift end
Access Stock	View product stock level
Modify Stock	Modify product stock level
View stock transactions	View stock level changes
View past days stock transactions	View stock level changes from previous days
Access management	Access "Management" Tab
Add/edit tasks	Access "Management" Tab - Tasks functionality
Manage - Processes	Access "Management" Tab - Processes functionality
Manage - Files	Access "Management" Tab - Files functionality
Enter/exit maintenance	Enable/disable admin mode for PC hosts
Manage security	Enable/disable security for PC hosts
Manage lock state	Lock/unlock PC hosts
Module restart	Restart client module on PC hosts
Access deployment	Access "Deployment" Tab
Access monitoring	Access "Monitoring" Tab & remote control functionality
Access reports	Access "Reports" Tab & web reports
Access Server settings	Access Server settings menu
Access applications	Access application menu
Access news and feeds	Access news and feeds menu
Reset user password	Reset password of user
Unban user	Unban customer accounts
Ban user	Ban customer accounts
Manual user login	Login user to host from Manager
Add user	Create new user
Delete user	Delete user
Change username	Rename customer accounts
Change user group	Move user to different usergroup
Edit user profile	Modify customer info
Access user stats	Access user "Stats" tab
Clear log	Clear manager log
Access web API	Use api commands

***List of financial transactions:**

- Sell
- Deposit
- Withdraw
- Close balance
- Allow time credit
- Void invoices
- Void deposits
- Pay in/out
- Modify billing options
- Open cash drawer

Applications



Application menu is where you browse, add and modify all the games and applications available to your clients. All entries here will be displayed in the main menu of the client module.

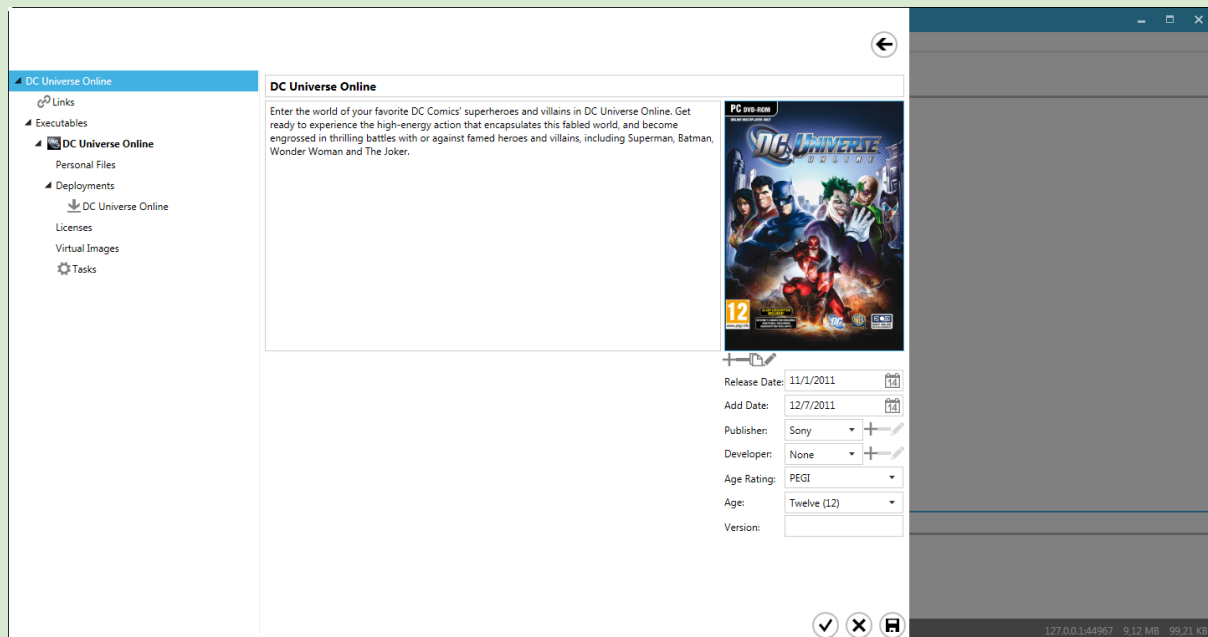
The applications list window, as well as the application edit window use a window like folder/file tree structure. This tree structure can be comprised of categories, subcategories and applications. The root can only contain categories, apart from that, the rest of the structure can be any combination of subcategories and applications.


- To add a category, click **+** on top.
- To add a subcategory, right click the parent category/subcategory and select "add category/subcategory".
- To rename or delete a category/subcategory right click and select rename or delete respectively.



Note: A category/subcategory must be empty in order to be deleted. This is to prevent accidental deleting of data.

- To collapse/expand the tree structure, click on the triangular icon next to a category/subcategory, or double click the category name.
- To add a new application, right click a category/subcategory and select "add App". Application's Main window is automatically displayed and you can fill all the relative information.
- To modify an application, double click the application.
- To delete an application, right click the application and select "delete"

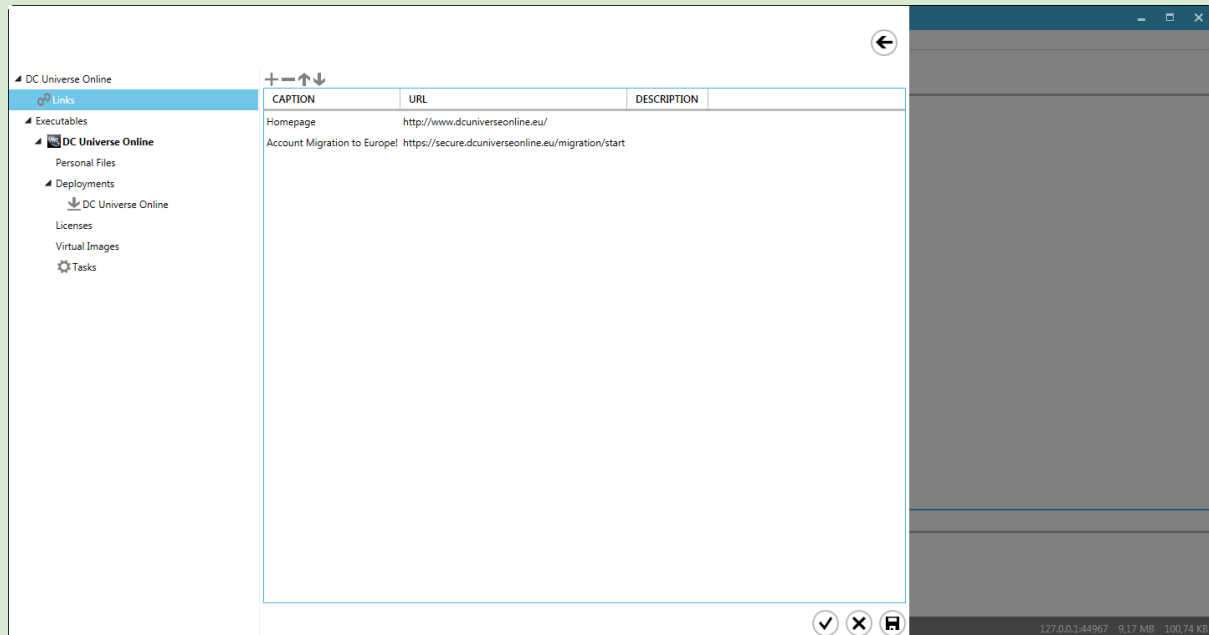
Main Menu



Most fields are optional. Those that need to be filled are outlined in red when empty. On the bottom right of the window you will always see three buttons. ✓ saves changes and returns to Application list,  saves changes and remains in application and ✗ discards any changes and returns to Application List.

Title	Name of the application
Description	General information regarding the application.
Boxart image	Picture of the game's box cover.  opens file selection window for you to select a local image file. Image are automatically resized.
Release date	Date of application release
Add date	Date the application was added. Newly added applications automatically appear in the client's Home Menu.
Publisher	Application's publisher. Clicking  next to the menu opens a new windows where you can add/edit the Publishers. Entries are shared between applications. If an entry is deleted, it will be removed from all applications currently using it.
Developer	Same as Publisher.
Age Rating	Application's Age Rating. If Age Rating Control is enabled in Gizmo Server Settings, users younger than the Age Rating will not be able to launch the Application. Enable in Client Setup
Version	Application version installed.

Links



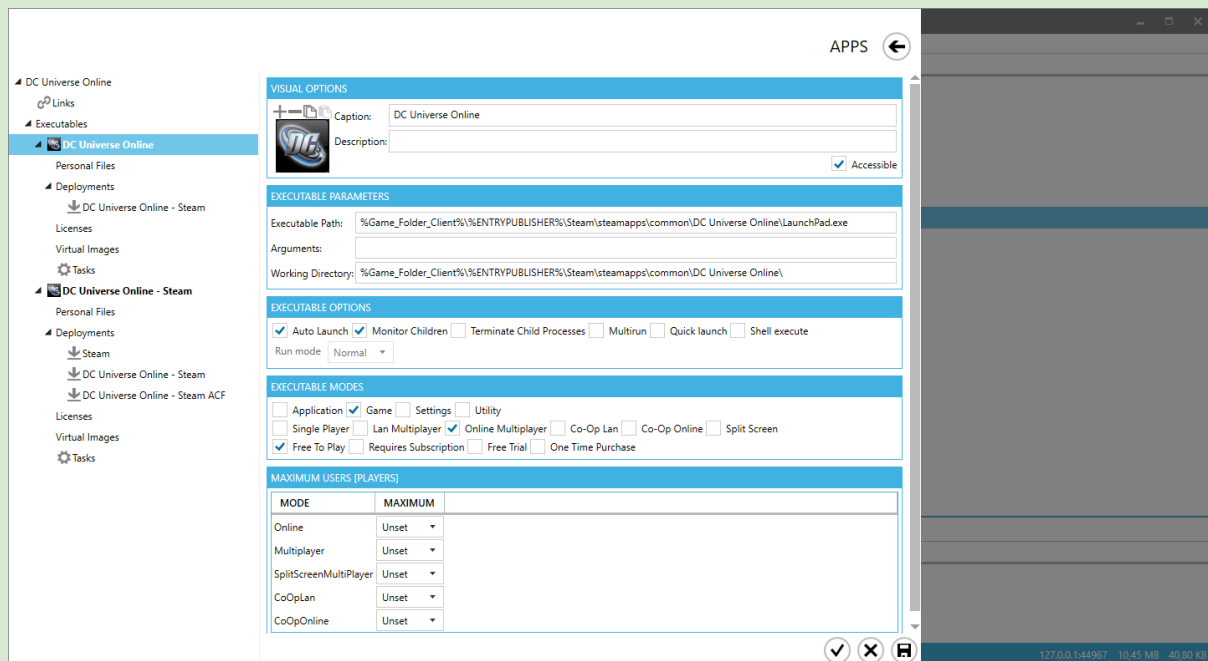
- Add a URL link to the application's homepage, a Youtube video or the game manual.
- **+** adds a new link, up/down arrows rearrange the links, double clicking edits the selected entry and **-** deletes it.

Currently Gizmo supports URL links, Youtube video links and local files (e.g. pdfs).

Columns

- | | |
|---------------|-------------------|
| ➤ Caption | Title of link |
| ➤ URL | URL link |
| ➤ Description | Short description |

Executables



Following the logic of the tree-like structure, each application may have any number of executables. Executables are the actual programs used by customers.

- Add an executable by right clicking on the executables folder under the application and selecting "Add".

Visual Options

Icon	Icon of the executable. Clicking + below prompts you to select the executable containing the icon, or an icon file.
Caption	Title shown below the executable in the Client module.
Description	Short description displayed during mouse over
Accessible	Shows/hides executable in client interface. It is checked by default.

Executable Parameters

Executable Path	Path to the application, including the executable. E.g. <i>C:\Program Files\Game\game.exe</i>
Arguments	Any arguments needed for the executable during launch.
Working directory	Working directory is required. Always use the application path. E.g. <i>C:\Program Files\Game\</i> , unless otherwise stated

Executable options

Auto launch	Launches executable as soon as all pre-launch actions (Deployment profiles, tasks PUF etc) have completed.
Monitor children	Any process started by the executable is also monitored for statistical purposes.
Terminate child processes	Any process started by the executable is terminated as soon as the executable exits.
Multirun	If enabled, clicking the executable launches it again. Used in cases where multiple instances of the same application are required.
Quick Launch	Adds the executable to the “quick launch” bar on the client’s homescreen
Ignore execution limit	Allows the executable to be launched even if another executable is currently running. Bypasses the “multiple application limit”
Shell Execute	Treats the executable as a file, instead of running it. Use when executable is a file or a link (Ink)
Run mode	Sets the size of the window (full screen, minimised etc)

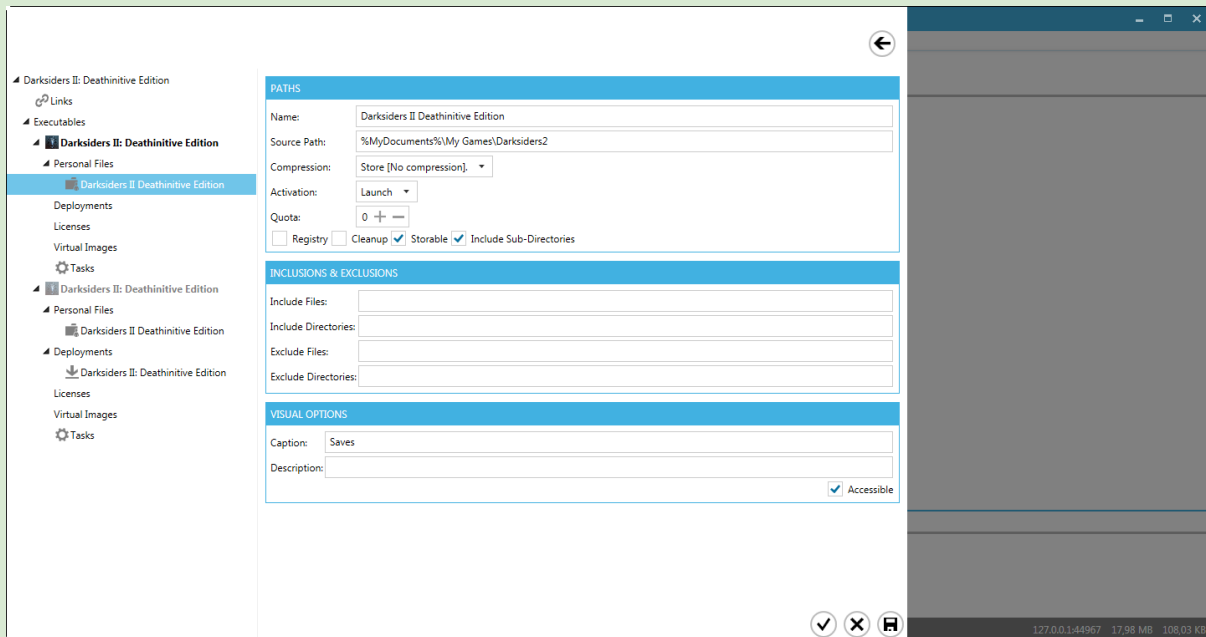
Executable Modes

In executable modes check any properties that apply to the current executable. The information will be displayed on the client when the mouse is over the executable. These properties do not affect the application's operation, they are used only for informational purposes.

Maximum Users

In maximum users, select the maximum number of users each game mode allows.

Personal User Files



Personal User Files, or PUF for short, is a mechanism to save and restore any folder or file from the client PC..

The folders/files are compressed and copied to the server during user logout, in a location specified in [Files System Settings](#).

They are subsequently restored, either on login or prior to the executable's launch, depending on the PUF "Activation" setting.

The PUF mechanism is always active, and is independent of the [Personal drive](#) feature. You may use PUF to backup user-specific data such as save games, configuration files or any other user specific file. Personal User Files are interchangeable between executables. A Personal User File can be reused and shared between executables.

- Create a new PUF by right clicking on the Personal User Files folder in the tree view under the corresponding executable.

The new PUF is automatically selected and all relative information is displayed on the right part of the window.

Paths

Name	Name of the Personal User file.
Source Path	Directory containing the Personal User files.
Compression	Compression level used when storing PUF
Activation	Deployment time of PUF. <i>Default=during executable launch</i>
Quota	Maximum size (in Mb) for the PUF file. If the total size of stored

	file(s) (after compression) is larger than the quota, PUF is not saved. <i>Default: 0 = No limit</i>
Registry	Check if personal user file is a Registry entry.
CleanUp	If checked, all files/folders inside the directory are deleted prior to Gizmo restoring the user's files.
Storable	Must be enabled for PUF to be stored. When checked, file compression rate may be selected from the adjacent menu.
Include Subdirectories	If checked, Gizmo includes source subdirectories in the PUF.

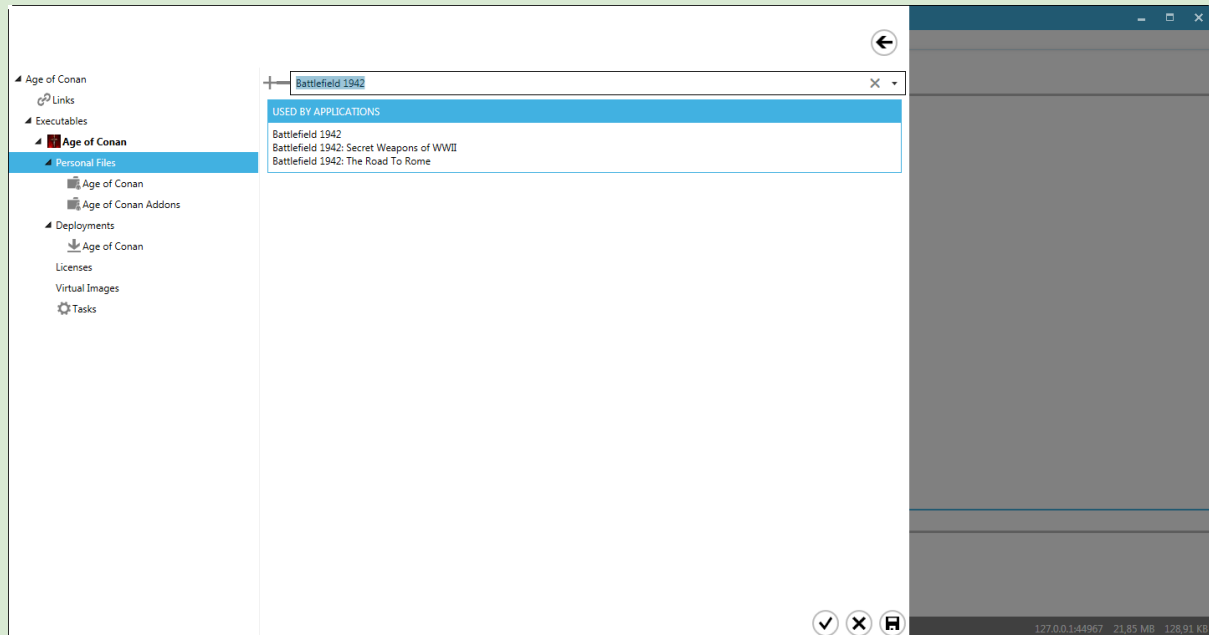
Inclusions/Exclusions

Include files	Only files entered here are backed up. Wildcards are supported. Files must be separated with the ; character.
Include Directories	Same as include files but for Directories. Wildcards are supported.
Exclude files	Files entered here are excluded. Wildcards are supported. Files must be separated with the ; character.
Exclude Directories	Same as exclude files but for Directories. Wildcards are supported.

Visual Options

Caption	Title shown below the executable on client interface
Description	Short description displayed with mouse over on client interface
Accessible	Shows/hides executable in client interface. It is checked by default. (Does not affect PUF operation)

Managing Personal User Files

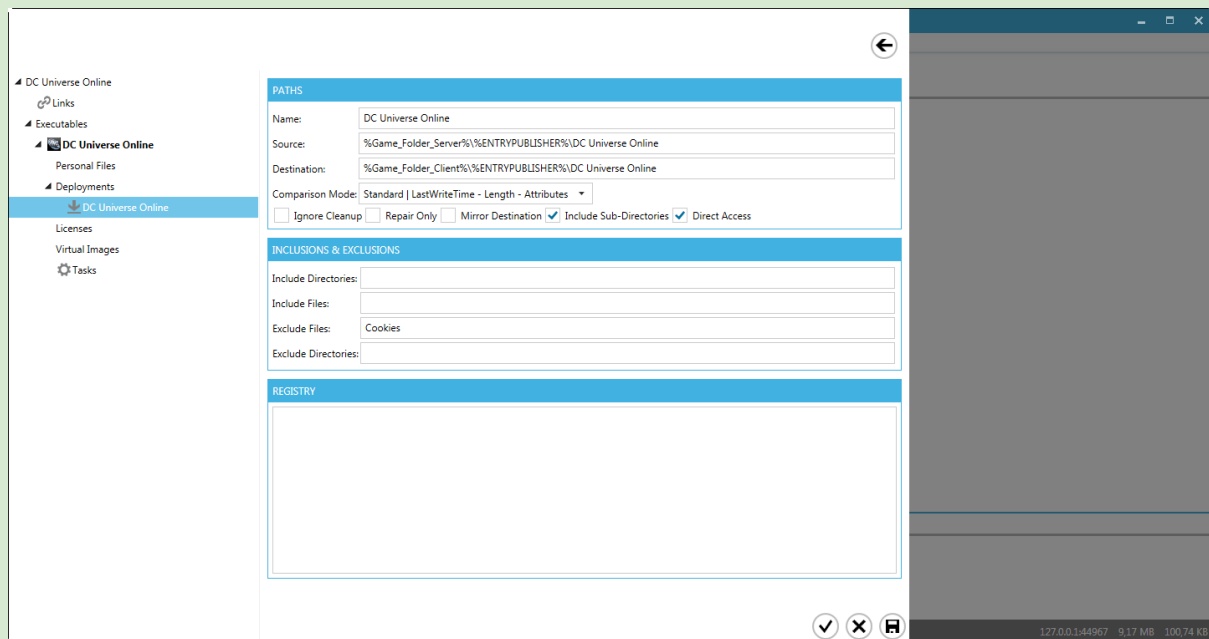


Manage available Personal User Files profiles by selecting the “Personal Files” folder below the executable.

- Add an existing PUF by selecting it from the drop-down menu and clicking **+**.
- Remove it from the current executable by right clicking it in the tree view the list and selecting "Remove". This does not delete the PUF, only removes it from the current executable.
- ***Delete the PUF globally by selecting it from the drop-down menu and clicking **-**.**
- Change the order in which the PUFs are deployed to the client module by right clicking the profile in the tree view. This can be useful if the profiles have overlapping contents

***This removes the Personal User files profile from all the executables and deletes it. You will be prompted by a confirmation dialog.**

Deployment Profiles



Deployment Profiles can best be described as install-on-Demand. Once configured, they will transfer all necessary files for an application to work, even if it has never been installed on the client. Deployment Profiles are interchangeable between executables. The same Deployment Profile can be reused and shared between executables.

- Create a new Deployment Profile by right clicking on Deployment Profiles folder in the tree view under the corresponding executable.

The new Deployment Profile is automatically selected and all relative information is displayed on the right part of the window.

Paths

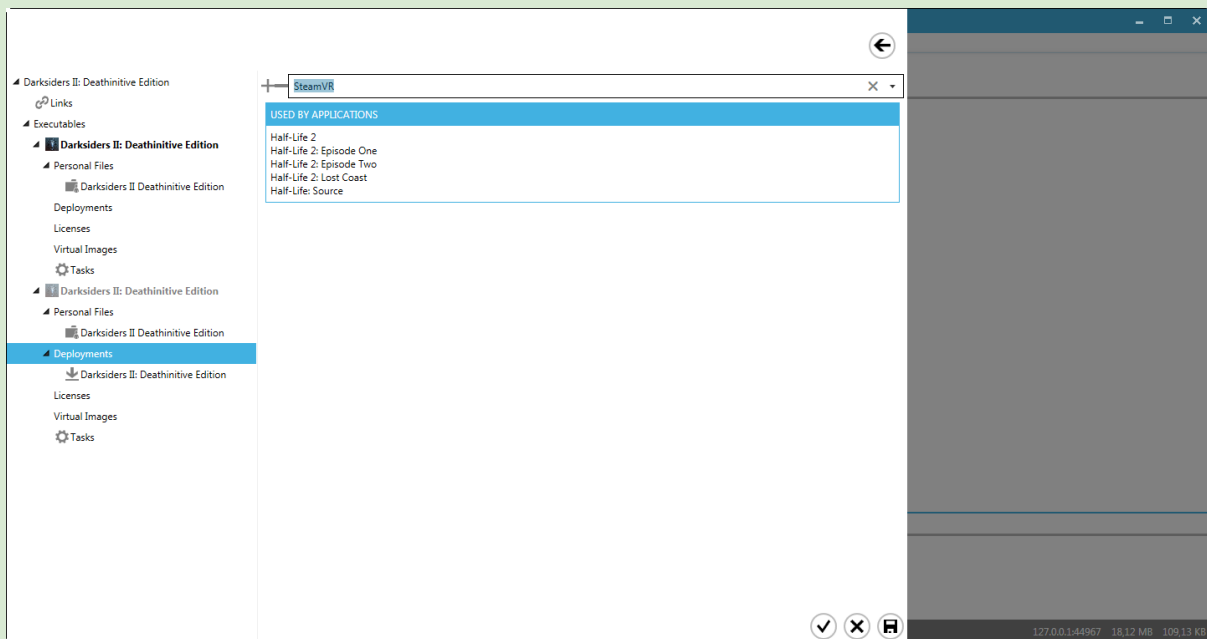
Name	Name of the Deployment Profile
Source	Path to source folder, either local or UNC. E.g. <code>\\server\games\Game#1\</code> . See Direct Access below
Destination	Path (relative to the client) to destination folder, usually in a local drive. E.g. <code>D:\games\Game#1\</code>
Comparison Mode	Select attribute set based on which Gizmo determines which files are different
Ignore Cleanup	If checked, destination folder will be excluded from folders marked for possible deletion during freeing space on client
Repair Only	If checked, profile will be deployed only when the destination folder does not exist, or when the user presses the repair

	button
Mirror Destination	If checked, any files not present in the source directory are deleted.
Include Subdirectories	If checked, Gizmo includes all subdirectories in the deployment.
Direct Access	Specifies whether the source path is relative to (and will be accessed by) the client or the server. Enabling Direct Access results in faster deployment, but requires creating network shares in Windows & is limited by Windows version More info

Inclusions/Exclusions

Include files	Only files entered here are included. Wildcards are supported. Files must be separated by the ; character.
Include Directories	Same as include files but for Directories. Wildcards are supported.
Exclude files	Files entered here are excluded. Wildcards are supported. Files must be separated by the ; character.
Exclude Directories	Same as exclude files but for Directories. Wildcards are supported.

Managing Deployment Profiles

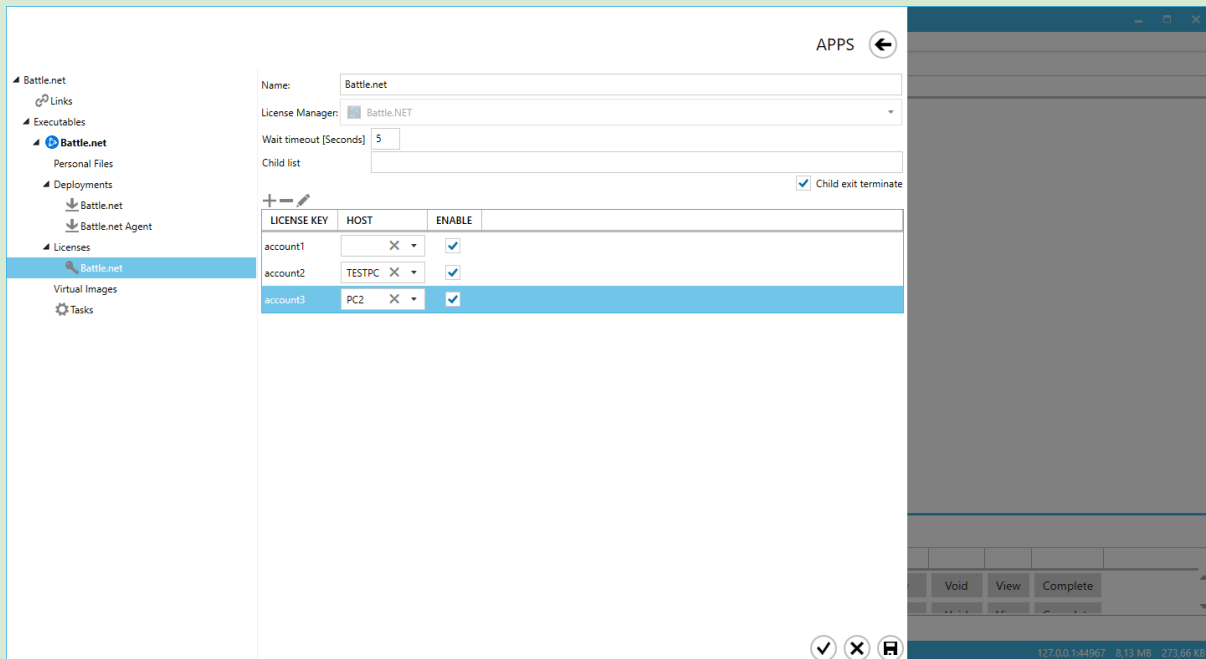


Manage available Deployment profiles by selecting the “Deployments” folder below the executable.

- Add an existing profile to the executable by selecting it from the drop-down menu and clicking **+**.
- Remove a profile from the executable by right clicking it in the tree view list and selecting "Remove". This does not delete the profile, only removes it from the current executable.
- *Delete the profile globally by selecting it from the drop-down menu and clicking **—**.
- Change the order in which the Deployment Profiles are deployed to the client module by right clicking the profile in the tree view. Useful if the profiles contain overlapping files.

*This removes the profile from all the executables and deletes it. You will be prompted by a confirmation dialog.

License Profiles

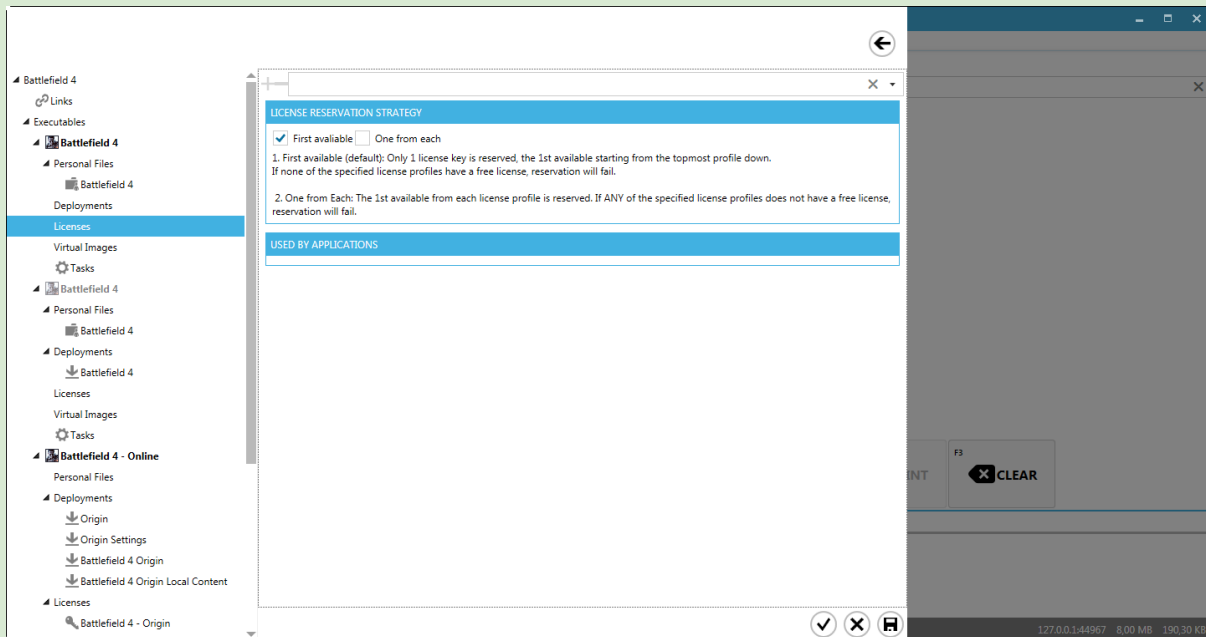


License Profiles allow you to manage cd-keys and license data of your games. With license Profiles, keys are distributed dynamically each time an application requires one. Select the appropriate License type based on the way the application stores its cd-key / license data. Optionally, you can tie a specific license key to a specific host. In that case, the host will always get the same key.

- Create a new License Profile by right clicking on License Profiles folder in the tree view under the corresponding executable.

Profile Name	Name of the License Profile
License Manager	License type to be used with the application. Depends on licensee's installation method
"App Name"	Used for managing specific Games Examples
Process	Used when the license key is installed with the help of a third party utility (such as a command line executable)
Registry	Used when the license key is a single registry key
Registry Import	Used when key is a reg file (paste reg file contents)
Command Line	Used when the license key is passed as a command line parameter to the application's executable
Instance	Limits concurrent users. Each client running counts as one instance.

Managing License Profiles



Manage available License profiles by selecting the “Licenses” folder below the executable.

- Add an existing License Profile by selecting it from the drop-down menu and clicking **+**.
- Remove it from the current executable by right clicking it in the tree view list and selecting "Remove". This does not delete the profile, only removes it from the current executable.
- *Delete the profile globally by selecting it from the drop-down menu and click **—**.
- Change the order in which the License Profiles are deployed by right clicking the profile in the tree view. Useful if the profiles have overlapping contents.

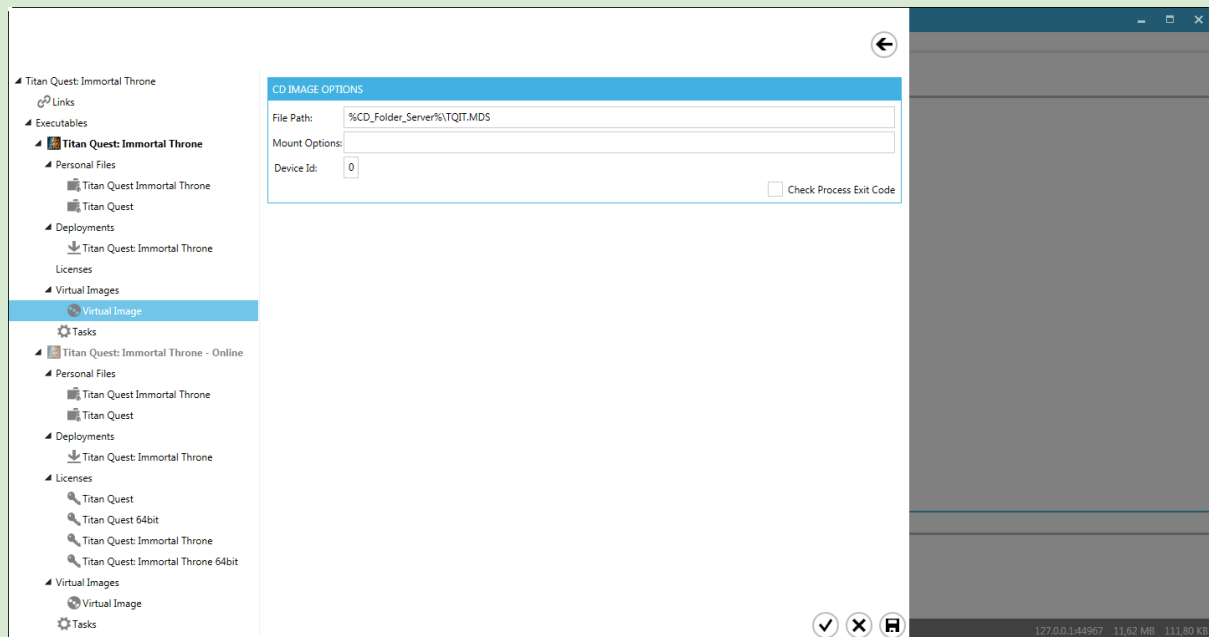
*This removes the profile from all the executables and deletes it. You will be prompted by a confirmation dialog.

License Reservation Type

When more than one license profiles have been added to an executable, you can modify the way they are managed by checking the corresponding checkbox

1. **First Available:** When selected, Gizmo assigns & deploys one license key from the total pool of keys combined, starting from the topmost license profile down.
2. **One from Each:** When selected, Gizmo assigns & deploys as many keys as the total number of deployment profiles, selecting the first available from each and every License Profile.

Virtual CD Images



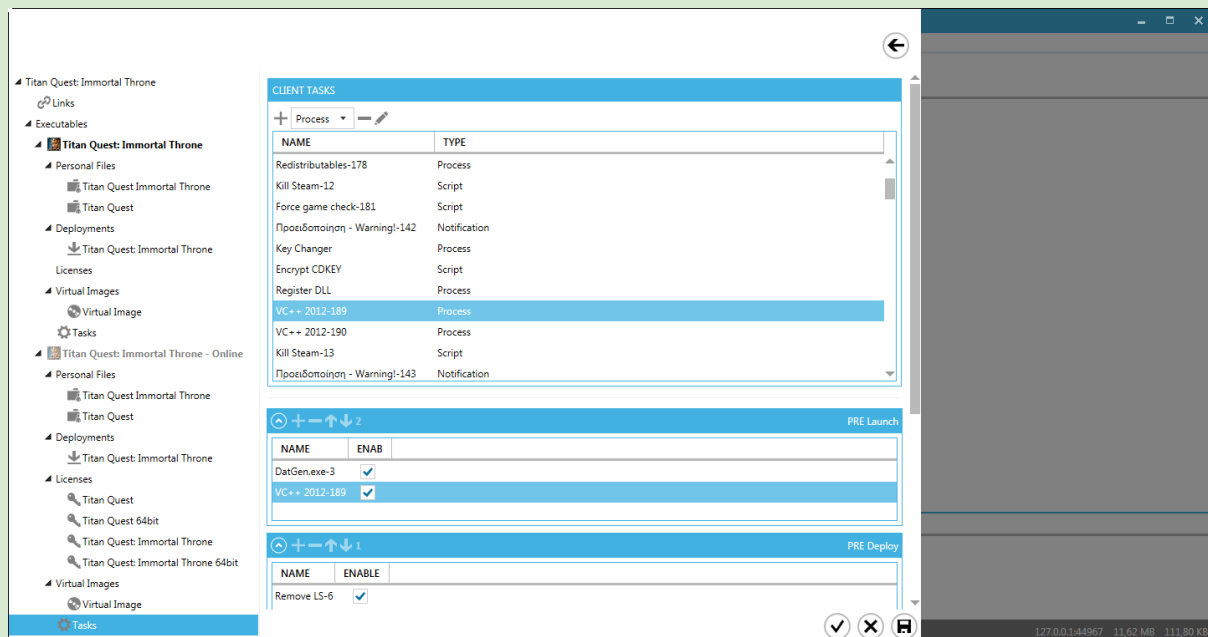
Gizmo can mount virtual cd images using one of the supported virtual image software configured in [Gizmo settings](#).

- Assign a virtual cd image to an executable by right clicking on the CD Images folder below the executable and clicking Add CD Image.

You can assign as many cd images as you require and they will be mounted to the specified Device IDs.

Virtual Image path	Path (relative to the client) to the CD image. It can be a local or a UNC path. E.g. <code>\\server\CDImages\CDimage1.iso</code>
Mount options	Extra command line parameters required for mounting the image
Device ID	Id number or drive letter of the virtual CD Drive the image will be mounted to. Typically 0 is the first virtual CD Drive ID.
Check exit code	If checked, Gizmo waits for an exit code from the virtual image software that verifies the success or failure of the operation.

Tasks



Executable tasks are tasks that are executed at specified times. Gizmo supports process execution, batch/vb/autoit script execution, registry import, notification messages and Junction creation. Consult the following diagram to determine appropriate time for launching your task.

Pre Deploy → Deployment Profiles → PUF → Pre License management → License Profiles → Pre Launch → Game execution → Game exit → Post Termination

Client Tasks

- To create a task, select task type from the drop-down menu and click **+**
- To permanently delete a task, select it from the top list and click **—**
- To edit a task, select it from the top list and click **✎**

Pre/post Startup/login/logout

- To rearrange the task execution order, use the **↑** and **↓** buttons.
- To temporarily disable a task, uncheck the box next to it.
- To remove a task, select it from corresponding list (prelaunch etc) and click **—**

Task – Process

Task name	Short description of task
File name	Complete path to the executable
Arguments	Any parameters needed for the task
Working directory	Working directory is required. Always use the application path. E.g. <i>C:\Program Files\Game\</i> , unless otherwise stated

Task – Batch / VB / Autoit / Registry Script

Type in the script the same way you would when creating a stand alone script.
Activation time, wait and hide options are common to all tasks.

Execution Time	When the task is launched
Wait	If checked, Gizmo will wait for the task to exit before proceeding to the next
Hide	If checked, Gizmo will hide any visual outputs created by the task.

Task – Notification

Type the message that will be displayed on the client's screen.

Execution Time	When the Notification is displayed.
Wait	If checked, Gizmo will wait for the user to acknowledge before proceeding to the next

Task – Junction

NTFS Junctions are similar to folder shortcuts, but completely transparent to users and applications. They are useful for redirecting folders to other locations (Usually for PUFs). You can redirect many Junction Directories to the same Target Directory by separating Junction directories with ;

Junction Directories	Complete path to Junction (Dummy) Directory(ies). Separate paths with ;
Target Directory	Complete path to Target (Actual) Directory
Delete Junction Directory Contents	If checked, Junction Directory(ies) contents are deleted before creating the junction(s). If the Junction directory(ies) already point(s) to a Target Directory, contents ARE NOT be deleted.

Tools

License Reservations

APPLICATION	EXECUTABLE	HOST	USER	LICENSE PROFILE	LICENSE KEY	KEY ID
PLAYERUNKNOWN'S BATTLEGROUNDS	HOUSE ACCOUNTS	ClientPC19	APOSTOLISS	PLAYERUNKNOWN'S BATTLEGROUNDS - STEAM	EXTREMENETPUBG	722
PLAYERUNKNOWN'S BATTLEGROUNDS	HOUSE ACCOUNTS	ClientPC11	XRISTOSSS	PLAYERUNKNOWN'S BATTLEGROUNDS - STEAM	EXTREMENETPUBG	717
PLAYERUNKNOWN'S BATTLEGROUNDS	HOUSE ACCOUNTS	ClientPC20	DIMOSTHENIS13	PLAYERUNKNOWN'S BATTLEGROUNDS - STEAM	EXTREMENETPUBG	723

License Reservations displays licenses currently in use by customers

Columns

- | | |
|-------------------|---------------------------------|
| ➤ Application | Application title using the Key |
| ➤ Executable | Executable title using the Key |
| ➤ Host | Host name |
| ➤ User | Customer Username |
| ➤ License Profile | License Profile Name in use |
| ➤ License Key | License Key in use |
| ➤ Key ID | Key ID in use |

Asset Checkouts

ASSET CHECKOUTS						
NAME	NUMBER	TAG	CHECKED OUT BY	CHECK OUT TIME	USER	HOST
controller ps4	2		Admin	2/24/2020 6:58:54 PM	Guest	TESTPC
Headset Razor	2		Admin	2/24/2020 6:59:02 PM	ggg	
controller ps4	1		Admin	2/24/2020 6:59:11 PM	james	

CE	TIME	DEPOSITS	POINTS	USAGE	AGE	CREATED
\$0.00	20h 0m	\$0.00	1			5/17/2019
\$2.10)	1h 1m	\$0.10	0			11/29/2019
\$4.20	∞	\$34.20	0			2/10/2020
\$0.00	0h 0m	\$0.00	0			11/29/2019
\$0.00	0h 0m	\$0.00	1			9/9/2019
63.42	596523h 14m	\$9,999,736.10	1			9/16/2019
\$0.00	4h 57m	\$0.00	1			4/30/2019
\$6.90	39h 10m	\$36.90	1			7/29/2019
\$0.00	30h 0m	\$30.00	1			4/17/2019
\$8.00)	-0h 15m	\$0.00	0	Billing profile		4/16/2019
\$0.00	0h 0m	\$0.00	0			12/24/2019
\$71.07	9973h 4m	\$9,994.60	101			5/29/2019
\$0.10)	2h 0m	\$0.00	0			11/29/2019
\$0.00	0h 30m	\$0.00	1			9/13/2019
\$0.00	2h 0m	\$0.00	0			11/26/2019
\$0.00	0h 0m	\$0.00	0			2/10/2020
\$2.00	2h 0m	\$4.80	1001			9/30/2019
\$0.00	0h 0m	\$0.00	0			11/25/2019
\$7.00	7h 57m	\$8.00	0			11/27/2019
\$0.00	40h 0m	\$40.00	0			12/23/2019
\$0.00	0h 0m	\$0.00	0			11/5/2019
\$0.00	1h 0m	\$0.00	1			5/29/2019
\$0.00	6h 0m	\$60.00	1			0/8/2020

Assets that are currently checked out to customers.

Columns

- Name Name of checked out Asset Type
- Number Number of checked out Asset
- Tag Tag of checked out Asset
- Checked out by Employee responsible for check-out
- Check out time Date/Time of asset check-out
- User Customer username
- Host Host name user is currently on

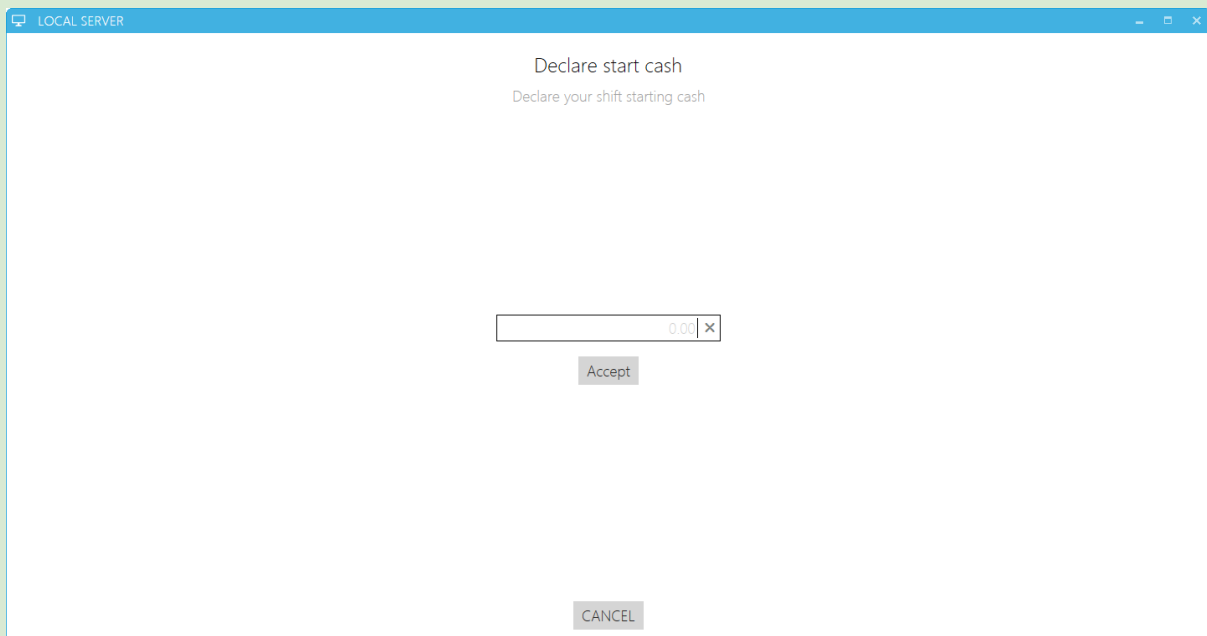
Shifts

Using shifts is an easy way to track each operator's cashier total. At the end of the shift, the employee can use the report to check for any financial discrepancies. Closing the Manager does not automatically end the shift.

Shifts can be enabled per operator.

Depending on the [operator shift settings](#), it might be optional or mandatory to start a shift before making any financial transactions in the manager. In both cases you will be prompted to start a shift as soon as you login. Additionally, you can manually start & end your shift using the **Shifts** menu option.

Start shift



The screenshot shows a dialog box titled "LOCAL SERVER" with the following content:

Declare start cash
Declare your shift starting cash

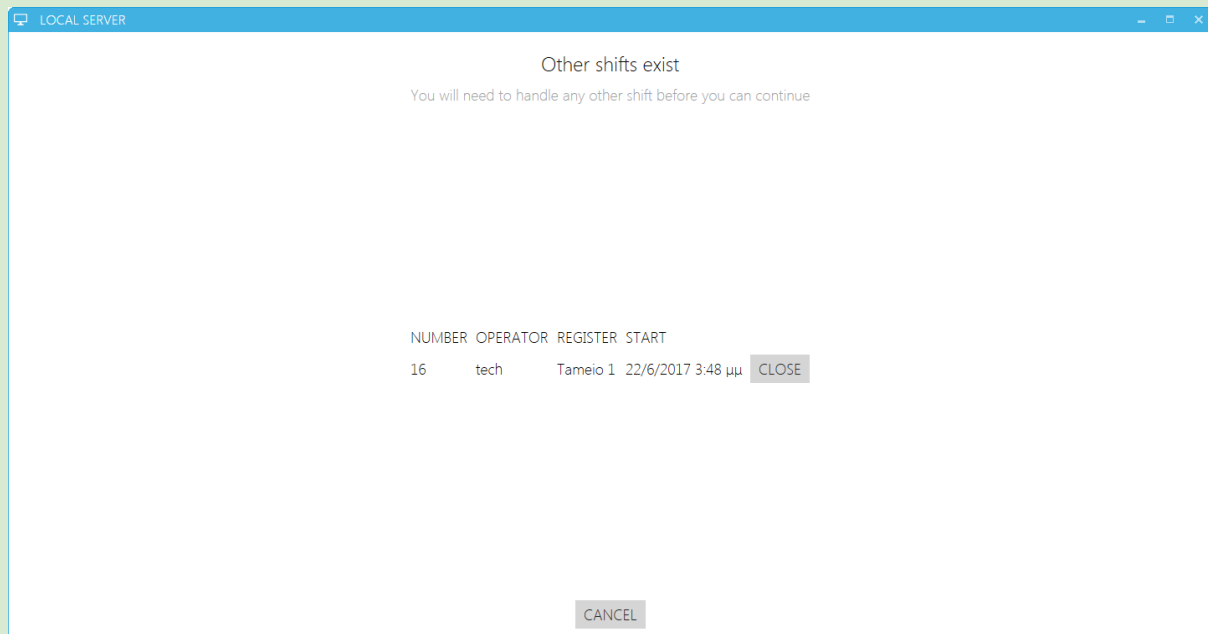
0.00

Accept

CANCEL

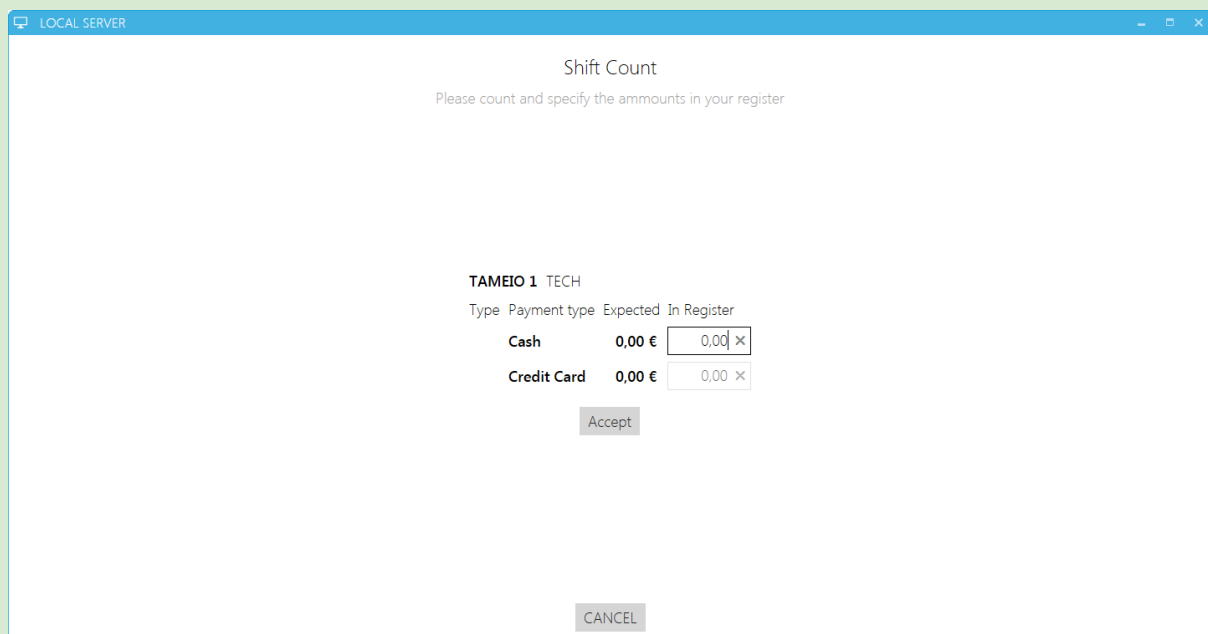
To start a shift, enter the starting amount of cash for this shift and press **Accept**.

If you have an active shift on a different Manager, or if there is an active shift of another Operator on this Manager, you will need to end them before starting a new one.



End all shifts in order to start a new one.

End shift



To close a shift, count the amount of cash in the register and input the value in the field. Then press **Accept**.

Manage shifts

The screenshot shows the 'Manage Shifts' window in the Gizmo software. The main window displays a summary of sales and invoices for the period from Saturday, July 1, 2017, 12:00 PM to Wednesday, August 1, 2017, 12:00 PM. The summary includes:

Invoices	Sales	Cost	Proceeds	Withdrawals	Total
15	60,00 €	18,00 €	73,20 €	3,00 €	70,20 €
Tax	Revenue				
8,58 €	33,42 €				

The 'ACTIVE SHIFTS' modal window is overlaid on the main interface, showing a table of active shifts:

ID	REGISTER	OPERATOR	START	STATUS
5	Server	user	7/7/2017 5:45 μμ	🛒 End

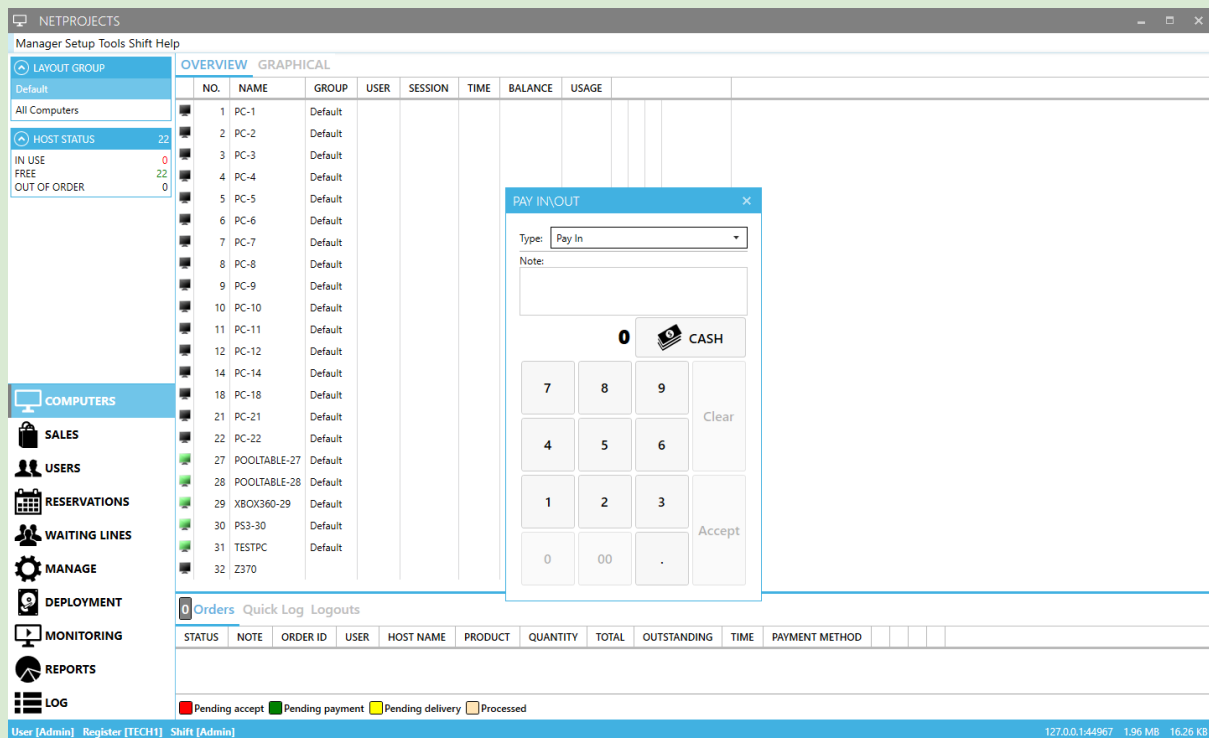
Manage shifts displays currently active shifts across all registers. You can directly end a shift using the **End** button next to each shift.

Shift Status

- 🛒 Shift active
- 🛒 Shift closing
- ⚠️ Shift active, but register disconnected

Tip: To view an active shift's current total, use the Reports Tab - shifts

Pay In / Out



Pay Outs are used to track cash removed from the cash drawer to pay for goods/services
Pay Out example: You give \$20.00 to the barista to buy whole milk at the corner market and you take it from the cash drawer.

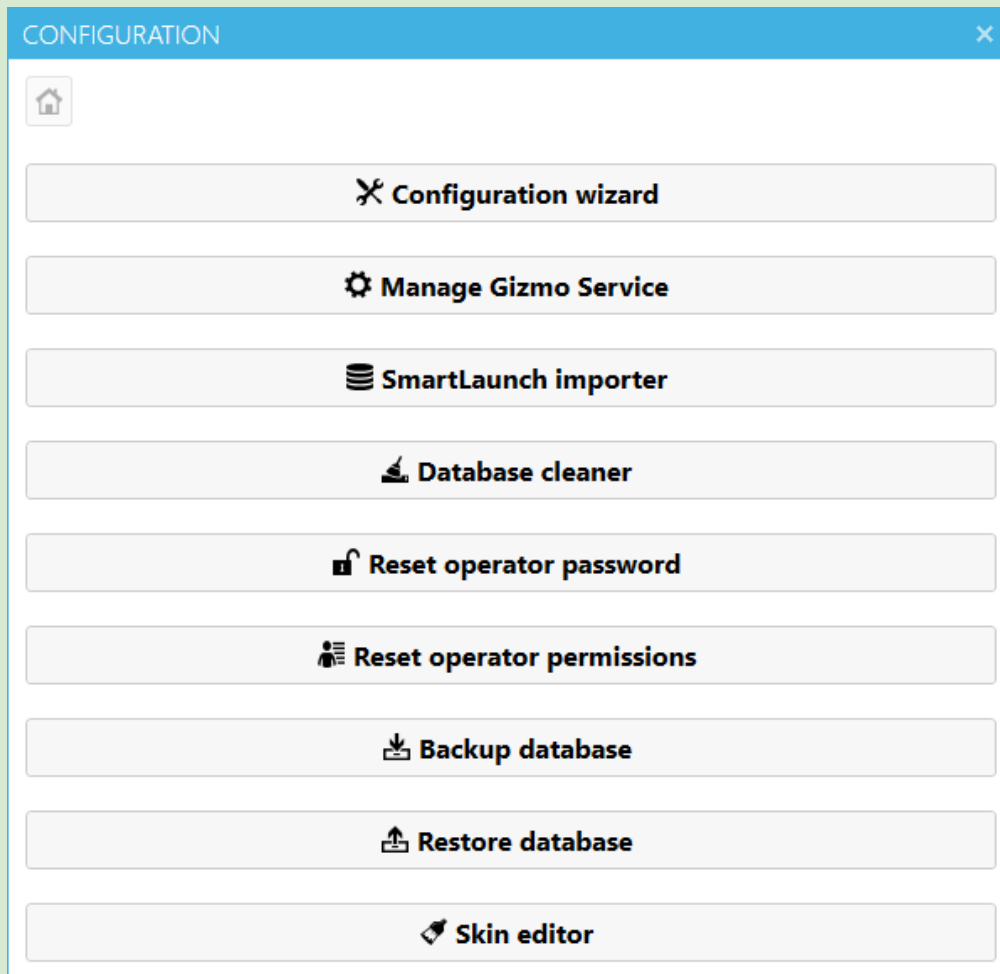
Pay In example: The barista returns with the milk and brings you the change. You put the change back in the cash drawer.

- Type Type of transaction
- Note Reason for pay in/out
- mount Pay in/out amount

X report (only available with Fiscal printer)

X report button prints the current x report on the active [Fiscal Printer](#)

Gizmo Service Configuration Wizard



Configuration wizard	Configuration wizard for setting up Gizmo 1st time
Manage Gizmo Service	Start/stop/install/uninstall gizmo service
Smartlaunch importer	Import a v1 Gizmo DB and/or Smartlaunch DB
Database Cleaner	Delete invoices/financial/users etc
Reset operator Password	Reset select operator's password to "admin"
Reset Operator permissions	Enable all permission for select operator
Backup Database	Backup Gizmo Database and config file
Restore Database	Restore a Gizmo Backup file
Skin Editor	Tweak Gizmo Material skin

GIZMO v2 Importer Tool

Migrating from Gizmo v1 to v2

Gizmo importer supports:

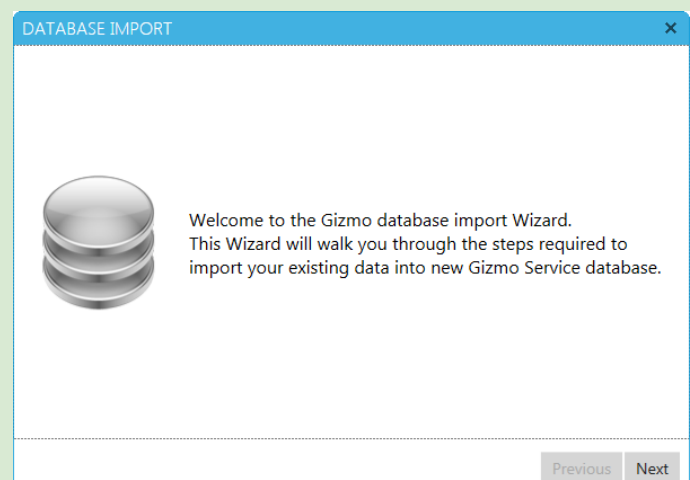
1. Gizmo v1 databases
2. Smartlaunch 4.1 databases and later

Notes

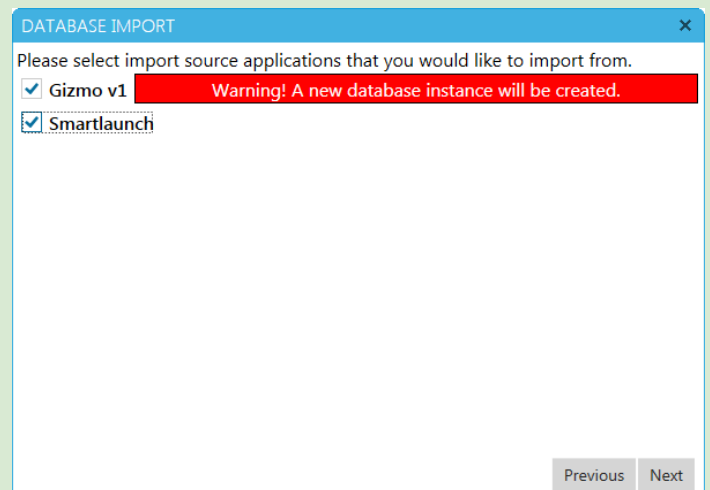
- ★ You can choose to import one of the two databases or both at the same time.
- ★ Importing a Gizmo v1 database to an existing v2 database is not possible. Import is only available into a new database
- ★ When importing both databases at the same time, common data such as Usergroups, Host Groups, billing rate profiles etc are merged, with data from Gizmo given a higher priority.
- ★ A number of Gizmo v1 settings are not stored inside its database and thus not imported. Such settings are the Gizmo subscription account, network settings, user storage paths and general shell settings. After import, review server settings to verify correct migration
- ★ All users imported from Smartlaunch are locked and have no password. Customers must enter a new password at first login.
- ★ Smartlaunch Employees imported do not have passwords set. Login with Gizmo default account (admin/admin) and set new passwords for each.

The importer is located inside the Gizmo service folder. Launch **V2Importer.exe** and follow the wizard.

- Click Next to begin Migration procedure

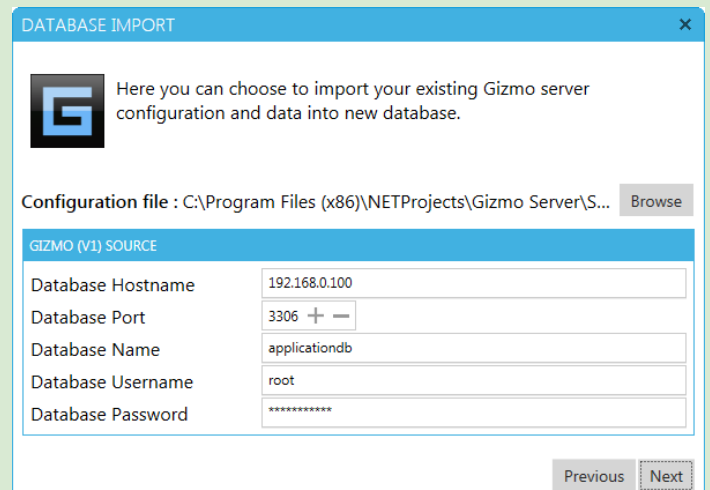


- Select source databases to migrate. Import of a Gizmo v1 database can only be performed onto a new target database.



Gizmo v1 Database:

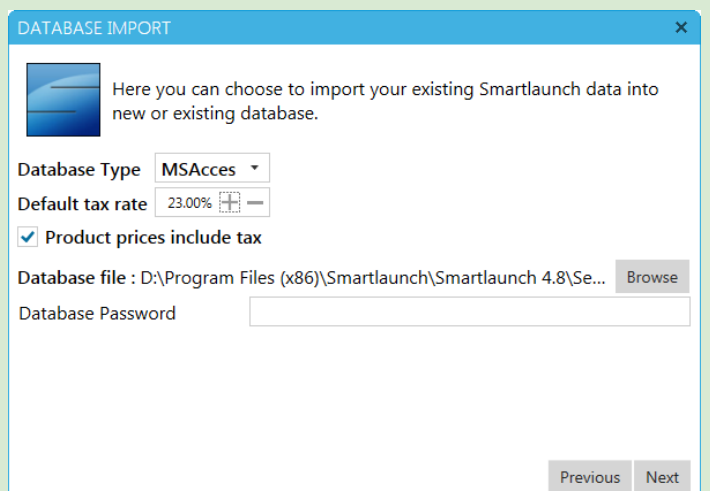
- Importer will try to detect your Gizmo v1 installation. On success, it autofills source database path and credentials.
- You can manually locate the server.gsf file inside Gizmo v1 settings folder.



Smartlaunch Database:

- Select Smartlaunch database type and location
- Enter default VAT percentage used. If product prices in Smartlaunch **DO NOT** include VAT, uncheck checkbox
- Since version 4.8, Smartlaunch encrypts the DB. Use this tool to retrieve the MS Access password.

[Link](#)



Destination Database:

- Enter Gizmo target destination details (database type, credentials etc)

DATABASE IMPORT

Here you can specify destination database type and connection options.

DESTINATION DATABASE

Database Type	MSSQLEXPRESS
Database Hostname	TECH1\SQLEXPRESS
Database Name	GIZMOv2
Authentication Type	Integrated

Previous Next

- Verify that all the information is correct and press next to proceed with the DB creation

DATABASE IMPORT

Please review import settings below and press next once you ready to proceed with the data import.

DESTINATION DATABASE

Database Hostname: TECH1\SQLEXPRESS
 Destination Database: GIZMOv2
 Database Type: MSSQLEXPRESS


GIZMO (v1) SOURCE

Database Hostname: 192.168.0.100
 Gizmo (v1) source: applicationdb
 Database Type: MYSQL

Previous Next

- Migration is complete. You can now proceed with the [Configuration tool](#)

DATABASE IMPORT

 Congratulations!
 The data import completed successfully.
 Press finish to exit the program.

Previous Next Finish

Gizmo Terms & Definitions

Below you will find terms and definitions used in Gizmo along with a short descriptions of each. It will help you understand Gizmo terminology and how billing works.

SOFTWARE

Gizmo Service

Main Gizmo console application responsible for billing, host and user tracking. Gizmo Service must be running at all times. Can also be installed as a windows service.

Gizmo Manager

Secondary Gizmo application used for configuring Gizmo Service, managing customers and hosts, POS and reports. Multiple Managers can run at the same time on different locations.

Gizmo Client

Secondary Gizmo application installed on host computers. Gizmo Client substitutes windows shell creating a simple yet intuitive interface for the user to access available applications.

Gizmo Database

Database storing all Gizmo data. Gizmo Database uses MS SQL.

ENTITIES

User

User is a customer with an account. All repeat customers should have a user account. User accounts store product purchases and offers for later use. They may also store application settings/progress when using host computers.

Guest

Guest describes a one time customer without an account. Guest user accounts are automatically generated and assigned by Gizmo Suite. Any unused time products, offers and deposits in the Guest account are automatically removed with close balance. Leftover deposits are not refunded.

Operator

In order to use Gizmo Manager, each employee is required to have an Operator account. Operator accounts cannot be used as user accounts.

Endpoint

Endpoint is a store asset that customers are assigned to. Pool Tables, Gaming consoles, Computer Hosts are all Endpoints. Time use on Endpoints can be billed with the use of Billing Rate profiles.

Host

Computer host, or host for short, is a computer asset that customers can login and use.

GROUPS & PROFILES

User group

A User group is a group of customers. Each customer can belong to only one user group. A user group determines the customer's billing policy (via the selected billing profile), application availability (via the selected application profile), security permissions (via the selected security profile) and so on.

Host group

A Host group is a group of hosts (computers, pool tables, consoles etc) Each host can belong to only one host group. The host group determines which user groups can access the host, as well as modifies the application availability and security restrictions.

Application group

An application group is a subset of the applications configured in Gizmo. Application groups are used to restrict access to applications based on User or Host group.

Layout group

A layout group is a selection of hosts. Layout groups are used to filter displayed hosts in the Administrator module. A host can belong to more than one Layout Group.

Billing profile

A billing profile describes the billing policy that will be used to charge customers for time usage on hosts. Every billing profile has a default billing rate and (optionally) one or more custom billing rates. Custom rates are used to alter the default billing policy during specific hours of the week.

Each billing rate can be either basic or step based. Step based billing rates allow for complex billing policies.

Security profile

A security profile is a collection of restrictions imposed on the host computer. These restrictions affect the resources the user can access (hard disks, settings), and deny execution of specific applications.

SESSIONS

User session

A user session is a period of time that begins when a user logs in and ends when the user logs out. Moving a user from one host to another does not logout the user, thus does not end the user session. Only one user session can be active per user. Closing the user's session and logging the user out is the same action.

A user session can have one of three states. Paused, Active and Pending.

A user session is Paused only when a user login command is sent to a host and the host has not yet connected (turned off, booting etc)

A user session is Active while a user is logged in and the connection to the host is alive.

A user session is marked Pending when a host with an Active user session disconnects abnormally.

Pending user sessions return to Active if the host connection is reestablished with the user still logged in. Else user session is closed. Pending sessions may also timeout (configured in [Gizmo Settings](#)). When they do, the session is automatically closed as well.

Usage session

A usage session is a period of time that begins when a user logs in and ends when the usage session is ended. The usage session can be ended automatically after a predetermined amount of time (see [auto invoicing](#)) from the time the user logs out, or manually by the operator, by initiating the "close balance" action. If a user logs in while a usage session is still active, the session is resumed. A usage session can contain one or more user sessions. Only one usage session can be active per user.

Difference between User and Usage session

Since a user's billing policy can modify the cost of each successive hour in a multi-hour user session, there is need to allow a user to logout for brief periods of time without resetting the minute position in the billing profile. For example, when the billing rate has a startup fee, each new usage session will incur this fee. In the event of an unwanted client reboot and re-login, that fee would be charged a second time. A usage session's grace period (configured via [auto invoicing](#)) caters for short breaks and computer resets that would otherwise interfere with expected billing. Same grace period applies also to time offers that expire on logout.

FINANCIAL

Terms

Invoice

Invoice is a list of items (products/time offers//fixed time) purchased at a specific time. An invoice's payment status can be unpaid, partially or fully paid. All items, apart from "Billing rate" charges are invoiced at the time of purchase regardless of selected payment method. "Billing rate" charges are invoiced during "Close Balance".

Product

Product is an item available for sale. Products have a selling price that can be in money, points or both. Products may also have other properties such as allowed selling period and usegroup restrictions.

Time offer

Time offer is a product containing game time. Apart from game time minutes, time offers have other properties such as expiration date and host group usage restrictions.

Bundle

Bundle is a group of products and/or Time Offers sold as a single item. Bundles usually sell at a lower price than the total price of the products included. A Bundle may also have a different stock count than its included products.

Fixed time

Fixed time is time pre-purchased and counts towards the user's total available game time. Purchase price is calculated based on customer's usegroup billing profile. When selling fixed time, any active usage session is not taken into account. Fixed time has no other properties.

"Billing rate" charge

"Billing rate" charge is a charge for time spent in billing rates.

A "Billing rate" charge can be either invoiced or uninvoiced. "Billing rate" charges are manually invoiced with the "Close balance" action, or automatically with [auto invoicing](#). Unpaid "Billing rate" charges are taken into account when calculating total game time.

Deposits

Deposit is a sum of money that the user places to his account for future use. Deposits reflect the amount of money currently in the user's account. They can be used to pay off unpaid invoices. They also count towards the user's available game time.

VAT

VAT “Value-added tax” is a percentage added on the product’s sale price. All prices configured in Gizmo are final and include VAT. The same product can be sold with different VAT, when configured accordingly. In that case, the applied VAT is selected during sale by the operator.

Fiscal Receipt

A receipt printed by a Government approved special printer. [List of Gizmo supported Fiscal Printers](#)

Loyalty Points

Loyalty points are points awarded to a user when purchasing product/offers. They can also be awarded when the user pays for time used, based on the billing profile. Points can be used in future purchases. A product may require both money and points to be purchased.

User Balance

A user’s balance reflects the amount of money available to the user (positive balance) or the user is in debt (negative balance). Deposits count towards the user’s balance. Unpaid invoices count against the user’s balance, as do uninvoiced time usage charges.

Time available from deposits

Time available for use based on user’s deposits. Deposits to a user’s account are available for use as game time. This is reflected in the user’s total available game time.

* See “[Procedures - How deposits affect available game time](#)”

User time/game time

User time is the amount of time (in minutes) a user can spend on a host before being logged out. This amount may differ from the total unused time the user has previously purchased, plus can purchase with current deposits.

The reason for the difference lies in Product Use and Host Group restrictions. While a user is logged out, Host Group restrictions and billing rate variations are not taken into account.

When a user logs in a host, user time is recalculated, taking into account the parameters mentioned above.

Furthermore, user time may fluctuate during the week, if the user’s Billing rate Profile has custom Billing rates

Example #1

Billing Rate Profile has 2 simple billing rates.

- Default rate is 1 €/hour, no startup & no minimum fee

- Custom rate is 2 €/hour, no startup & no minimum fee and is valid every day from 20:00 - 23:00

User has 10€ in deposits, no other time offers or fixed time purchased. **User is not logged in.**

At 10:00, user time is 10 Hours, since 10:00-20:00 costs 10€

At 11:00, user time drops to 9,5 H, since 11:00-20:00 costs 9€ and 20:00 - 20:30 another 1€

At 12:00, user time drops to 9,0 H, since 12:00-20:00 costs 8€ and 20:00 - 21:00 another 2€

At 13:00, user time drops to 8,5 H, since 13:00-20:00 costs 7€ and 20:00 - 21:30 another 3€

At 14:00, user time drops to 8,0 H, since 14:00-20:00 costs 6€ and 20:00 - 22:00 another 4€

At 15:00, user time drops to 7,5 H, since 15:00-20:00 costs 5€ and 20:00 - 22:30 another 5€

.....

At 23:00, user time is back to 10 Hours, since 23:00-09:00 costs 10€

Example #2

Billing Rate Profile has only default rate.

- Default rate is 1 €/hour, no startup & no minimum fee

Time offer "Product #1" has following properties:

- Total minutes - 120
- Disallowed host group - Balcony Computers
- ❖ User deposits are 10€, and 1x "Product #1".
- While user is logged out, user time is 12 hours (10€ ÷ 1 €/hour + 120 minutes)
- As soon as user logs in Balcony Computers, user time is recalculated to 10 hours
- After 3 hours, user logs out with 7 hours left in user time
- As soon as user logs out, user time is recalculated to 9 hours

Actions

Close balance

Close balance is the action where a user pays off all unpaid charges, both invoiced and uninvoiced. Payment can be made using any number of payment methods including user's deposits. Closing the balance closes any active User and Usage sessions.

Payment Method

Gizmo supports a number of payment methods including cash, credit card and Balance.

Void invoice

Void is used to revert a sale. Void action can only be applied to invoices. In order to void a single item in an invoice, all items are voided and a new invoice with the rest of the items must be issued.

Refund

While voiding an invoice, you may choose to refund any payments. Payments can be refunded in cash or deposited to the user's account.

Delete product

Product deletion removes a product from a customer's account but does not void the invoice. Deleting a product has no financial effect. Products that have been deleted are marked as such in the user's account and can no longer be used.

Pay later

Pay later is a billing option that allows the operator to sell products to customers without receiving payment at the time of sale. Invoices issued when selling with "Pay Later" are marked "unpaid" and the cost counts against the user's balance. To use the "pay later" option, the usergroup needs to have the "sales credit" option enabled.

Allow time credit

"Allow time credit" action enables the customer to use a host when he has no game time. Allow time credit reverts to the usergroup's default setting every time the user logs out.

Start shift

Start shift is the action with which the Operator marks the start of his/her work shift. Every financial action on the Register after the start of a shift is connected to that shift. In order for the Operator to get a shift report at the end of his/her shift, a shift start must be made.

End shift

End shift closes the Operator's active shift. End shift is accompanied by a shift count. All shifts must be ended at the end of each Operator's physical shift.

PROCEDURES

Billing

Billing calculations are done at the 1st second of each minute. At that time, Gizmo determines whether the user has available products or funds to charge for that minute. If yes, Gizmo either deducts a minute from the active offer/fixed time or increases the "On usage" charge. Else, it checks if "Allow time credit" is enabled and either logs the user out or increases the "On usage" charge.

Billing priority

A user's account may contain time offers, fixed time purchases and/or deposits. The order in which the above are used is fixed and cannot be changed. First, time offers are used based on [Priority](#), use range and purchase date. If there are no valid time offers, fixed time purchases are used based on purchase date (older to newer). If there are no fixed time purchases, user is charged based on active [Billing Rate](#).

How deposits affect available game time

Deposits are always available to the user in the form of game time. This game time is calculated based on user's billing profile. As this game time is used up, the usage is recorded as "Billing rate" charge. To calculate game time, Gizmo deducts any unpaid "Billing rate" charges from user's deposits, both invoiced and uninvoiced. Next it calculates game time based on the billing profile. This way, a user can use game time up to the amount of his deposits.

Environment Variables

Environment variables are referenced as text between the symbol %. E.g. %test%
Consider environment variables as aliases of something more difficult to remember. As you configure the various games and applications, you will find yourself using the same folders again and again.

That is the reason why you could use variables for commonly used folders. For example, you could replace: D:\Software\Games with: %Games%

Now, all you have to do is use %Games% in your tasks, e.g. %Games%\Game1.

This will be automatically translated to: D:\Software\Games\Game1

The use of variables has other benefits too. Instead of going through all the application configurations in order to change D:\Software\Games to another path, you only need to change the value of the variable here.

To learn more about environment variables, visit
http://en.wikipedia.org/wiki/Environment_variable

Variables are organized in 4 categories. Client, Server, Manager and Global. Client Variables are translated when they are resolved from the client, Server Variables when resolved from the server and so on. Global variables are translated from all modules. This is so you can use the same variable name for different values. For example, %Games% could be D:\games for the client but C:\storage\Games for the server. If you are unsure which variable type to use, use the global type and create different variables for each Module.

File System Mappings

To fully utilize the potentials of Gizmo Server, and select the best configuration for your setup, we will try to explain the various types of mappings that Gizmo supports.

Virtual Disk

Virtual Disk is a proprietary Gizmo mapping system that maps a folder as a standard windows drive.

The direct access check box defines whether Gizmo Client accesses data directly from the source, or through Gizmo Server. If accessing directly, the client must have access (permissions) to the source. If accessing through Server, the Server is the one that must have access to the source.

The configured source can be either a local folder or a network share. If accessed directly, the local folder is a folder residing in each client. If accessed through Gizmo Server, the folder is a Server's folder.

"Read Only" is used to prevent any modification/deletion of the source files.

"Use credentials" is used to configure a username/password (if needed) that has access to the source files. It is only available when used in conjunction with Direct Access

Virtual Folder

Virtual Folder is exactly the same as Virtual Drive, only that the source is mapped to a folder instead of a drive.

The virtual folder does not have to exist on the client, but if it does, it must be empty.

Note that the drive on the client where the virtual folder is created MUST exist.

Network Drive

Network Drive uses the standard windows network drive mapping feature.

The direct access check box is grayed out because Gizmo Clients will access the network share directly

"Use credentials" is used to configure a username/password (if needed) that has access to the source files.

Which type of File Mapping to use and why

If you want to share a folder that resides locally on your Gizmo Server (such as a folder with CD images or Game Videos), use Virtual disk mapping (without direct access). Select the local folder on the Server as source and an unused drive letter for the client. Make sure to check the read only option to prevent clients from deleting the files. This type of mapping is not restricted by Windows sharing limitations (e.g. 20 concurrent connections for Win 10), does not create any kind of share and does not show up under Windows network.

If you want to connect a specific client folder (such as the downloads folder of a download manager) to a public folder, use Virtual Folder mapping. Select the local folder on the Server where the downloads will be stored for all users and input the path of the downloads folder of

the download manager as the map point. Make sure "read Only" is disabled. Also make sure that the folder on the clients is empty.

If you have a file server (such as a NAS or a linux file Server) and have already created shares, use either Virtual Disk mapping (with direct access), or Network Drive mapping. Don't forget to configure credentials if needed.

Pros and Cons

Virtual Drive / Folder (no Direct Access)		Virtual Drive / Folder (Direct access)		Network Drive	
Pros	Cons	Pros	Cons	Pros	Cons
Simple setup of Mappings	Slower access - Data is first accessed by Server and then pushed to clients	Faster access - Data accessed directly by client	Requires creation of shares and permissions setup	Faster access - Data accessed directly by client	Requires creation of shares and permissions setup
Simple permission configuration	Does not allow for complex permissions	Utilizes existing network shares	Requires Server OS / concurrent user limitations	Utilizes existing network shares	Requires Server OS / concurrent user limitations
Shares cannot be accessed by pcs not running Gizmo Client			Shares could be accessed by pcs not running Gizmo Client		Shares could be accessed by pcs not running Gizmo Client
Mappings appear as local Drives / folders		Mappings appear as local Drives /folders		Allows for complex permissions configuration	Mappings appear as network drives which may lead to compatibility issues with certain applications
Does not require Server OS / concurrent user limitations		Allows for complex permission configuration			

Feature Comparison

FEATURE	Virtual Drive / Folder (no Direct Access)	Virtual Drive / Folder (Direct access)	Network Drive
Easy setup of Mappings	✓		
Simple permissions configuration	✓		
Shares cannot be accessed by pcs not running Gizmo Client	✓		
Not affected by Server's OS / concurrent user limitations	✓		
Mappings appear as local Drives / folders	✓	✓	
Allows for complex permission configuration		✓	✓
Faster access / Data accessed directly by client		✓	✓
Utilizes existing network shares		✓	✓